



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Minutes of the St. Lawrence County EMS Advisory Board
January 25, 2022

Meeting called to order by Chair Mark Deavers at 1905 hours
Roll Call taken and duly recorded.

Members Present Physically: Carol Muench, Storm Cilley, Doug Bohl, Chris Towler, Aaron Johnson, Nicholas Wildey, James Blackburn, Donald Thompson, Eric Alan

Members Present Via Zoom: Dr. Coates, Kevin Wells, Dave Sherman, Mark Deavers, Jay Moore, Chris Velez

Ex Officio Members Present Physically: Jonathan Mitchell.

Ex Officio Members Present Via Zoom: Ann Smith, Rita Curran

Guests Via Zoom: Matt Denner, Jolene Munger (SLC Public Health), Ed Cool, Chrissy Cool

Members Excused: None

Members Absent: Tammy Sykes, Chelsea Snyder Dennis, James Barr

Minutes from the November 30, 2021 joint EMS and Fire Advisory Board were amended as follows with Storm Cilley dissenting. He feels that they were an accurate representation:

Attendance was corrected.

Jonathan Mitchell reported that he had replied "Yes" when asked if the committee had looked into the requirements for obtaining a municipal CON.

Ann Smith stated that she did not recall the following statement made by Storm Cilley and felt that it implied that it was ok not to be answering calls. She requested that it be deleted. Storm disagreed that the statement had not been made, but agreed to remove it from the minutes with the stipulation that he be allowed to read it into the minutes of this meeting.

"Storm Cilley pointed out that delayed response times, and mutual aid responses were nothing new. They were now, just more noticeable because of a centralized dispatch

system monitored by everyone in the county, instead of the old seven digit telephone system, which kept knowledge of such problems local. He also pointed out that many areas of the country, including major cities had similar response problems. No matter how well designed a system is, there is no way to assure that such delays do not occasionally occur. Someone else in attendance also pointed out that the expectations of the public have changed, falsely believing that small rural systems were capable of providing the same levels of service that they observed on TV.”

The date of the next meeting (tonight's) should have been January 25, 2022

Office of Emergency Services - Jonathan Mitchell
November and December Reports are attached

REMSCO/REMAC/Program Agency Reports - Ann Smith
Report is attached

SEMSCO/SEMAC Report - Mark Deavers provided highlights
Meetings were held virtually. Unofficial meeting notes provided by Mike McEvoy are attached. Mark Deavers noted that there will be updated guidance coming regarding the acceptance of Health Care Proxies in the the prehospital setting. He also noted that ½ of certified EMS providers in NYS did not appear on a PCR during 2021.

COVID-19

County EM/County Public Health - Jolene Munger provided a brief update.
SLC is averaging over 200 cases per day at this time. Healthcare workers must receive booster shot. Contract tracing is going away. The county does not have the staff to perform the task in the proper time frame. Public can report contacts on the web site. Several clinics are being held throughout the county. Shots are also available at numerous pharmacies.

Hospitals - No reports
Agency Needs/Updates - No reports

Upcoming Trainings

EMT Classes have started in Gouverneur and Clarkson. Chris Towler reports that there are 50 students enrolled in the two courses. Answering questions by Don Thompson and Storm Cilley, there are approximately 10 college students, 12-14 that are currently affiliated with an EMS agency, and 12 community members that are not currently affiliated with an EMS agency. There are no refresher students at Clarkson, and 2 enrolled in Gouverneur that have not yet shown up. Storm stated that he felt there is a need for a stand alone refresher class with a reduced challenge exam size. Chris reported that the challenge exam has been reduced to 20 questions per module.

Vital Signs is scheduled for October 26-30 in Albany
Spring Fling is scheduled for April 28-30 in Alex Bay
IAC is scheduled for April 6-10 in Lake Placid
EMS Memorial Service is May 17 in Albany

Committee Reports -

Legislative - Dave Sherman reported that there is a lot of uncertainty regarding the mask mandates given several conflicting executive orders and court rulings at both the state and federal levels. There are several items in the proposed NYS budget that will have major implications for EMS if approved. Major revisions to Article 30 and other regulations. Of course there are no funding changes to accompany them.
There were not other committee reports.

Old Business - Storm inquired about the status of the county mutual aid plan. Jonathan replied that it was at a standstill until the county mapping issue was resolved. It is dependent up the county maps being updated.

New Business - The 2022 Meeting Schedule was set as follows. All meetings at 7:00pm
March 22, 2022
May 24, 2022
September 27, 2022
November 29, 2022

County EMS Plan - There was a lengthy discussion regarding the proposed county EMS plan. They have talked to Essex and Chenango County, where similar plans seem to be working. Don Thompson stated that he felt that it was too expensive and wondered about funding options. Storm Cilley reiterated that he though the county was grossly under estimating startup, operating costs, and expected revenue. Dave Sherman once again pointed out that the problem was not the number of ambulances, but a lack of certified providers. He feels the county's proposal will further exacerbate the problem by hiring providers away from the existing agencies. Existing agencies cannot compete with the county's pay and benefits package, would not be able to fill those vacated positions. Dave also discussed how Jefferson County solved the problem through closing, and consolidation of ambulance services. He thinks that SLC should look into that option. Dave pointed out that rather than assistance, he sees the county plan as competition, and made the suggestion that maybe the county should buy out his CON. Jay Moore asked if the county was in position to start an ambulance service. Matt Denner reported that the County Legislature has not been made aware of either the proposal, or the discussions too date. He is meeting individually with each of the County's eight fire districts to seek their feedback. Local and county legislatures have been invited to take part in those meetings.

Storm asked Jonathan why mutual aid calls are counted as scratches for both all involved agencies. Jonathan replied that it was because they did not answer the call. Storm then asked if it was being counted as a scratch when the Ogdensburg First Responders reported that they were standing by instead of responding. Jonathan replied that, yes, it was being counted as a scratch.

