

MENTAL HEALTH & SUBSTANCE USE

2022 Resource Guide

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24/7 Crisis Support Hotlines

Agency	Contact Number
Reachout of St. Lawrence County	(315) 265-2422
Renewal House	(315) 379-9845
Citizen Advocates	(518) 483-3261
Citizen Advocates Behavioral Health Urgent Care	(315) 713-9090
988 Crisis Hotline	988

If you ever have a medical emergency, please dial 911.



Detox Services

Agency	Population	Location	Contact	What do you need when you call?
St. Lawrence Health	Adults Only	Gouverneur Massena	(315) 261-5969 (315) 842-3076	Name of referral, date of birth, last use of substance (amount & type), phone number, medical health info Please Indicate if pregnant
Crouse Hospital	Adults (with limited services for children)	Syracuse	(315) 470-8304	Nothing (will assist with whatever you need)
Citizen Advocates	Youth & Adults	Ogdensburg Malone	(315) 713-9090 (518) 483-3261	Name, date of birth, address, phone number, social security number *Only offers ancillary withdrawal management

Addiction/SUD Inpatient Rehabilitation

Agency	Population	Location	Contact	What do you need when you call?
Crouse Hospital	Adults (with limited services for children)	Syracuse	(315) 470-8304	Nothing (will assist with whatever you need)
SLC Addiction Treatment Center	Adults	Ogdensburg	(315) 393-1180	Name, social security number, address, phone number, insurance ID#, medical health info, current medications
St. Lawrence Health	Adults	Potsdam	(315) 261-5654	Name of referral, date of birth, last use of substance (amount & type), phone number, insurance ID number
St. Joseph's Rose Hill	Children & Youth Only	Massena	(315) 764-9700	Need referral first from any outpatient services, primary care doctor, or court mandate before receiving services

Addiction/SUD Inpatient Rehabilitation

Agency	Population	Location	Contact	What do you need when you call?
St. Joseph's	Adults Only	Saranac Lake	(518) 891-4135	Need referral first from any outpatient services, primary care doctor, or court mandate before receiving services
St. Joseph's	Veterans Only	Saranac Lake	(844) 891-8387	
Partridge House	Native Americans Only	Akwesasne	(518) 358-2223	Referral may come from hospital, will need to be registered with the Tribe and know date of birth

Addiction/SUD Outpatient Treatment

Agency	Population	Location	Contact	What do you need when you call?
Crouse Hospital	Adults (with limited services for children)	Syracuse	(315) 470-8304	Nothing (will assist with whatever you need)
St. Lawrence Health	Youth, Adults, people impacted by substance use disorder	Potsdam	(315) 353-2572	Name of referral, date of birth, last use of substance (amount & type), phone number Please Indicate If pregnant
St. Lawrence Health	Youth, Adults, people impacted by substance use disorder	Gouverneur	(315) 261-6333	Name of referral, date of birth, last use of substance (amount & type), phone number Please Indicate If pregnant
St. Joseph's In Community Services Program	Youth & Adults	Massena	(315) 705-6564	Name, date of birth, address, phone number, insurance information

Addiction/SUD Outpatient Treatment

Agency	Population	Location	Contact	What do you need when you call?
Citizen Advocates	Youth & Adults	Massena Malone Saranac Lake Ogdensburg		Name, date of birth, address, phone number, social security number
St. Regis Mohawk A/CDP	Native Americans Only	Akwesasne	(518) 358-3141	Need to be registered with the Tribe and know date of birth
SLC Addiction Services	Children & Adults	Canton Gouverneur Massena Ogdensburg	(315) 386-2189	Name, address, date of birth, phone number

Addiction/SUD Intensive Outpatient Services

Agency	Population	Location	Contact	What do you need when you call?
St. Lawrence Health	Adults	Potsdam	(315) 353-2572	Name, date of birth, address, phone number, last use of substance (amount and type) Please Indicate if pregnant
SLC Addiction Services	Children & Adults	Canton Gouverneur Massena Ogdensburg All locations offer IOP with the use of Telehealth	(315) 386-2189	Name, address, date of birth, phone number

Opioid Treatment Program

Agency	Population	Location	Contact	What do you need when you call?
SLC Addiction Services	Individuals with Severe Opioid Use Disorder	Canton	(315) 386-2189	The OTP dispenses methadone in addition to Suboxone and Subutex

