

2021 YEAR END COUNTY EMS REPORT

St. Lawrence County
Office of Emergency Services
Bureau of EMS



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Message from the EMS Coordinator

Beginning in 2021, the St. Lawrence County Office of Emergency Services Bureau of EMS has published annually a countywide comprehensive Emergency Medical Services (EMS) data report. This report utilizes data obtained by the St. Lawrence County Dispatch Center, North Country EMS Program Agency, New York State Department of Health, and individual EMS agencies in order to identify the effectiveness of the EMS system in St. Lawrence County.

In continuation from 2020, our EMS providers continue battle against CoVid-19. Dedicated EMS providers in our County have assisted in the vaccination of tens of thousands of individuals at both State and County vaccination sites, treated and transported thousands of suspected or confirmed CoVid patients while donning full personal protective equipment, and continue to dedicate a considerable amount of their time to their community. These EMS providers continue to fight for the health and safety of those that reside or visit our community; a community that needs EMS now more than ever.

This year, both the St. Lawrence County Bureau of EMS and New York State Department of Health Bureau of EMS have been working diligently to improve the EMS system. Two Certified First Responder (CFR) courses were taught under the new EMS course sponsor, Clarkson University, with one course being taught at Parishville Fire Department and the other taught at Heuvelton Fire Department. Three Emergency Medical Technician (EMT) courses were taught, two of which utilized Jefferson County as an EMS course sponsor (One taught at Clarkson University and one at Gouverneur Rescue), and one utilizing Clarkson University as a EMS course sponsor (Taught at Clarkson University). These courses were conducted to assist both the sixteen first response and nineteen transporting ambulance agencies across the County. Online continuing medical education continued to be offered, allowing virtual contact hours towards recertification to assist in retaining EMS providers. Finally, radio communication surveys were sent to all departments to assess operational requirements at a departmental level as the county undergoes its dispatch and communications infrastructure evaluation and upgrade.

Unfortunately, our EMS system is crumbling. EMS agencies are struggling to stay afloat and provide medical care to their community in need. Agencies having primary jurisdiction are struggling to respond an ambulance due to the inability to staff an ambulance with the required driver and credentialed EMS provider. Response times and turnover percentages have increased to record numbers. Furthermore, St. Lawrence County Office of Emergency Services Dispatchers have been struggling to find agencies to cover ambulance calls, resulting in the frequent activation of the County EMS All-Call alert, alerting all EMS agencies in St. Lawrence County with a request of any available ambulance to respond; some of which traveling upwards of 35 miles to the emergency call.

In addition, 2021 endured the most EMS calls in St. Lawrence County History; over 3,000 calls above the previous record. In addition, the amount of serious calls, or ALS Coded calls in accordance with Emergency Medical Dispatch standards, have also increased drastically straining local Advanced Life Support agencies and providers. Interfacility transports have also shown a steady increase as hospitals near capacity and attempt to transfer patients to hospitals that have specialty resources.

We are no longer on the brink of collapse, **we are actively collapsing.**

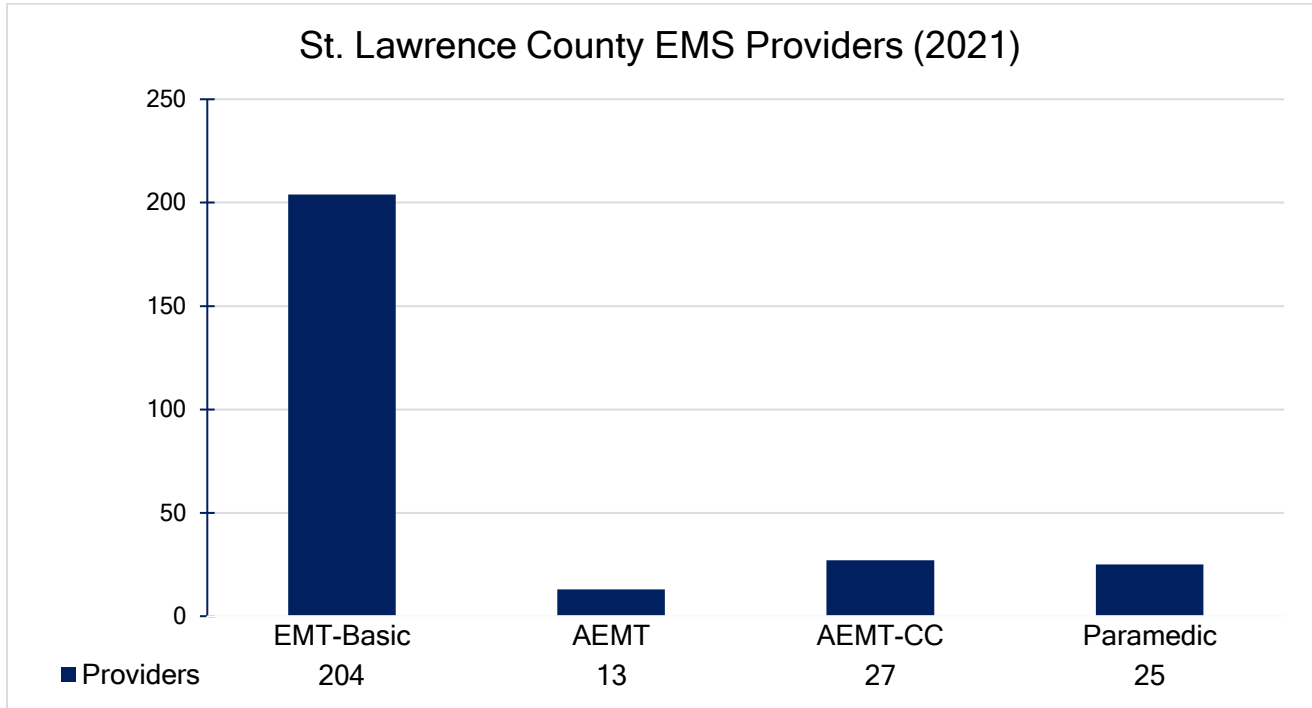
It is strongly recommended that EMS agency administrators and Chiefs utilize the data presented in this report for policy development, mutual aid planning, mass-casualty incident planning, and staffing considerations. St. Lawrence County Office of Emergency Services Bureau of EMS will remain committed to continuously finding ways to improve the County EMS system and emergency response procedures through collaborative data collection and innovative solutions to benefit the residents and visitors of our county. If there are any questions regarding any of the information presented in this report, please contact the St. Lawrence County Office of Emergency Services Bureau of EMS.