Storm read the following statement into the minutes:

Delayed response times, and mutual aid responses are nothing new. They are now, just more noticeable because of a centralized dispatch system monitored by everyone in the county, instead of the old seven digit telephone system, which kept knowledge of such problems local. Many areas of the country, including major cities had similar response problems. No matter how well designed a system is, there is no way to assure that such delays do not occasionally occur. The expectations of the public have changed, falsely believing that small rural systems were capable of providing the same levels of service that they observed on TV.

He also pointed out that nothing in this statement implied that it was ok to not answer calls. He simply pointed out that it is an ongoing problem that was made worse by the increase in the number of calls over the years. He applauded the group for seeking a solution, but did not feel that this proposal was the right answer.

Mark Deavers would like to hear from interested parties within the next two weeks regarding their thoughts on the issue, and possible solutions.

The meeting was adjourned at 2035 hours.

The next scheduled meeting is March 22, 2022 at the Public Safety Building

-)] Annual EMS for Children Agency Survey was e-mailed out to agencies on 1/5/22 with a completion date by 3/31/22. It takes only 10 minutes to complete. Questions include does your agency have a Pediatric Emergency Care Coordinator (PECC) and does agency use skills practice during pediatric training. The survey helps EMSC at the federal level and NYS develop the best programs and find out what works best for the agencies in NYS. 198 agencies have already completed the survey. The link to the survey is: <https://www.emscsurveys.org/step02.aspx?state=New%20York>
-)] Policy Statement [22-01 BLS First Response Agency Information for CME Program Requirements](#) indicated vehicle information is to be entered through the on-line form and a registration sticker for the vehicle window will be issued. BLSFR agencies have till 7/1/22 to register a vehicle. If a fire department vehicle does not have a NYS license plate because it is not needed the unit ID can be entered as the license plate number.
-)] Federal resources are in the state. Upstate they are primarily located in the Hudson Valley, Albany, Syracuse, Western Region and Potsdam. Primarily being used to support hospital-to-hospital interfacility transportation and when requested 911 support which had been done in a couple areas throughout the state. Resources can be requested through the NYS Surge Operations Center which remains active 24/7. Have transported well over 500 patients since 12/17/21 when the units arrived.
-)] Pilot EMT Training Program involves training 600 to 650 persons - half from the National Guard and the other half civilians. These will be academy style classes running full time mostly Monday through Friday and some may have a little bit of an alternative schedule. Programs are fully supported by BEMS&TS and include free tuition, textbooks and everything that goes along with it. Classes are being held in Niagara Falls, Syracuse, Rockland County, Albany, Bronx, Brooklyn, Suffolk County, Buffalo, Scarsdale, Jefferson County and Putnam County. Courses will start by the end of January or 1st week in February and go for 4 to 5 weeks to become a fully certified EMT.
-)] [22-01 BLS First Response Agency Information for CME Program Requirements](#) (PDF)
-)] [22-02 EMS Instructor Training Requirements & Certification Process](#) (PDF)
-)] [22-03 ADA Accommodations Requests for NY State EMS Certifying Exam](#) (PDF)
-)] [21-08 EMS Education Distance Learning Policy Statement](#) (PDF)
-)] [21-07 EMT Course Clinical Rotation Policy Statement](#) (PDF)

-) State EMS meetings were held January 4th. Virtual-Next state meetings in April
 - o Vitals signs in Albany October 26th to the 30th- call for speakers out ,Hybrid will be available
 - o May 17th EMS memorial, 10 heroes going on the wall
 - o Viral pandemic response protocol- edited - Passes, must be enacted by REMAC (must be approved by the commissioner of health first)
-) Next REMAC/REMSCO February 7th- appears that they will be virtual again
-) Data update that was scheduled for the 28th postponed- unknown when they are going to move forward with it
-) Regional data group working on trying to define fields to scrub the data and making more useable, this is a challenge without a NYS Data Dictionary
-) Quality Corner is being published- quarterly
 - o Looking at different care aspects and providing feedback on documentation and clinical pearls based on the findings
-) Spring Fling Conference April 28th- 30th.

1. Once again, COVID pushed SEMSCO and SEMAC meetings into cyberspace. They also shrunk to a single day; most Committee work was postponed as DOH staff are largely assigned to COVID response duties. The whole kit and kaboodle is archived under January 4th at www.health.ny.gov/events/webcasts/archive/. Suffice it to say, these notes will be equally short.
2. Med Standards spent an hour and a half debating what to do with the Viral Pandemic Triage Protocol. Since its release in March 2020, the protocol has variously helped and hurt EMS Operations. There is statewide consensus that change is needed, sooner than later. Watch the webcast if you want gory detail but suffice it to say there were dozens of little devils in the details. Following further debate, proceeded by equally lengthy discussion at SEMAC, somewhat palatable modifications were achieved and the revisions are hopefully off to the Commissioner for her approval which, if experience holds true, will probably come after the pandemic ends. Stay tuned...
3. In the brief time left for other business, Med Standards and SEMAC approved a kewl study in the Buffalo region using age (instead of weight) based dosing in pediatric seizure management, part of a national research endeavor. They also approved a pilot opioid withdrawal protocol using EMS initiated Suboxone® and a prehospital referral protocol to direct certain patients with persistent v-fib or v-tach to an ECLS (extracorporeal life support) capable center. They also looked at a couple advisories from the Monroe-Livingston Region forwarded to SEMAC at the behest of DOH legal eagles for reasons that miffed those present. These were emphatically determined, “advisory only” and well within the purview of Article 30, Section 3004-A, allowing REMACs to address specific local conditions. The advisories in question provided a geriatric tele-consult option and alternative transport of behavioral health patients to a behavioral health facility rather than an ED. Apparently, someone was not picking up what MLREMS was putting down.
4. The migration of CME paperwork submission to an on-line portal is working nicely. Submissions can be done by individuals, agencies, or course sponsors at <https://apps.health.ny.gov/pubpal/builder/survey/cmeportal>.
5. Under the current Executive Order, students can once again elect to take the National Registry exam in lieu of the NYS exam. Once they pass, there is an electronic portal through which they can request a NYS card: <https://apps.health.ny.gov/pubpal/builder/survey/nr-exam-reciprocity-form-submiss>.
6. Speaking of electronic correspondence, instructors (CLI/CIC) seeking renewal of their credentials should email their paperwork to EMS.Instructors@health.ny.gov. The turnaround on my CIC certificate using this address was less than 24 hours!
7. From the October Training & Education Committee meeting, instructor retention will get a lift once the Bureau is able to reprogram their tracking software to allow a 60-40% split in CIC duties per course. This will allow job sharing between two CICs, greater opportunity to fulfil teaching requirements, and more support for longer length courses.
8. DOH has once again activated the National Ambulance Contract to move patients between facilities and load balance hospitals based on COVID surges which vary from region to region. There are presently 42 ambulances in NYS, some of which are also being used to

