



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Minutes of the St. Lawrence County EMS Advisory Board Mtg.
March 26, 2024

Meeting called to order by Chris Towler at 1800 hours.
Roll Call taken and duly recorded.

Members present: James, Barr, James Blackburn, Storm Cilley, Rita Curran, Aaron Johnson, TammySykes, Chris Towler. Nicholas Wildey.

Members absent: Eric Alan, Doug Bohl, Dr. Coates, Jay Moore, Miranda Simpson, Donald Thompson, Chris Velez, Kevin Wells.

Members excused: Mark Deavers.

Ex Officio Members present: Carly Zimmermann.

Ex Officio Members absent: Jessica Thompson

Ex Officio Members excused: Matt Denner

Guests present:

Motion by James Blackburn to accept the minutes from the last meeting. Second by Jim Barr. Carried.

There was no correspondence.

Emergency Services - No Report

SEMSCO - All EMT-CC certifications will sunset on July 1, 2027. Any EMT-CC still certified at that level will be certified as an AEMT at that time.

Matt has sent out the SEMSCO minutes.

REMSCO/REMAC - No Report

Air Medical - So far in 2024 there have been 29 requests with 11 transported. In 2023 there were 198 requests with 57 transported. The major problem in completing requests is the weather. There will be an open house for 7-14 Oneida County on May 15th from 11-3. There has been a significant increase in the number of requests out of Massena Hospital.

Education - Clarkson EMT programs are continuing. Spring Fling. Fort Drum EMS Day.

Strategic Planning / Sustainability - Rita Curran reported that there has been ongoing dialog with other counties that have begun their own ambulance or EMS programs in an attempt to determine the best path forward for St. Lawrence County. Storm Cilley expressed his displeasure that the EMSAB has been frozen out of this discussion by the county. Rita pointed out that there were four members of the EMSAB on the committee. Jim Blackburn pointed out that, per Mark Deavers at the last meeting, the EMSAB is not involved in this effort. Jim also pointed out that the EMSAB had approved a two phase proposal and sent it to the county legislature, where it, apparently received no consideration at all. A discussion ensued, where Storm Cilley questioned why the EMSAB existed if their advise was not being sought or listened too.

Old Business - There is no progress to report on the mutual aid plan. PULSARA is up and running. There has not been much utilization yet. CHMC is not yet on board. Jim Barr encouraged it's use, especially in trauma. Some questioned it's use in short on scene and transport times.

New Business - Elections of EMSAB officers which was to be held tonight, has been put off since no slate of potential officers was presented. Jim Barr spoke on electronic charts access by hospitals. Hospitals pass patient outcome data back to agencies. 30% of charts are missing.

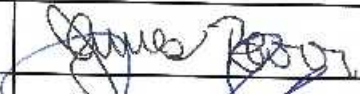



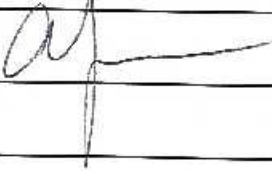
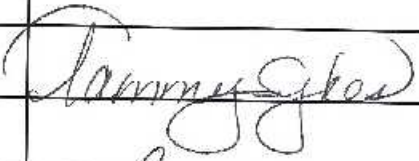
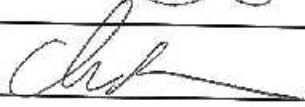

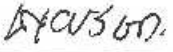
Motion to adjourn by Jim Barr. Second by James Blackburn. Carried.
Meeting adjourned by 1900.

The next meeting is May 28, 2024 at 1800 hours at the Public Health Offices.