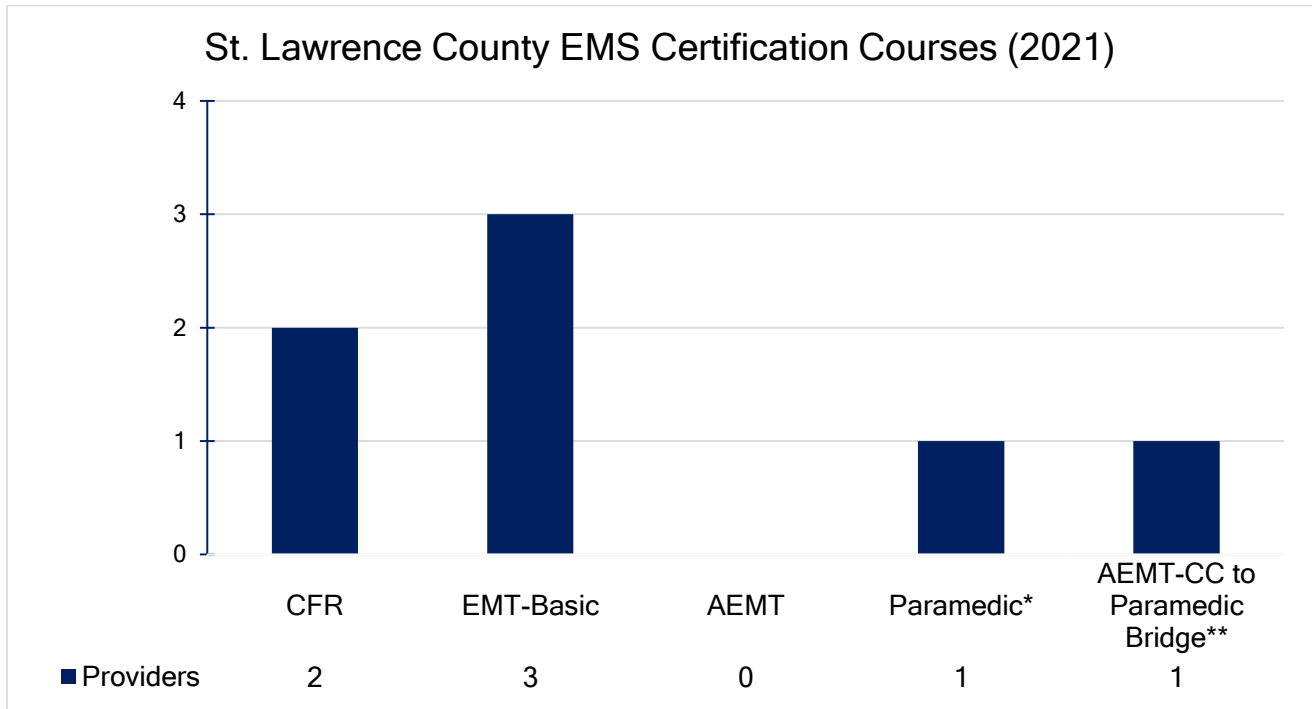
A handwritten signature in black ink, appearing to read 'Jonathan W. Mitchell'.

Jonathan W. Mitchell
County EMS Coordinator
St. Lawrence County Office of Emergency Services