- support EMS response at the request of local officials. The Surge Operations Center is overseeing ops, phone 917-909-2676 or DOHSurgeOps@health.ny.gov.
9. Vital Signs 2021 in Saratoga was quite successful with 530 in-person and 300 on-line attendees. Vital Signs 2022 will also be hybrid, in Albany October 26th to 30th. Call for presentations is open at www.vitalsignsconference.com.
 10. This year's EMS Memorial will be held at the Empire State Plaza on May 17th. Nine names will be added; some quick legwork is needed as the Tree of Life is currently full.
 11. Where are the EMS providers? Multiple states have compared their numbers of certified providers to PCR completions and consistently seem to be missing about half of their providers. NY had 80,000 certified providers in 2020 and 67,000 in 2021. Subtracting CFRs (which numbered 36,000 in 2020 and 30,000 in 2021), fully 50% of the remaining providers did not show up on a PCR during 2021. Where they are, nobody knows for certain. Maybe working in hospitals or other healthcare settings?
 12. To address the workforce shortage, DOH will be funding a series of academy style EMT classes, some for the National Guard, others open to the public. These start shortly and will be largely completed by May, many prior to that time. Keep an eye out for these; there are some in each region. There is no cost to students, even if they are not affiliated with a recognized EMS response agency.
 13. DOH is recruiting a State Council Health Program Specialist. This will lift some work from the heavily weighted shoulders of Valerie Ozga and speed up the processing and dissemination of protocol revisions. Yay!
 14. Three new Policy Statements were just released, posted to www.health.ny.gov/professionals/ems/policy/policy.htm: #22-01 on BLS FR requirements to remain in the CME recert program; #22-02 revising EMS Instructor requirements; and #22-03 on ADA Accommodations for EMS certification exams. Scope 'em out – there are tidbits of knowledge for just about everyone in these.
 15. EMSC (that's EMS for Children) has released a survey they would like each EMS agency to complete. Go to www.emscsurveys.org/, select NY then your County then your agency. It should take you only 5-10 minutes to complete the survey.
 16. NHTSA recently released the 2021 update to the EMS Education Standards. These set minimum competency objectives for entry-level personnel at each level of EMS practice in accordance with the National EMS Scope of Practice Model. Download these from: www.ems.gov/pdf/EMS_Education%20Standards_2021_FNL.pdf.
 17. Several years of research have finally resulted in the release of an EMS specific fatigue risk analyzer. Information and access to the tool is at <https://emsfatiguerisk.ibrinc.org/>.
 18. Finally, the Chairs of SEMSCO and SEMAC have been granted an audience with the Health Commish. That meeting will happen the last week of January. They certainly have a lot to discuss...
 19. If you have not scoped out Governor Honchul's 2023 Budget, you probably should. It makes some very broad and sweeping changes to Article 30 of Public Health Law. Start at www.budget.ny.gov/pubs/archive/fy23/ex/index.html then drill down to the Health and Mental Hygiene PDF; Part F is called, "Modernize EMS" (see:

www.budget.ny.gov/pubs/archive/fy23/ex/artvii/hmh-bill.pdf). The psychic hotline predicts there will be some very pissed off people after reading this modernization initiative.

20. SEMSCO conducted elections for 2022 having received nominations including: Mark Philippy: Chair; Mike McEvoy: First Vice Chair; and Jason Haag and Teri Hamilton for Second Vice Chair. Teri Hamilton withdrew her name and one vote was cast for the remaining characters to take their respective seats. Former First Vice Chair Steve Cady will be assuming the chair of the Safety Committee. Both SEMSCO and SEMAC appointed Dr. Yedidyah Langsam from NYC as Parliamentarian for both groups, likely owing to the near fisticuffs regularly arising at meetings.
21. SEMSCO will meet again April 12-13 in Meeting Room 6 at the Empire State Plaza. Keep in mind April Fools comes before then. LOL.

These notes respectfully prepared by Mike McEvoy who serves on SEMSCO representing the NYS Association of Fire Chiefs. Contact Mike McEvoy at mmcevoy@saratogacountyny.gov. If you want a personal copy of these “unofficial” SEMSCO minutes delivered directly to your email account, go to <http://eepurl.com/iaXHY> to put yourself on the list (or adjust your delivery settings). Also, past copies of NYS EMS News are parked at the bottom of the EMS News page at www.saratogaems.org. Feel free to download any notes you missed. Tell your friends. The more, the merrier.

ST. LAWRENCE COUNTY
OFFICE of EMERGENCY SERVICES
48 Court Street
Canton, New York 13617-1194
(315) 379-2240 - Fax (315) 379-0681

FIRE
E.M.S.

