



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Minutes of the St. Lawrence County EMS Advisory Board Mtg.
September 26, 2023

Meeting called to order by Chair Mark Deavers at 1805hours.
Roll Call taken and duly recorded.

Members present: James Barr (virtual), James Blackburn, Doug Bohl, Storm Cilley, Dr. Coates (virtual), Mark Deavers, Aaron Johnson, Jay Moore, Chris Towler, Kevin Wells, Nicholas Wildey.

Members absent: Eric Alan, Tammy Sykes, Donald Thompson, Chris Velez,.

Members excused: None.

Ex Officio Members present: Rita Curran, Jonathan Mitchell, Jessica Thompson representing Jonathan Cole

Ex Officio Members absent: None

Guests present: Miranda Simpson CHMC, Alina Parcels CHMC, Doug Wildermuth Clarkson, Matt Denner Emergency Services, Collen Gleason Air Methods (virtual)

There was no correspondence.

There was a discussion between Rita, Storm, and Matt. Rita and Matt explained how the EMSAB's concerns and actions were transmitted to the Board of Legislature. Both Rita and Matt assured us that all legislators were aware of our recommendations.

Motion to accept last months minutes by Jay Moore. Second by Rita Curren. Carried by voice vote.

Matt Denner reported on Air Methods dispatch app. Currently only dispatch has access to it. Eventually the Deputy Coordinators will have access. Matt and Colleen demonstrated how it works. There are no plans to make it available to responders.

Reports

Jonathan will forward Emergency Services Report.

SEMAC - Mark Deavers - Not much happening at this time. Vehicle safety standards are being considered. It may be quite pricey as certain items may be required. There is a new medication formulary, and protocol changes coming at the beginning of the year. An equity, and inclusion study will be taking place.

Clarkson - Doug Wildermouth - Current EMT class is in progress with 16 students. The new Paramedic Program has 15-20 students registered, none of whom are college students. Several future programs are planned on campus and other areas of the county. The Paramedic faculty members are on board. A CME program starts Thursday with 1-2 hours offered each month. An AHA training site has been established at Clarkson. They are looking into the ability to offer advanced standing for Paramedic program students.

Air Medical - Colleen Gleeson gave report.

Mutual Aid Plan - Mark will forward the revised plan to all EMSAB members. Hopefully we will discuss and vote on it next meeting.

The special meeting held last month was to discuss how to spend the money that the county has allocated for training. These funds are a one time thing, and must be spent by the end of 2025.

Some areas are developing special taxing districts. One idea is \$75 per housing unit potentially raising 4-5 million per year. Some areas are paying a stipend for paramedic students for their seat time during class.

Jay Moore stated that he felt the best use of the money would be to reimburse agencies to pay the students to attend class. A discussion followed on the amount of training time and expense.

The county is working on training for MCIs. A discussion followed.

Program Agency - Jessica Thompson

They are working on an initiative to adopt and provide the PULSARA App. This is a phone app to make prehospital notifications. A CQI project is reviewing charts with the goal of improving documentation. Jefferson County is piloting a virtual CLI class. JCC is moving forward with their Paramedic program with an anticipated start date of January 2024.

Rita brought up the subject of education programs in the schools. A discussion followed regarding some of the programs in various schools and school districts.

Motion to adjourn by Jay Moore. Second by Rita Curran. Carried by voice vote.

The next meeting will be November 28,, 2023 at 1800 hours.



ST. LAWRENCE COUNTY OFFICE OF EMERGENCY SERVICES
BUREAU OF EMERGENCY MEDICAL SERVICES

48 Court Street; EMS • Canton, NY 13617 • www.stlawco.org

St. Lawrence County EMS Agencies and Municipal Leaders,

Beginning June 1st 2022, at the beginning of every month the St. Lawrence County Office of Emergency Services Bureau of Emergency Medical Services in conjunction with the St. Lawrence County EMS Advisory Board started providing call volume and turnover statistics to all EMS agencies. Beginning August 1st, 2022, the same letter started being provided to every municipality as well.

Call turnovers are considered any call in which the agency is toned and is unable to respond an ambulance, thus requiring mutual aid. This can be due to a variety of reasons including, but not limited to: Inability to staff an ambulance with the appropriate personnel (Lack of volunteers/paid staff), multiple calls for the agency resulting in no apparatus available, etc. It is important to note that a call turnover results in having to dispatch an ambulance from another jurisdiction, reducing that mutual aid ambulance service's availability to provide coverage for those in their primary response territory.

Agency	August, 2023			YTD - 2023		
	Calls	Turnover	Coverage	Calls	Turnover	Coverage
Canton Rescue	156	1	99%	1209	45	96%
Colton Rescue	25	1	96%	208	21	90%
Cranberry Lake Rescue	7	1	86%	45	3	93%
Gouverneur Rescue	133	0	100%	1093	7	99%
Hammond Rescue	8	4	50%	73	27	63%
Hermon Rescue	24	11	54%	254	130	49%
Lisbon Rescue	28	10	64%	215	72	67%
Madrid Rescue	20	6	70%	197	52	74%
Massena Rescue	307	20	93%	2181	178	92%
Morristown Rescue	38	5	87%	282	12	96%
Norfolk Rescue	53	28	47%	444	233	48%
Ogdensburg Rescue	206	9	96%	1550	23	99%
Parishville Rescue	48	1	98%	305	4	99%
Potsdam Rescue	195	21	89%	1565	152	90%
Rensselaer Falls Rescue	10	2	80%	103	22	79%
Star Lake Rescue	14	1	93%	167	12	93%
Seaway Valley EMS	57	6	89%	398	52	87%
Tri-Town Rescue	78	9	88%	660	84	87%
Waddington Rescue	24	0	100%	163	27	83%
COUNTYWIDE	1431	136	90%	11112	1156	90%

EMS in our County is struggling, and intervention is necessary to keep the system afloat and operational. County call turnover statistics, as displayed above, are at an all-time high (2020: 94% coverage rate, 2021: 90% coverage rate, 2022 88% coverage rate, YTD 2023 90% coverage rate), which has resulted in over-utilization of mutual-aid ambulance companies; companies that may see little-to-no financial reimbursement for coverage. Average ambulance response times have increased 5 minutes 13 seconds from 2019, with the longest response time of 2021 being 1 hour and 43 minutes, and the second longest being 1 hour and 26 minutes.