St. Lawrence County EMS Providers



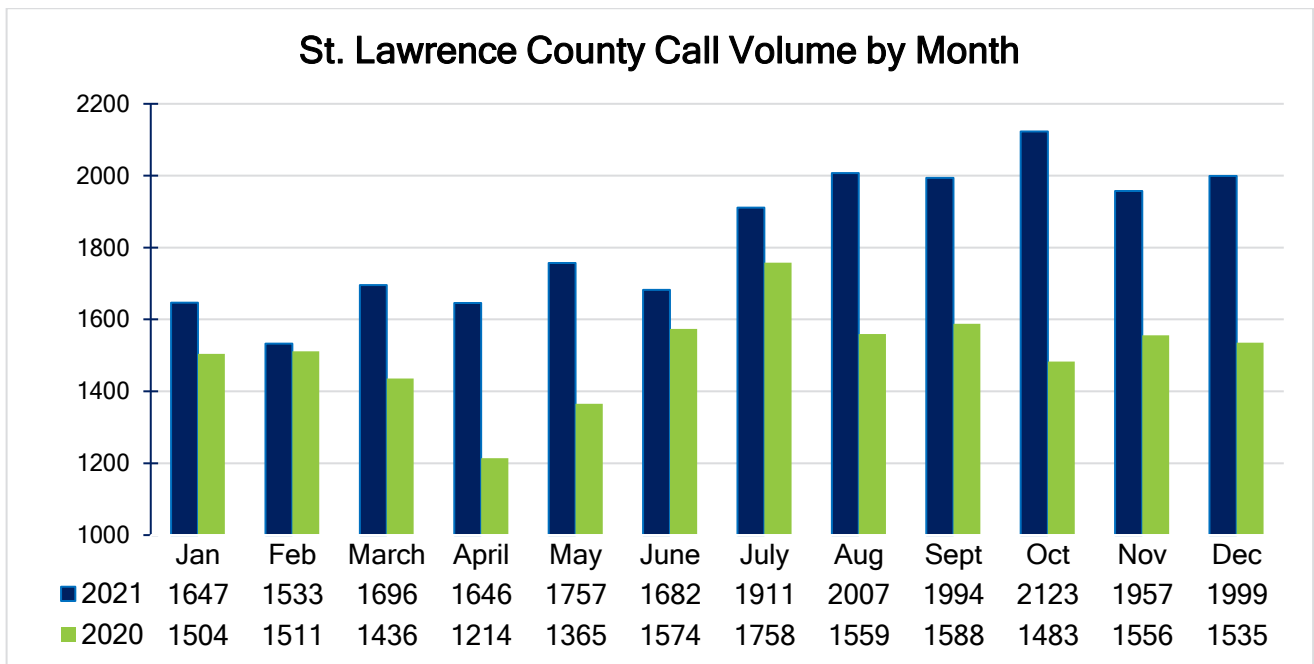
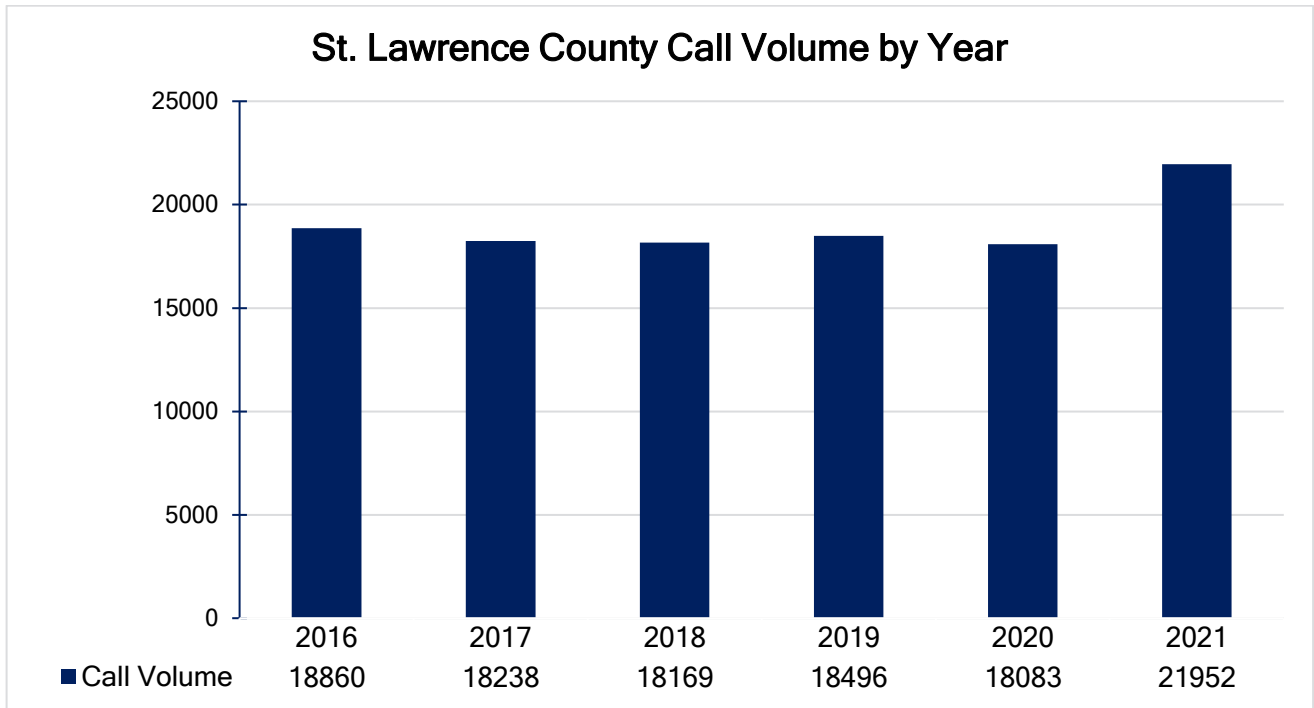
*This data reflects providers currently registered in North Country EMS Program Agency's CME database



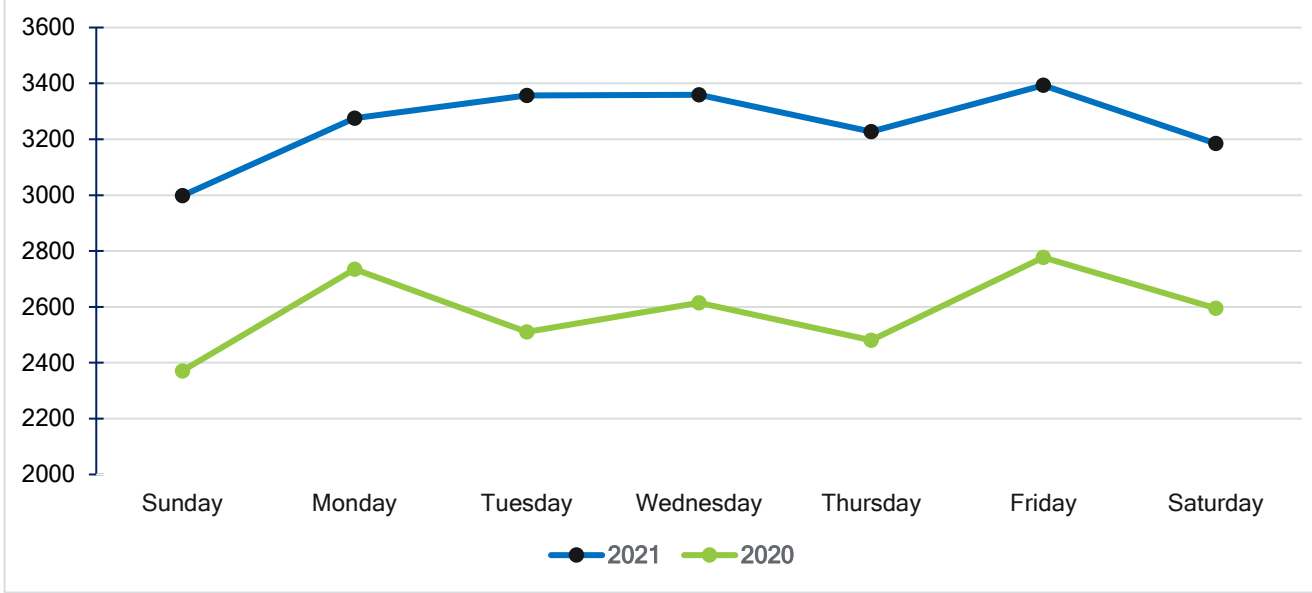
*Paramedic course was taught out of Elizabethtown, with a satellite learning location at Potsdam Rescue Squad