EMERGENCY
MANAGEMENT

TO: Ruth Doyle, County Administrator
 FROM: Jonathan Mitchell, Deputy Director
 DATE: December 7, 2021

The following is a report of CAD calls for NOVEMBER 2021:

	NOVEMBER 21	YEAR 2021
FIRE DEPTS DISPATCHED	386	4,442
EMS DISPATCHED	1,957	19,953
LOCAL PD CALLS TO 911	289	3,777
NYSP DISPATCHED BY SLC ES	375	3,130
INFORMATIONALS CALLS*	969	12,758
SHERIFF'S CALLS FOR SERVICE	<u>824</u>	<u>11,532</u>
TOTAL CALLS DISPATCHED IN SLC	4,800	55,592

*Informational calls include pocket dials, hang up calls, and test calls

The following are law enforcement calls dispatched by their own dispatchers

NYSP DISPATCHED BY B-COMM	781	10,209
CANTON PD DISPATCHED	341	4,332
MASSENA PD DISPATCHED	732	6,750
POTSDAM PD DISPATCHED	698	6,981
OGDENSBURG PD DISPATCHED	<u>698</u>	<u>8,911</u>
TOTAL OUTSIDE LAW DISPATCHED CALL	3,250	37,183

Phone calls handled in dispatch center incoming and outgoing by line:

911	2,517
EMS	3,374
TEXT_2_911	4
NYSP	96
SHERIFF	<u>2,782</u>
TOTAL	9,056

YTD: 104,567

Matt Denner, Director
Jonathan Mitchell, Deputy Director

ST. LAWRENCE COUNTY
OFFICE of EMERGENCY SERVICES
48 Court Street
Canton, New York 13617-1194
(315) 379-2240 - Fax (315) 379-0681

FIRE
E.M.S.

EMERGENCY
MANAGEMENT

TO: Ruth Doyle, County Administrator
 FROM: Jonathan Mitchell, Deputy Director
 DATE: January 3, 2022

The following is a report of CAD calls for DECEMBER 2021:

	DECEMBER 21	YEAR 2021
FIRE DEPTS DISPATCHED	674	5,116
EMS DISPATCHED	1,999	21,952
LOCAL PD CALLS TO 911	204	3,981
NYSP DISPATCHED BY SLC ES	233	3,363
INFORMATIONALS CALLS*	1,052	13,810
SHERIFF'S CALLS FOR SERVICE	<u>990</u>	<u>12,522</u>
TOTAL CALLS DISPATCHED IN SLC	5,152	60,744

*Informational calls include pocket dials, hang up calls, and test calls

The following are law enforcement calls dispatched by their own dispatchers

NYSP DISPATCHED BY B-COMM	1,031	11,240
CANTON PD DISPATCHED	340	4,672
MASSENA PD DISPATCHED	715	7,465
POTSDAM PD DISPATCHED	589	7,570
OGDENSBURG PD DISPATCHED	<u>727</u>	<u>9,638</u>
TOTAL OUTSIDE LAW DISPATCHED CALL	3,402	40,585

Phone calls handled in dispatch center incoming and outgoing by line:

911	3,249
EMS	4,178
TEXT_2_911	6
NYSP	111
SHERIFF	<u>2,850</u>
TOTAL	10,394

YTD: 114,961

Matt Denner, Director
Jonathan Mitchell, Deputy Director

2021 YEAR END COUNTY EMS REPORT

St. Lawrence County
Office of Emergency Services
Bureau of EMS



Table of Contents

Table of Contents	2
Message from the EMS Coordinator	3
Findings (St. Lawrence County)	
St. Lawrence County EMS Providers	5
St. Lawrence County EMS Call Summary	6
St. Lawrence County Agencies/Hospitals	
Transporting Agencies	12
First Response Agencies	16
Area Hospitals	18

Message from the EMS Coordinator

Beginning in 2021, the St. Lawrence County Office of Emergency Services Bureau of EMS has published annually a countywide comprehensive Emergency Medical Services (EMS) data report. This report utilizes data obtained by the St. Lawrence County Dispatch Center, North Country EMS Program Agency, New York State Department of Health, and individual EMS agencies in order to identify the effectiveness of the EMS system in St. Lawrence County.

In continuation from 2020, our EMS providers continue battle against CoVid-19. Dedicated EMS providers in our County have assisted in the vaccination of tens of thousands of individuals at both State and County vaccination sites, treated and transported thousands of suspected or confirmed CoVid patients while donning full personal protective equipment, and continue to dedicate a considerable amount of their time to their community. These EMS providers continue to fight for the health and safety of those that reside or visit our community; a community that needs EMS now more than ever.

This year, both the St. Lawrence County Bureau of EMS and New York State Department of Health Bureau of EMS have been working diligently to improve the EMS system. Two Certified First Responder (CFR) courses were taught under the new EMS course sponsor, Clarkson University, with one course being taught at Parishville Fire Department and the other taught at Heuvelton Fire Department. Three Emergency Medical Technician (EMT) courses were taught, two of which utilized Jefferson County as an EMS course sponsor (One taught at Clarkson University and one at Gouverneur Rescue), and one utilizing Clarkson University as a EMS course sponsor (Taught at Clarkson University). These courses were conducted to assist both the sixteen first response and nineteen transporting ambulance agencies across the County. Online continuing medical education continued to be offered, allowing virtual contact hours towards recertification to assist in retaining EMS providers. Finally, radio communication surveys were sent to all departments to assess operational requirements at a departmental level as the county undergoes its dispatch and communications infrastructure evaluation and upgrade.

Unfortunately, our EMS system is crumbling. EMS agencies are struggling to stay afloat and provide medical care to their community in need. Agencies having primary jurisdiction are struggling to respond an ambulance due to the inability to staff an ambulance with the required driver and credentialed EMS provider. Response times and turnover percentages have increased to record numbers. Furthermore, St. Lawrence County Office of Emergency Services Dispatchers have been struggling to find agencies to cover ambulance calls, resulting in the frequent activation of the County EMS All-Call alert, alerting all EMS agencies in St. Lawrence County with a request of any available ambulance to respond; some of which traveling upwards of 35 miles to the emergency call.