DATED: 09/05/2023



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It is encouraged that municipal and agency leaders work together to determine the issues surrounding EMS in their respective communities, as well as investigate avenues to mitigate issues found. Upfront honesty and joint coordination are necessary to assist in combating the EMS crisis that we are facing.

For any questions or concerns regarding the above information, additional data/statistics, or are a municipal leader seeking contact information for your local ambulance agency providing services to your area, please contact the St. Lawrence County Emergency Services Bureau of EMS Office at (315)379-2240 or jmitchell@stlawco.org.

Respectfully,

A handwritten signature in black ink, appearing to read "Jonathan W. Mitchell".

Jonathan W. Mitchell

Deputy Director of Emergency Services

DATED: 09/05/2023

ST. LAWRENCE COUNTY
OFFICE of EMERGENCY SERVICES
48 Court Street
Canton, New York 13617-1194
(315) 379-2240 - Fax (315) 379-0681

FIRE
E.M.S.

EMERGENCY
MANAGEMENT

TO: Ruth Doyle, County Administrator
 FROM: Tammy Sapp, Supervisor of Dispatch Operations
 DATE: September 18, 2023

The following is a report of CAD calls for AUGUST 2023:

	AUGUST 23	YEAR 2023
FIRE DEPTS DISPATCHED	483	3,816
EMS DISPATCHED	1,879	14,757
LOCAL PD CALLS TO 911	452	3,148
NYSP DISPATCHED BY SLC ES	409	3,071
INFORMATIONALS CALLS*	1,252	10,955
SHERIFF'S CALLS FOR SERVICE	<u>1,200</u>	<u>8,682</u>
TOTAL CALLS DISPATCHED IN SLC	5,675	44,429

*Informational calls include pocket dials, hang up calls, and test calls

The following are law enforcement calls dispatched by their own dispatchers
 CAD cards created for the Law Enforcement Departments (from their start date)

NYSP DISPATCHED BY B-COMM	1,233	9,544
CANTON PD DISPATCHED	494	3,249
MASSENA PD DISPATCHED	585	5,499
POTSDAM PD DISPATCHED	588	4,883
OGDENSBURG PD DISPATCHED	<u>713</u>	<u>5,799</u>
TOTAL OUTSIDE LAW DISPATCHED CALL	3,613	28,974

Phone calls handled in dispatch center incoming and outgoing by line:

Emergency Services Dispatchers handled:

911	3,118
EMS	3,927
TEXT_2_911	10
NYSP	382
SHERIFF	<u>3,024</u>
TOTAL	10,461

YTD: 82,540

Matt Denner, Director
Jonathan Mitchell, Deputy Director



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
 ADVISORY BOARD

Meeting Attendance - 09/26/2023

Name	Signature	email
Members		
Eric Alan		eric.h.alan@protonmail.com
James Barr	<i>[Handwritten signature]</i> 2001	jbarr@pvrs.org
James Blackburn	<i>[Handwritten signature]</i>	jblackburn4287@yahoo.com
Doug Bohl	<i>[Handwritten signature]</i>	dbohl@clarkson.edu
Storm Cilley	<i>[Handwritten signature]</i>	treasurer@ogdensburgrescue.org
Dr. Coates	<i>[Handwritten signature]</i>	ryan.w.coates@gmail.com
Mark Deavers	<i>[Handwritten signature]</i>	markdeavers@gvrs-ems.org
Aaron Johnson	<i>[Handwritten signature]</i>	johnson088@yahoo.com
Jay Moore	<i>[Handwritten signature]</i>	jaymore1@yahoo.com jmoore@gvnrhospital.org
Open Seat		
Dave Sherman		dsherm045@yahoo.com
Tammy Sykes		tsykes@cphospital.org
Donald Thompson		dthompso@northnet.org
Chris Towler	<i>[Handwritten signature]</i>	towlercd@gmail.com
Chris Velez		cujocop@yahoo.com
Kevin Wells	<i>[Handwritten signature]</i>	sheriffwells2430@gmail.com
Nicholas Wildey	<i>[Handwritten signature]</i>	wildeyns@gmail.com
Ex Officio Members		
Jonathan Mitchell	<i>[Handwritten signature]</i>	JMitchell@stlawco.org
Jonathan Cole		
Rita Curran	<i>[Handwritten signature]</i>	curranrp@yahoo.com
Jolene Munger		jmunger@stlawco.org
Wendy Simpson		msimpson@chmed.org
Alina Parcels	<i>[Handwritten signature]</i>	aparcells@chmed.org
Doug Wildermuth	<i>[Handwritten signature]</i>	dwilderm@clarkson.edu
Matt Dennis	<i>[Handwritten signature]</i>	



Guests		
Jessica Thompson	FDR HPO / ^{EMS} Program Agency	jthompson@fdrhpo.org
Colleen Gleason	Zoo	Kira.Hobson@Zoo