**AEMT-CC to Paramedic Bridge taught virtually via online learning

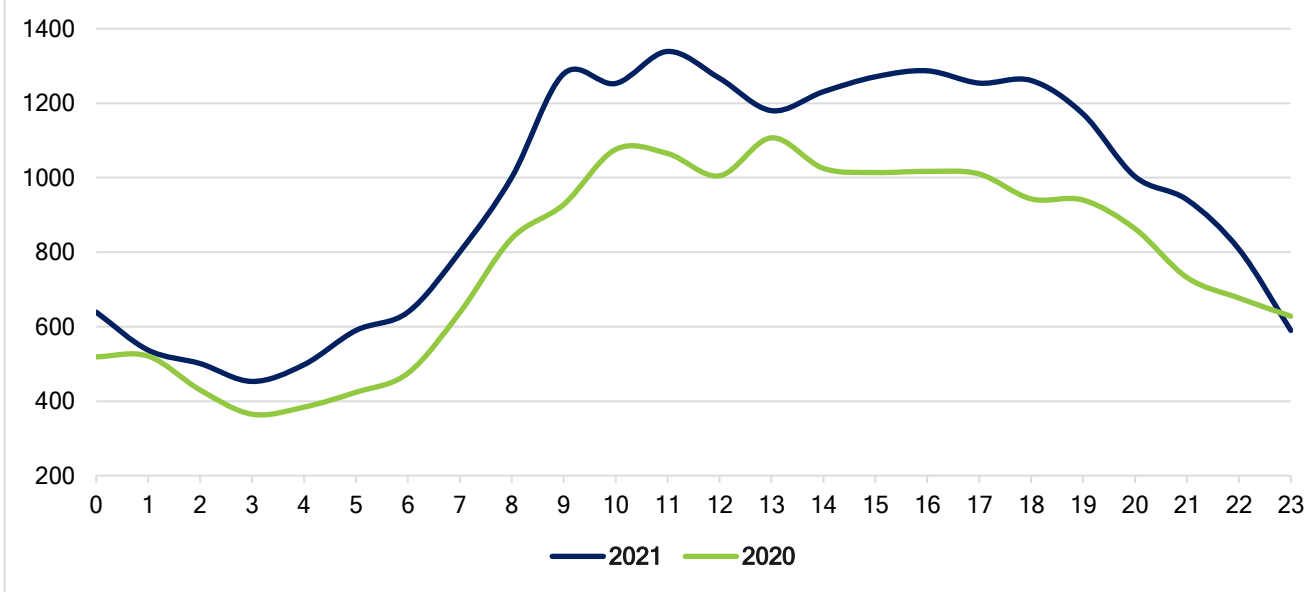
St. Lawrence County Call Summary



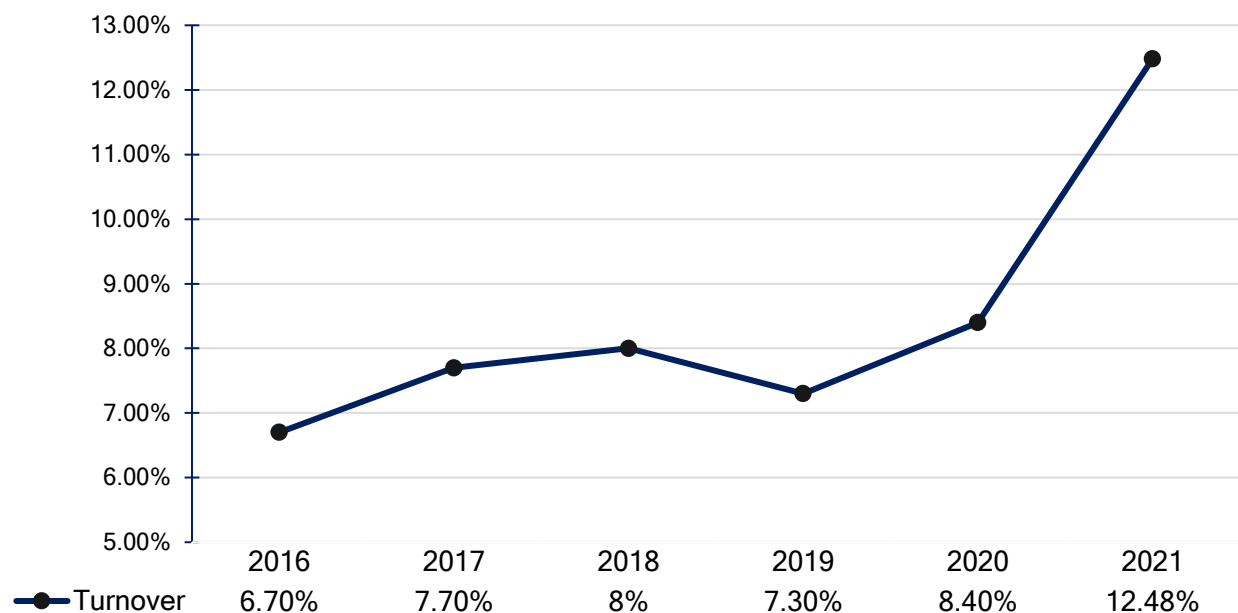
St. Lawrence County Call Volume by Day



St. Lawrence County Call Volume by Time of Day