In addition, 2021 endured the most EMS calls in St. Lawrence County History; over 3,000 calls above the previous record. In addition, the amount of serious calls, or ALS Coded calls in accordance with Emergency Medical Dispatch standards, have also increased drastically straining local Advanced Life Support agencies and providers. Interfacility transports have also shown a steady increase as hospitals near capacity and attempt to transfer patients to hospitals that have specialty resources.

We are no longer on the brink of collapse, **we are actively collapsing.**

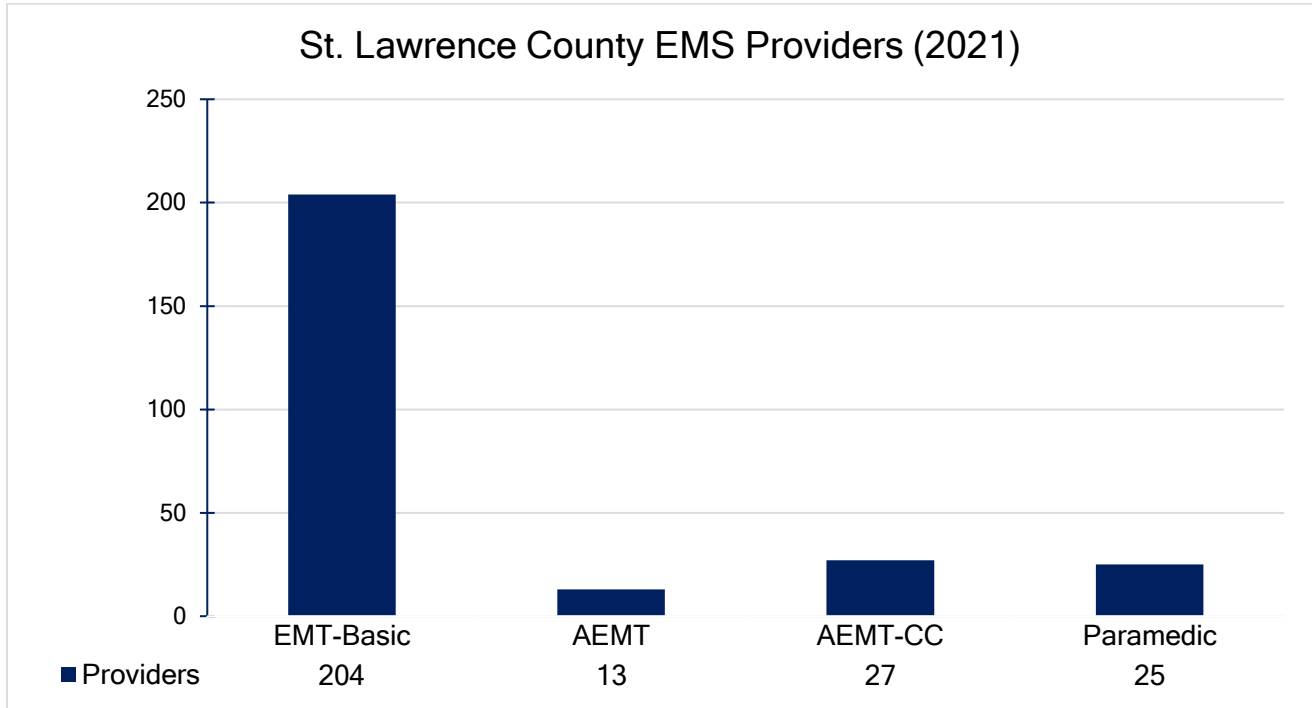
It is strongly recommended that EMS agency administrators and Chiefs utilize the data presented in this report for policy development, mutual aid planning, mass-casualty incident planning, and staffing considerations. St. Lawrence County Office of Emergency Services Bureau of EMS will remain committed to continuously finding ways to improve the County EMS system and emergency response procedures through collaborative data collection and innovative solutions to benefit the residents and visitors of our county. If there are any questions regarding any of the information presented in this report, please contact the St. Lawrence County Office of Emergency Services Bureau of EMS.



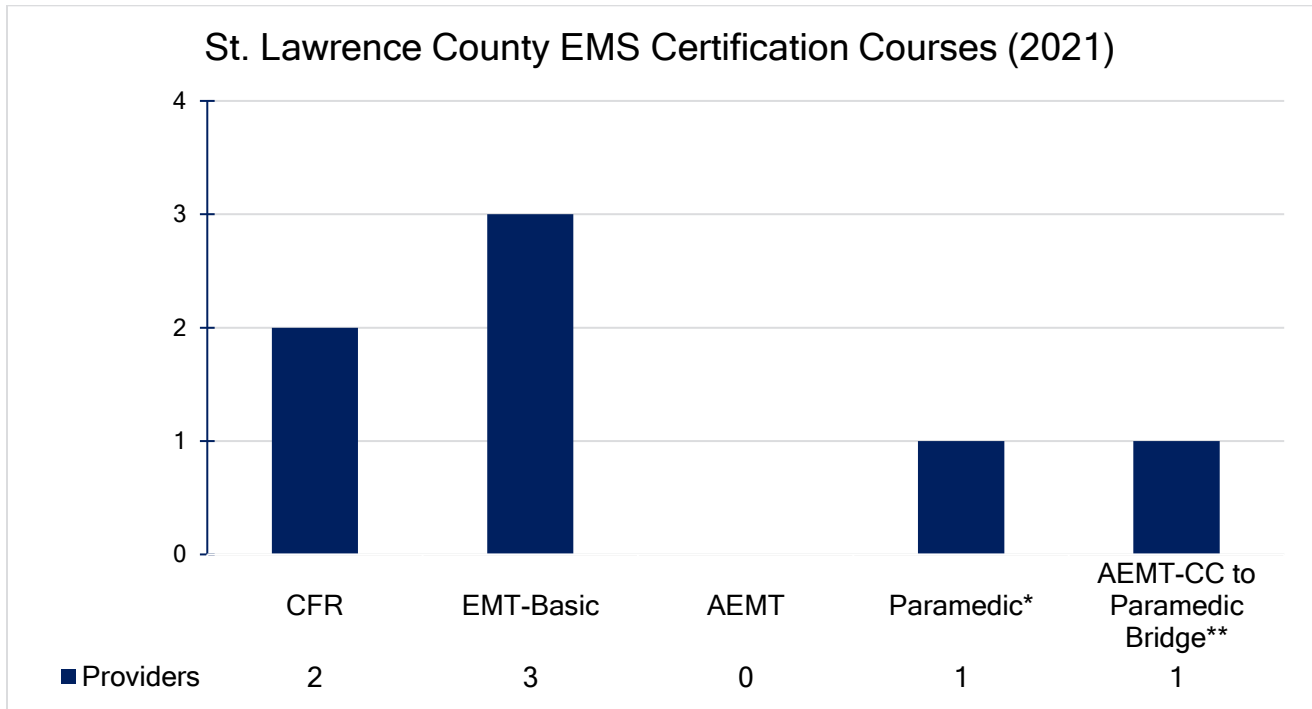
A handwritten signature in black ink, appearing to read 'Jonathan W. Mitchell'.

