

# ST. LAWRENCE COUNTY



## REAL PROPERTY TAX SERVICES

[www.stlawco.gov/departments/realproperty/](http://www.stlawco.gov/departments/realproperty/)

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### Frequently Asked Questions

**1. Who can access real property information?**

Starting February 2023 there will be two options to access real property information. There will be a free Public Access version and a subscription Advanced Access version (\$350/yr.). A ten-day free trial is also available, to check out the subscription version prior to purchasing it.

**2. Is there anything new?**

Yes! You now have the ability to print a tax bill, with either the free or subscription version.

**3. What does the subscription version offer that the free version does not?**

- daily updated ownership, building, improvement and sales information - the free version updates this information only once after the Final Assessment Roll on July 1.
- comparable property search - you can select property fields, then run a report
- the ability to view and print tax Information and run a report
- the ability to view and print tax maps

**4. How do I get started?**

- For the free Public Access - go to:  
<https://stlawrencepublic.sdgny.com/index.aspx?cty=40Public>
- For the subscription Advanced Access – please fill out the Image Mate Online License Application, then email to Sue Griffith at [SGriffith@stlawco.gov](mailto:SGriffith@stlawco.gov) or fax to 315-229-3222. You can also mail it to our office at:  
St. Lawrence County Real Property Office, 48 Court St., Canton, NY 13617

**5. Once I pay the subscription fee how do I access the information?**

Once we receive your signed License Application and payment, you will usually have access within 24 hours. A signed License Agreement and the login instructions will be emailed to you on how to access the site.

**6. What is available?**

Assessment roll information including property information, ownership, sales, tax bill, inventory information, Google, Bing maps and DANC GIS maps. St. Lawrence County digital tax maps are available only on the subscription version. Information can be viewed by municipality, tax map number, owner name or address. The information is available 24 hours a day, 365 days per year.

**7. How current is the information?**

Assessments and digital tax maps are updated annually. Ownership, building, improvement and sales information is updated daily in the subscription version, but is only updated on July 1 on the free version.

Tax bill information can also be looked up on: [www.taxlookup.net](http://www.taxlookup.net)

Tax rates, assessment rolls and tax rolls can be found at: [www.stlawco.gov/departments/realproperty](http://www.stlawco.gov/departments/realproperty)

Any questions – please contact Sue Griffith: [SGriffith@stlawco.gov](mailto:SGriffith@stlawco.gov) (315) 379- 2272

Ref: sharedrive/ACCOUNTCLERK/Imagemateonline/FAQ 2023.doc