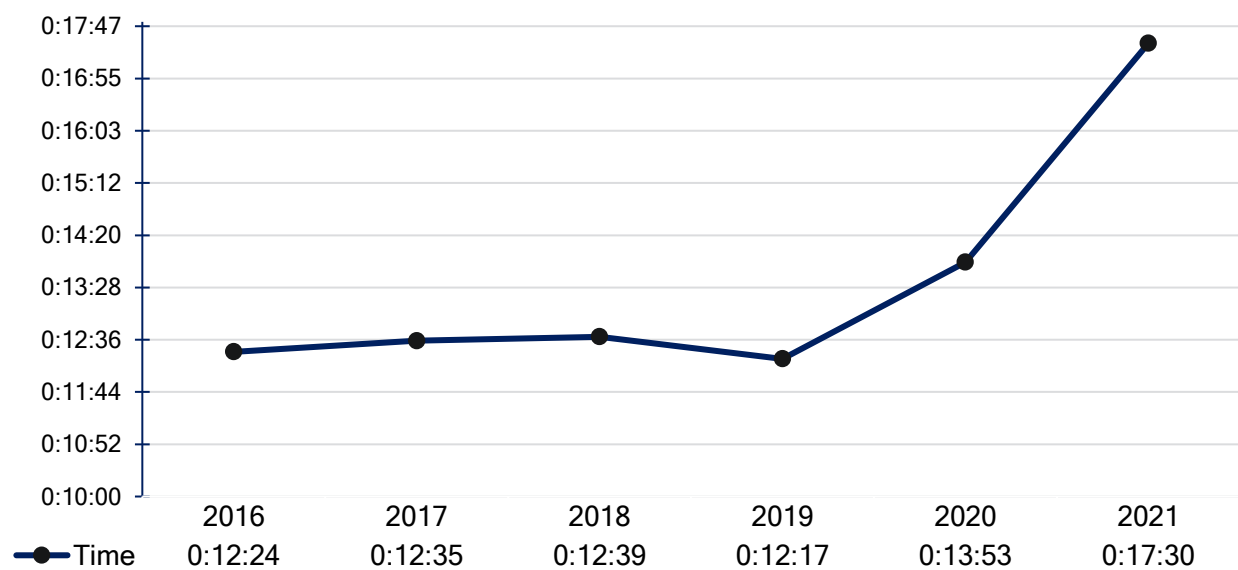


St. Lawrence County EMS Agency Turnover Percentage

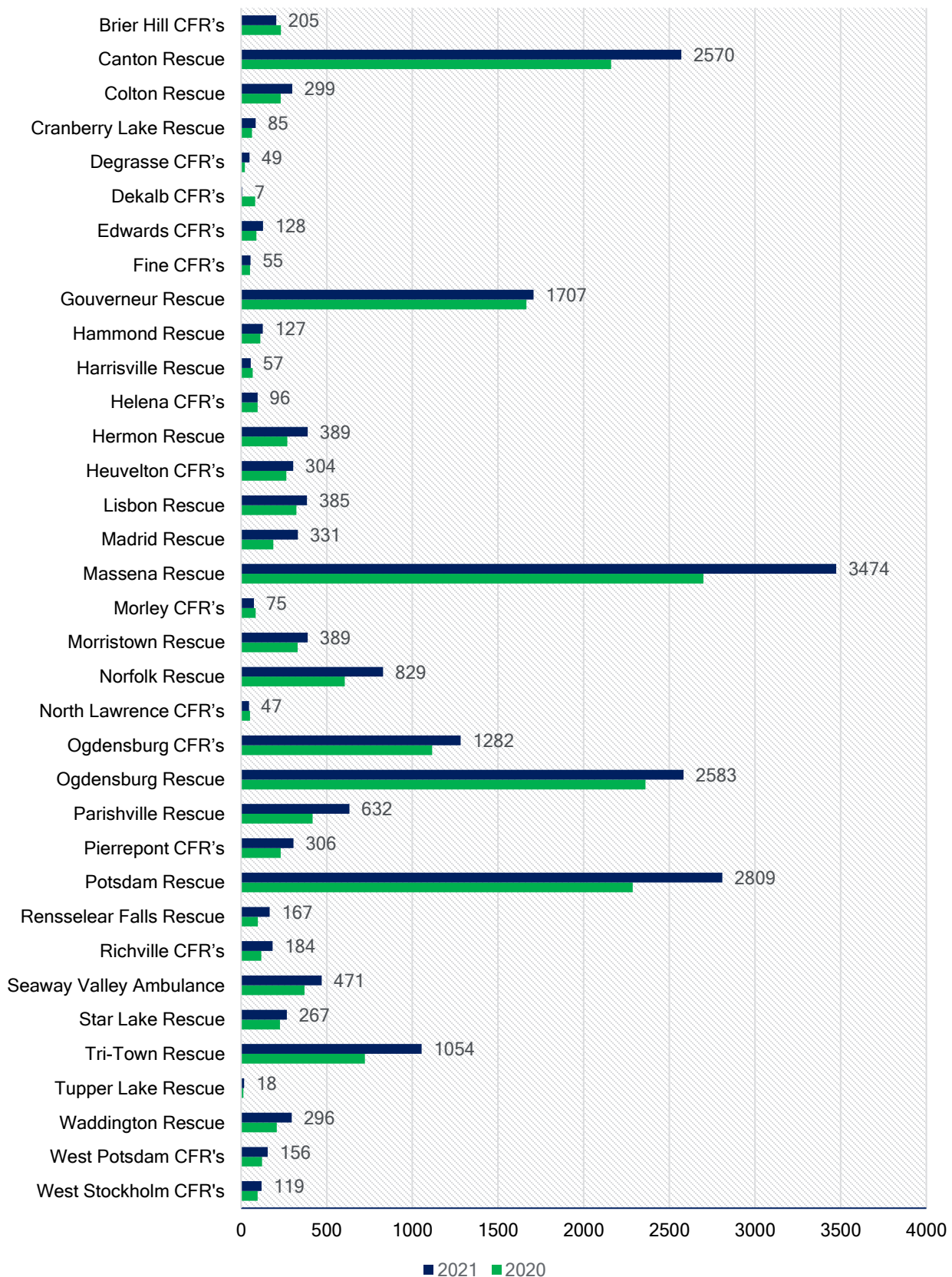


*In 2021, 2,739 EMS calls out of 21,952 were turned over to another agency due to the inability to provide the required crew and/or staff apparatus