Jonathan W. Mitchell
County EMS Coordinator
St. Lawrence County Office of Emergency Services

St. Lawrence County EMS Providers



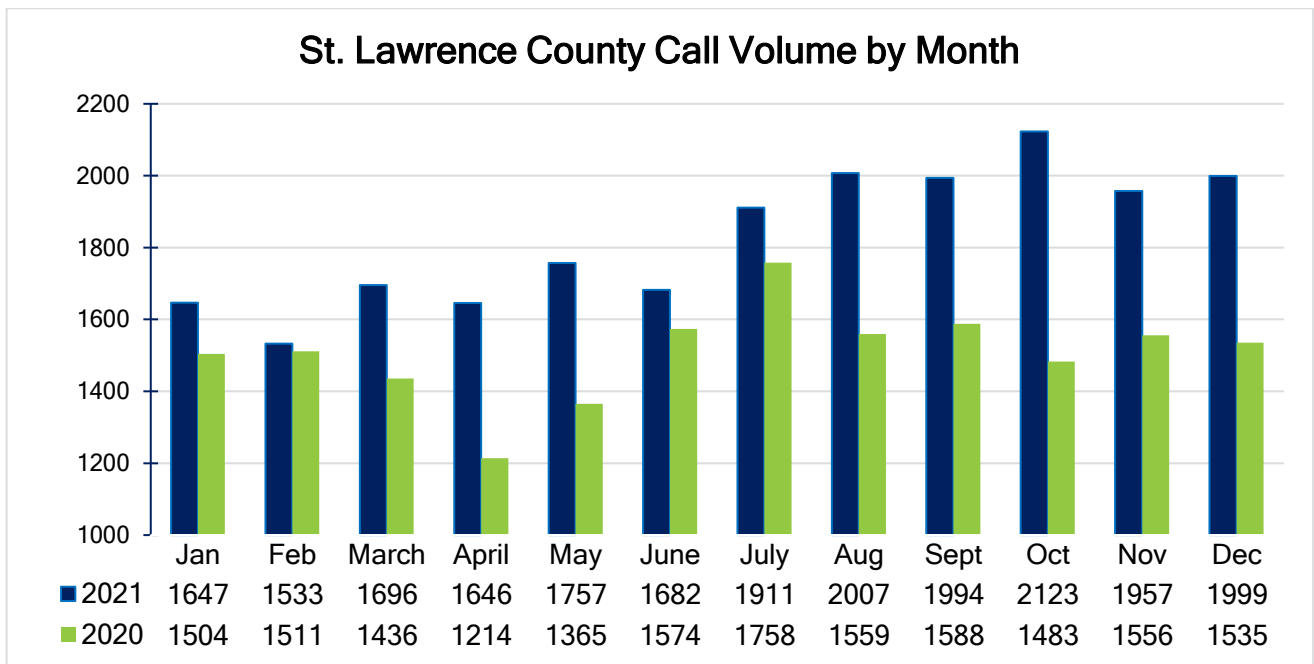
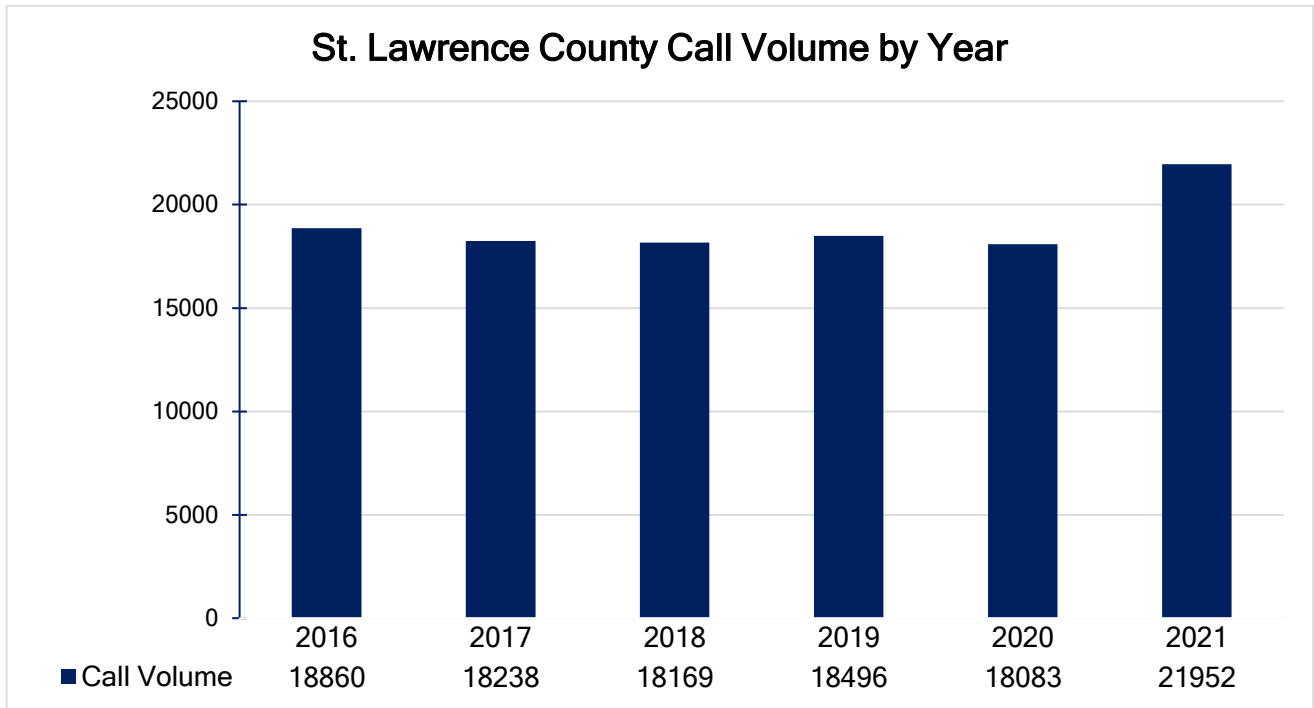
*This data reflects providers currently registered in North Country EMS Program Agency's CME database