Agency	Population	Location	Contact	What do you need when you call?
St. Lawrence Health	Children & Adults	Potsdam (2 clinics)	(315) 261-5420 (315) 261-5405	Name, date of birth, address, phone number
St. Lawrence Health	Children & Adults	Gouverneur	(315) 261-5407	Name, date of birth, address, phone number
SLC Addiction Services	Children & Adults	Canton	(315) 386-2167 (315) 386-2048	Name, date of birth, address, phone number
St. Lawrence Psychiatric Center	Children & Youth	Ogdensburg	(315) 541-2001	Name, date of birth, address, phone number

Agency	Population	Location	Contact	What do you need when you call?
United Helpers Behavioral Health Clinic	Children & Adults *Canton clinic specializes in children	Ogdensburg Canton	(315) 541-3042 (315) 386-0264	Name, date of birth, address, phone number
Community Health Center of the North Country	Children & Adults	Canton Ogdensburg Gouverneur Malone	(315) 379-8130 *All Locations	Name, date of birth, address, phone number
Massena Wellness Center	Children & Adults	Massena	(315) 769-8441	Name, date of birth, address, phone number
Gouverneur Wellness Center	Children & Adults	Gouverneur	(315) 287-2811	Name, date of birth, address, phone number

Agency	Population	Location	Contact	What do you need when you call?
Ogdensburg Wellness Center	Adults	Ogdensburg	(315) 394-0101	Name, date of birth, address, phone number
Citizen Advocates	Youth & Adults	Ogdensburg Massena Malone Saranac Lake	(315) 713-9090 (315) 764-0876 (518) 483-3261 (518) 891-5535	Name, date of birth, phone number, address, social security number *Behavioral Health services that encompass Mental Health & Substance Use Disorders
Claxton Hepburn Medical Center	Children & Adults	Ogdensburg	(315) 713-5720	Name, date of birth, address, phone number, insurance information
Mental Health Counseling Services	Children & Adults	Potsdam	(315) 268-0264	Insurance info, date of birth, address, reason for seeking services

Agency	Population	Location	Contact	What do you need when you call?
Potsdam VA Clinic	Veterans	Potsdam	(315) 425-6510	Name, date of birth, address, phone number

Agency	Population	Location	Contact	What do you need when you call?
Claxton Hepburn Medical Center	Adults Children Adolescents		(315) 393-3600	Accepts voluntary, involuntary and emergency adult admissions

Agency	Population	Location	Contact	Services Provided and/or Connected With
Northern Regional Center for Independent Living (NRCIL)	Children & Adults	Ogdensburg (county wide)	(315) 785-8703 ext. 236	Behavioral & Mental Health Support Housing Information Benefits Assistance Individual Advocacy Self Help Groups Family Support Parent Training Employment Advisement Education Advisement Peer Support Information & Referral Help transitioning back into the community

Agency	Population	Location	Contact	Services Provided and/or Connected With
Community Health Center of the North Country	Children & Adults	St. Lawrence County	(315) 535-1300	Mental Health Road to Recovery Program Rehabilitation Chemical Dependency Employment Assistance Primary & Dental Care
The Valley Recovery Center	Adults	Ogdensburg	(315) 713-4861	Connects recovery support services to individuals, families and the community
Seaway Valley Prevention Council	Adults	Ogdensburg	(315) 713-4861	Recovery Coaches to assist those seeking or currently in recovery Family Support Navigation

Agency	Population	Location	Contact	Services Provided and/or Connected With
39 Serenity Place	Adults	Massena	(315) 250-7410	Recovery or sober Clubhouse open to all Hosts 12 Step meetings, AA, NA and Al-anon meetings
SLC Addiction Services	Adults Adolescents	County Wide	(315) 386-2189	Peers provide education and connect individuals and families affected by substance use disorder to resources such as substance use treatment and recovery.

Agency	Population	Location	Contact	Services Provided and/or Connected With
ACR Health	Youth & Adults	Canton	(315) 386-4493	Backpack Peer (offers safe syringe exchange) Insurance Navigators STI Testing Housing & Family Support Behavioral Health Services Medical Transportation Employment Assistance
NEXTDistro	Anyone	St. Lawrence County	(646) 389-0752 nextdistro@pm.me	Online mail-based program providing harm reduction supplies (narcan, syringes, fentanyl test strips and more) for free to anyone who needs supplies. Provides risk reduction education and video, phone, email chat support.