St. Lawrence County EMS Agency Response Times Agency Dispatched to Onscene

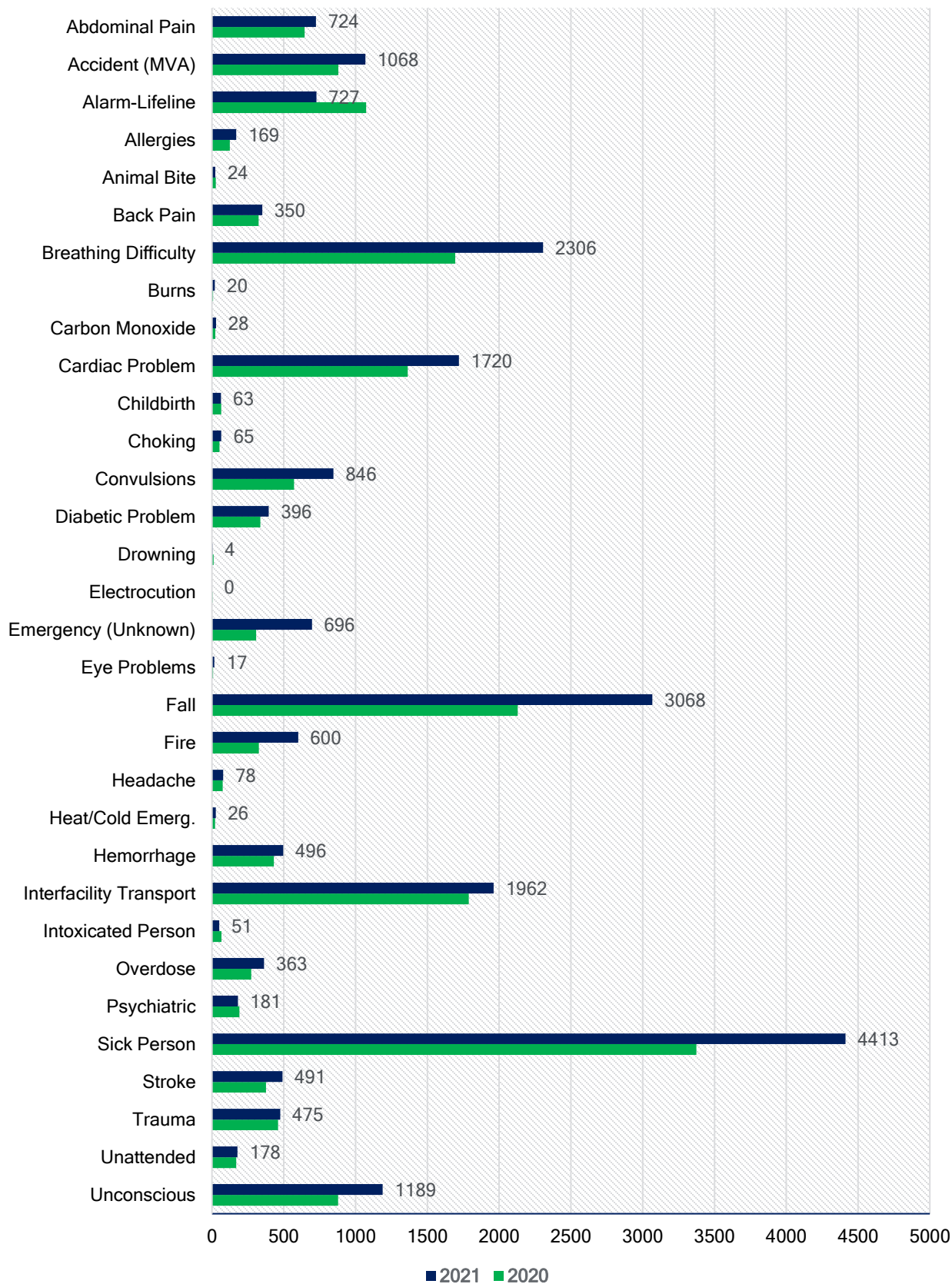


Call Volume by Department



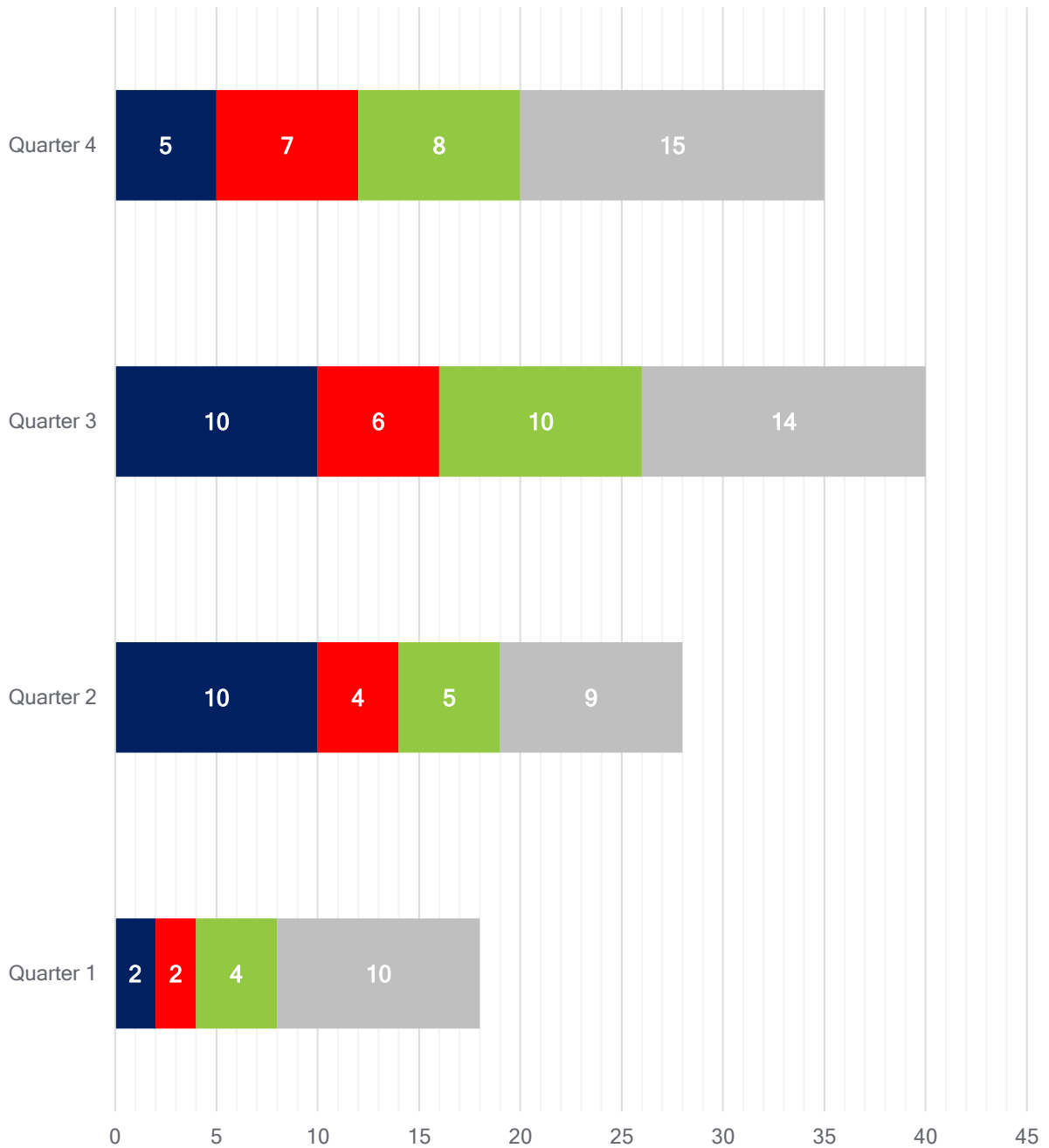
*Data labels are for 2021 data

Call Volume by Nature



*Data labels are for 2021 data

LifeNet Transports by Quarter (2021)



	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Completed	2	10	10	5
Cancelled	2	4	6	7
Aborted	4	5	10	8
Declined/Missed	10	9	14	15

Completed Cancelled Aborted Declined/Missed

*Report from LifeNet of NY

St. Lawrence County Agencies (Transporting)

Agency	Unit Type	Unit Number
Canton Rescue	Ambulance	A131
77 Riverside Drive Canton, NY 13617 Agency Capabilities: 9 Paramedic Ambulances	Ambulance	A132
	Ambulance	A133
	Ambulance	A134
	Ambulance	A135
	Ambulance	A136
	Ambulance	A137
	Ambulance	A138
	Ambulance	A139
Colton Rescue	Ambulance	A231
87 Riverside Drive Colton, NY 13625	Ambulance	A232
Agency Capabilities: 2 AEMT Ambulances		
Cranberry Lake Rescue	Ambulance	A551