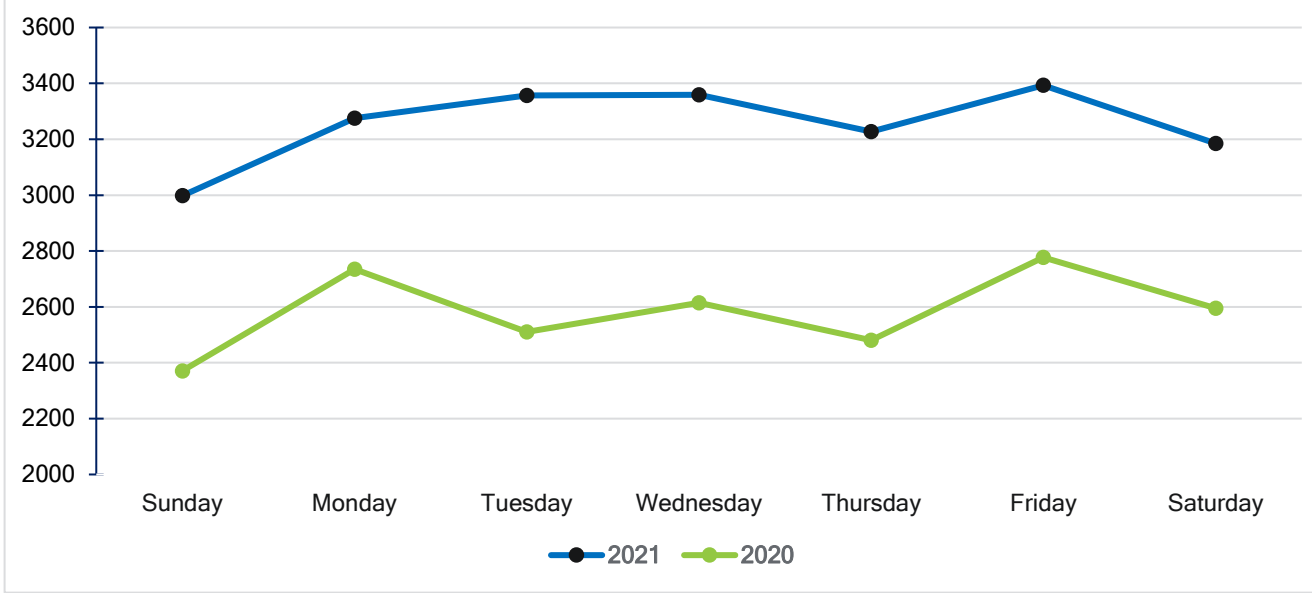
*Paramedic course was taught out of Elizabethtown, with a satellite learning location at Potsdam Rescue Squad