Agency	Population	Location	Contact	Services Provided and/or Connected With
Citizen Advocates	Youth Adults Family	Ogdensburg Massena Malone	(315) 713-9090 (315) 764-0876 (518) 483-3261	Behavioral & Mental Health Support Recovery Support Services Individual Advocacy Self Help Groups Family Support Parenting Support Peer Support Help transitioning back into the community

Case Management

Agency	Population	Location	Contact	Services Provided and/or Connected With
Maximized Independent Living Choices (MILC)	Adults	Ogdensburg Massena (county wide)	(315) 764-9442	Independent Living Skills Training Peer Mentoring Benefits Assistance Home Health Care Housing Health Insurance Assistance WIC Assistance SNAP Assistance
Transitional Living Services of Northern New York	Children & Adults	Ogdensburg	(315) 782-1777	Children Case Management Respite Care for Children

Case Management

Agency	Population	Location	Contact	Services Provided and/or Connected With
Step By Step, Inc.	Adults	Ogdensburg	(315) 394-0597	Case Management Housing Respite Care Drop-In Center
Catholic Charities	Children Adult Support	Ogdensburg (county wide)	(315) 393-2660	Counseling Case Work Case Management Parent Education Crisis Pregnancy Prevention Financial Assistance

Case Management

Agency	Population	Location	Contact	Services Provided and/or Connected With
SLC Community Services Single Point of Access (SPOA) Program	Children & Adults	County Wide	(315) 229-3871	Provides access to intensive community based Health Home Care Management, Assertive Community Treatment (ACT), Peer Support and/or Housing services for adults and children with severe mental illness
Citizen Advocates	Youth Adults Family	Ogdensburg Massena Malone Saranac Lake Malone (Crisis & Recovery Center)	(315) 713-9090 (315) 764-0876 (518) 483-3261 (518) 891-5535 (518) 481-8160	Housing Information Benefits Assistance Information & Referral Employment Advisement Education Advisement Help transitioning back into the community Access to resources in the community

Housing Assistance

Agency	Population	Location	Contact	What do you need when you call?
North Country Freedom Homes	Adult Males	Canton	(315) 379-0139	Assists with housing services - need to be referred by inpatient services, detox or other agencies and engaged in outpatient services
Grace House	Women	Canton	(315) 386-3904	Assists with housing services - need to be referred by inpatient services, detox or other agencies and engaged in outpatient services
Transitional Living Services of Northern New York	Adults	Ogdensburg	(315) 393-4610	Assists with homeless housing services - requires referral with recent psychiatric evaluation



Additional Resources

Agency	Population	Location	Contact	What do you need when you call?
211CNY	Anyone	Multi-County Wide	Dial 211 or 1-844-245-1922 211cny.com	Search engine for finding multiple services throughout Central and Northern New York
Upstate Emergency Opioid Bridge Clinic	Patients utilizing Upstate Medical Emergency Department	Syracuse	(315) 464-3745	Any care provider can refer patients to the clinic, and patients can self-refer. Provides short-term treatment to manage opioid use disorder until a person gets into a rehab program or finds a community provider for longer-term treatment.
Salvation Army	Children & Adults	Massena	(315) 769-5154	Provides care management, such as food, clothing, and utility assistance





(315) 386-2600 info@slcnypublictransit.com

6 Commerce Lane • Canton, NY 13617

St. Lawrence County Public Transit provides daily transportation throughout St. Lawrence County and only costs \$2.00 for a one-way ride.

- . Obtain passes from any bus driver or at the Operations Center
 - · Drivers cannot issue change. Exact fare is needed
 - Lost passes are NOT refundable, so keep them safe
 - . Children under 3 ride for free

View the Transit Schedule at

www.slcnypublictransit.com

First Mile Last Mile

Need a way to get to a Public Transit bus? Get in touch with the folks at the "First Mile Last Mile" program. It's free and easy!

Call (315) 386-2600 and someone will help make all the arrangements. Don't let the program's name fool you, this service picks up and drops off people who live over a mile from the Public Transit stop!







(315) 714-2034 info@volunteertransportation.org

3 Commerce Lane • Canton, NY 13617

The Volunteer Transportation Center provides essential rides to health, social, and other destinations for residents of Northern New York who have no other transportation alternatives.

For more information, please visit:

www.volunteertransportationcenter.org





Scan QR code for an up-to-date list of services