7115 NY-3 Cranberry Lake, NY 12927		
Agency Capabilities: 1 Basic Ambulance		
Gouverneur Rescue	Ambulance	A171
1024 US-11 Gouverneur, NY 13642	Ambulance	A172
	Ambulance	A173
	Ambulance	A174
	Agency Capabilities: 3 Paramedic Ambulances 1 Basic Ambulance	

Hammond Rescue	Ambulance	A951
300 Lake Street Hammond, NY 13646		
Agency Capabilities: 1 Basic Ambulance		
Hermon Rescue	Ambulance	A182
1651 County Route 21 Hermon, NY 13652		
Agency Capabilities: 2 Basic Ambulances		
Lisbon Rescue	Ambulance	A191
7002 County Route 10 Lisbon, NY 13658		
Agency Capabilities: 1 AEMT Ambulance		
Madrid Rescue	Ambulance	A201
2 Depot Street Madrid, NY 13660		
Agency Capabilities: 2 AEMT Ambulances		
Massena Rescue	Ambulance	A211
341 East Orvis Street Massena, NY 13662		
Agency Capabilities: 4 Paramedic Ambulances 3 Rescue Trucks 3 Marine Units		
	Ambulance	A212
	Rescue	R213
	Ambulance	A214
	Rescue	R215
	Ambulance	A216
	Rescue	R217
	Marine	MAR13
	Marine	MAR14
	Marine	MAR15