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Meeting Attendance - 03/26/2024

Name	Signature	email
Members		
Eric Alan		eric.h.alan@protonmail.com
James Barr		jkbarr@pvrs.org
James Blackburn		jblackburn4287@yahoo.com
Doug Bohl		dbohl@clarkson.edu
Storm Cilley		treasurer@ogdensburgrescue.org
Dr. Coates		ryan.w.coates@gmail.com
Mark Deavers		markdeavers@gvrs-ems.org
Aaron Johnson		johnson088@yahoo.com
Jay Moore		jaymore1@yahoo.com jmoore@gvnrhospital.org
Open Seat		
Miranda Simpson		simpson@chmed.org
Tammy Sykes		tsykes@cphospital.org
Donald Thompson		dthomps@northnet.org
Chris Towler		towlercd@gmail.com
Chris Velez		cujocop@yahoo.com
Kevin Wells		sheriffwells2430@gmail.com
Nicholas Wildey		wildeyns@gmail.com
Ex Officio Members		
Matt Denner		MDenner@stlawco.org

Text Summary

St Lawrence County 911
 49 1/2 Court St
 Canton, NY 13617

County: Saint Lawrence

Report Date: 02/07/2024 08:17:55

Report Date From: 01/01/2024

Report Date To: 01/31/2024

Month - Year: January 2024

Agency Affiliation: Emergency Communications

Totals					
Sessions			Messages		
Incoming	Outgoing	Total	Incoming	Outgoing	Total
25	94	119	65	137	202

Busiest Hours - Incoming Sessions
1/20/2024 8:00 AM
1/1/2024 5:00 PM
1/19/2024 8:00 AM
1/18/2024 2:00 PM
1/8/2024 10:00 PM

Busiest Hours - Incoming Messages
1/18/2024 2:00 PM
1/8/2024 10:00 PM
1/12/2024 8:00 AM
1/4/2024 4:00 AM
1/4/2024 11:00 AM

Initial Agent Speed Of Answer				
0-10	11-20	21-60	61-120	120+
89%	0%	8%	3%	0%

Agent Average Speed Of Response				
0-10	11-20	21-60	61-120	120+
13%	7%	67%	13%	0%

Average Session Duration (Seconds)		
Avg Session Duration	Avg Agent Response Time	Avg "Texter" Response Time
182.2	47.0	89.3

Average Messages Per Session	
Incoming	Outgoing
0.55	1.66

Text-To-TTY	
Total	Percent
0	0%

Jan 2024

ST. LAWRENCE COUNTY
OFFICE of EMERGENCY SERVICES
48 Court Street
Canton, New York 13617-1194
(315) 379-2240 - Fax (315) 379-0681

FIRE
E.M.S.

EMERGENCY
MANAGEMENT

TO: Ruth Doyle, County Administrator
 FROM: Tammy Sapp, Supervisor of Dispatch Operations
 DATE: February 7, 2024

The following is a report of CAD calls for JANUARY 2024:

	JANUARY 2024	YEAR 2024
FIRE DEPTS DISPATCHED	672	672
EMS DISPATCHED	1,957	1,957
LOCAL PD CALLS TO 911	571	571
NYSP DISPATCHED BY SLC ES	360	360
INFORMATIONALS CALLS*	988	988
SHERIFF'S CALLS FOR SERVICE	<u>882</u>	<u>882</u>
TOTAL CALLS DISPATCHED IN SLC	5,430	5,430

*Informational calls include pocket dials, hang up calls, and test calls

The following are law enforcement calls dispatched by their own dispatchers
 CAD cards created for the Law Enforcement Departments (from their start date)

NYSP DISPATCHED BY B-COMM	1,153	1,153
CANTON PD DISPATCHED	413	413
MASSENA PD DISPATCHED	805	805
POTSDAM PD DISPATCHED	511	511
OGDENSBURG PD DISPATCHED	<u>706</u>	<u>706</u>
TOTAL OUTSIDE LAW DISPATCHED CALL	3,588	3,588

Phone calls handled in dispatch center incoming and outgoing by line:

Emergency Services Dispatchers handled:

911	3,249
EMS	6,008
TEXT_2_911	25
NYSP	131
SHERIFF	<u>2,988</u>
TOTAL	9,316

YTD: 9,316

Matt Denner, Director
Jonathan Mitchell, Deputy Director