Morristown Rescue	Ambulance	A228
200 Morris Street Morristown, NY 13664	Ambulance	A229
Agency Capabilities: 2 Basic Ambulances		
Norfolk Rescue	Ambulance	A141
7 Sedwick Street Norfolk, NY 13667	Ambulance	A142
Agency Capabilities: 2 AEMT-CC Ambulances		
Ogdensburg Rescue	Ambulance	A241
1223 Pickering Street Ogdensburg, NY 13669	Ambulance	A242
	Ambulance	A243
	Ambulance	A244
	Rescue	R245
	Utility	M246
	Marine	MAR3
	Trailer	SR1
Agency Capabilities: 4 Paramedic Ambulances 1 Rescue Truck 1 Utility SUV 1 Marine Unit 1 Trailer		
Parishville Rescue	Ambulance	A251
6 Catherine Street Parishville, NY 13676	Ambulance	A252
Agency Capabilities: 2 Paramedic Ambulances		
Seaway Valley	Ambulance	A841
202 North Main Street Massena, NY 13662	Ambulance	A842
	Ambulance	A843
	Ambulance	A844
	Ambulance	A845
	Ambulance	A846
	Medic	M8410
Agency Capabilities: 6 Paramedic Ambulances 1 Paramedic Fly Car		

Potsdam Rescue	Ambulance	A261
29 Elm Street Potsdam, NY 13676 Agency Capabilities: 4 Paramedic Ambulances 1 Rescue Truck 1 Paramedic Fly Car 1 Marine Unit	Ambulance	A262
	Rescue	R263
	Ambulance	A264
	Ambulance	A265
	Medic	M266
	Marine	MAR21
Rensselaer Falls Rescue	Ambulance	A971
424 Rensselaer Street Rensselaer Falls, NY 13680 Agency Capabilities: 1 AEMT-CC Ambulance		
Star Lake Rescue	Ambulance	A281
Main St, 4078 NY-3 Star Lake, NY 13690 Agency Capabilities: 2 AEMT-CC Ambulance	Ambulance	A282
Tri-Town Rescue	Ambulance	A531
900 NY-11C Brasher Falls, NY 13613 Agency Capabilities: 3 Paramedic Ambulance 1 Rescue Truck	Ambulance	A532
	Ambulance	A533
	Rescue	R534
Waddington Rescue	Rescue	R301
48 Maple Street Waddington, NY 13694 Agency Capabilities: 2 Basic Ambulance 1 Rescue Truck	Ambulance	A303
	Ambulance	A304

St. Lawrence County Agencies (First Response)

Agency	Level of Care
Brier Hill Fire Department 2680 NY-37 Brier Hill, NY 13614	EMT-Basic
Clarkson University EMS Clarkson University EMS 8 Clarkson Avenue Potsdam, NY 13676	EMT-Basic
Degrasse Fire Department 2211 County Route 27 Russell, NY 13684	EMT-Basic
Edwards Fire Department 115 New Street Edwards, NY 13635	EMT-Basic
Fine Fire Department 582 Spring Street Fine, NY 13639	EMT-Basic
Heuvelton Fire Department 95 State Street Heuvelton, NY 13654	EMT-Basic
Morley Fire Department 7220 County Rd 27 Canton, NY 13617	EMT-Basic
North Lawrence Fire Department 9 County Route 52 North Lawrence, NY 12967	EMT-Basic

Ogdensburg Fire Department	EMT-Basic
718 Ford Street Ogdensburg, NY 13669	
Pierrepont Fire Department	EMT-Basic
62 Old County Road Canton, NY 13617	
Potsdam College Campus Rescue	EMT-Basic
Potsdam Campus Rescue 44 Pierrepont Avenue Potsdam, NY 13676	
Richville Fire Department	EMT-Basic
71 Main Street Richville, NY 13681	
St. Lawrence University EMS	EMT-Basic
SLU EMS 23 Romoda Drive Canton, NY 13617	
SUNY Canton EMS	EMT-Basic
SUNY Canton EMS 34 Cornell Drive Canton, NY 13617	
West Potsdam Fire Department	AEMT
801 County Rd 34 Potsdam, NY 13676	
West Stockholm Fire Department	EMT-Basic
143 County Road 57 West Stockholm, NY 13696	

Area Hospitals

Hospital	County	Designation	Disposition Code
Adirondack Medical Center, Saranac Lake 2233 NY-86 Saranac Lake, NY 12983	Franklin	Level 1 Perinatal Center	162
Alice Hyde Medical Center 133 Park Street Malone, NY 12953	Franklin	Level 1 Perinatal Center	161
Canton-Potsdam Hospital 50 Leroy Street Potsdam, NY 13676	St. Lawrence	Level 1 Perinatal Center Level 3 Adult Trauma Center SAFE Designated Hospital	446
Carthage Area Hospital Inc. 1001 West Street Carthage, NY 13619	Jefferson	Level 1 Perinatal Center	221
Champlain Valley Physicians Hospital 75 Beekman Street Plattsburgh, NY 12901	Clinton	Level 1 Perinatal Center Level 3 Adult Trauma Center Psychiatric Facility Catheterization Laboratory	091
Claxton-Hepburn Medical Center 214 King Street Ogdensburg, NY 13669	St. Lawrence	Level 1 Perinatal Center	441
Clifton-Fine Hospital 1014 Oswegatchie Trail Road Star Lake, NY 13690	St. Lawrence	None	442

Gouverneur Hospital 77 West Barney Street Gouverneur, NY 13642	St. Lawrence	None	448
Lewis County General Hospital 7785 North State Street Lowville, NY 13367	Lewis	Level 1 Perinatal Center	241
Little Falls Hospital 140 Burwell Street Little Falls, NY 13365	Herkimer	None	212
Massena Memorial Hospital 1 Hospital Drive Massena, NY 13662	St. Lawrence	Level 1 Perinatal Center SAFE Designated Hospital Dialysis Center	442
River Hospital, Inc. 4 Fuller Street Alexandria Bay, NY 13607	Jefferson	None	227
Samaritan Medical Center 830 Washington Street Watertown, NY 13601	St. Lawrence	Level 2 Perinatal Center Psychiatric Facility Primary Stroke Center Dialysis Center	223