**AEMT-CC to Paramedic Bridge taught virtually via online learning

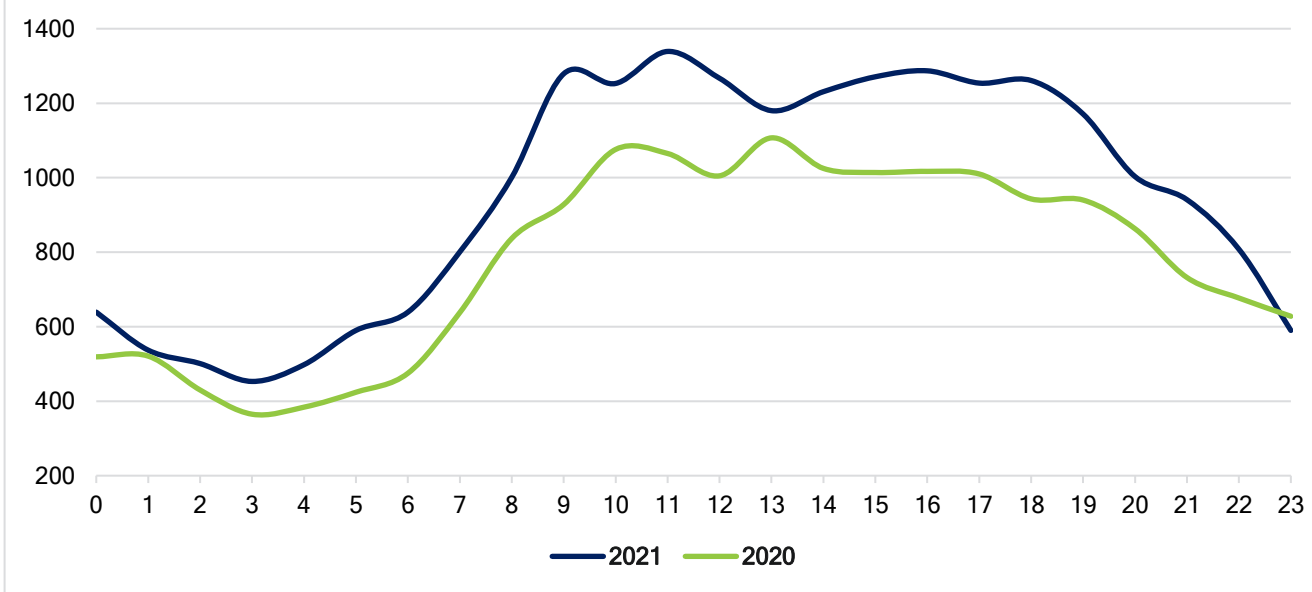
St. Lawrence County Call Summary



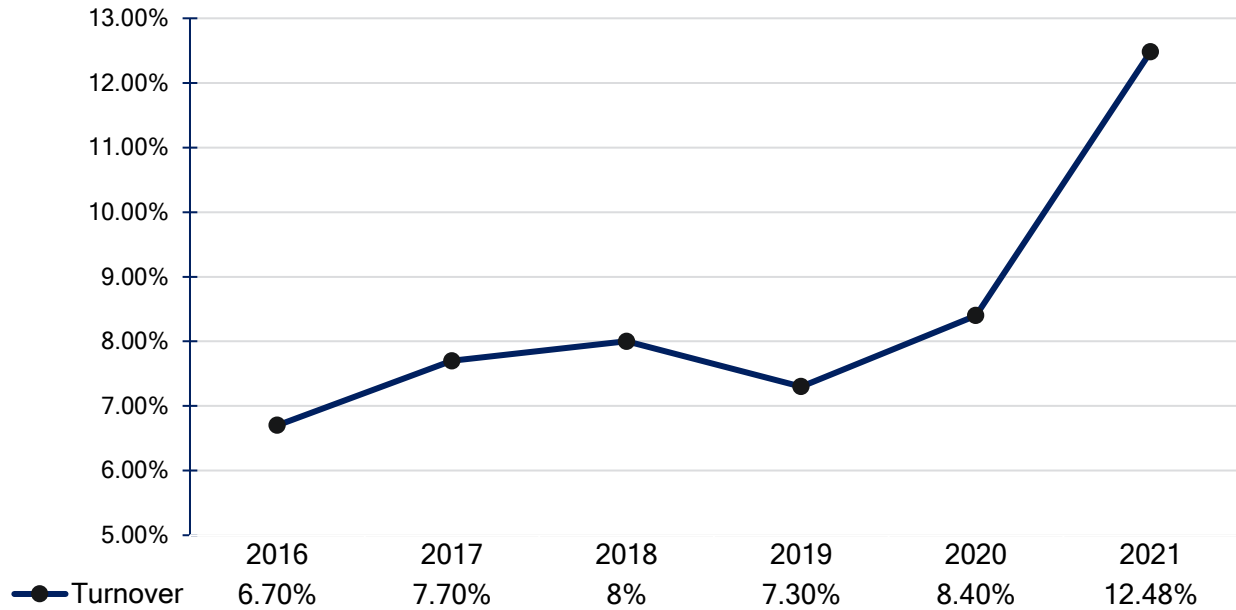
St. Lawrence County Call Volume by Day



St. Lawrence County Call Volume by Time of Day

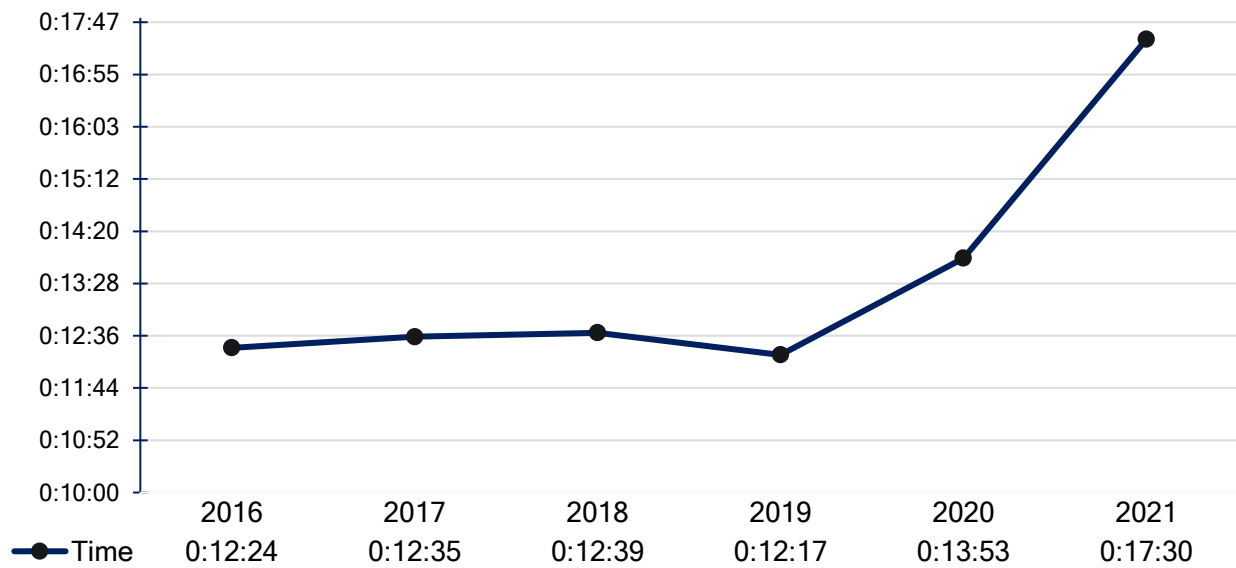


St. Lawrence County EMS Agency Turnover Percentage

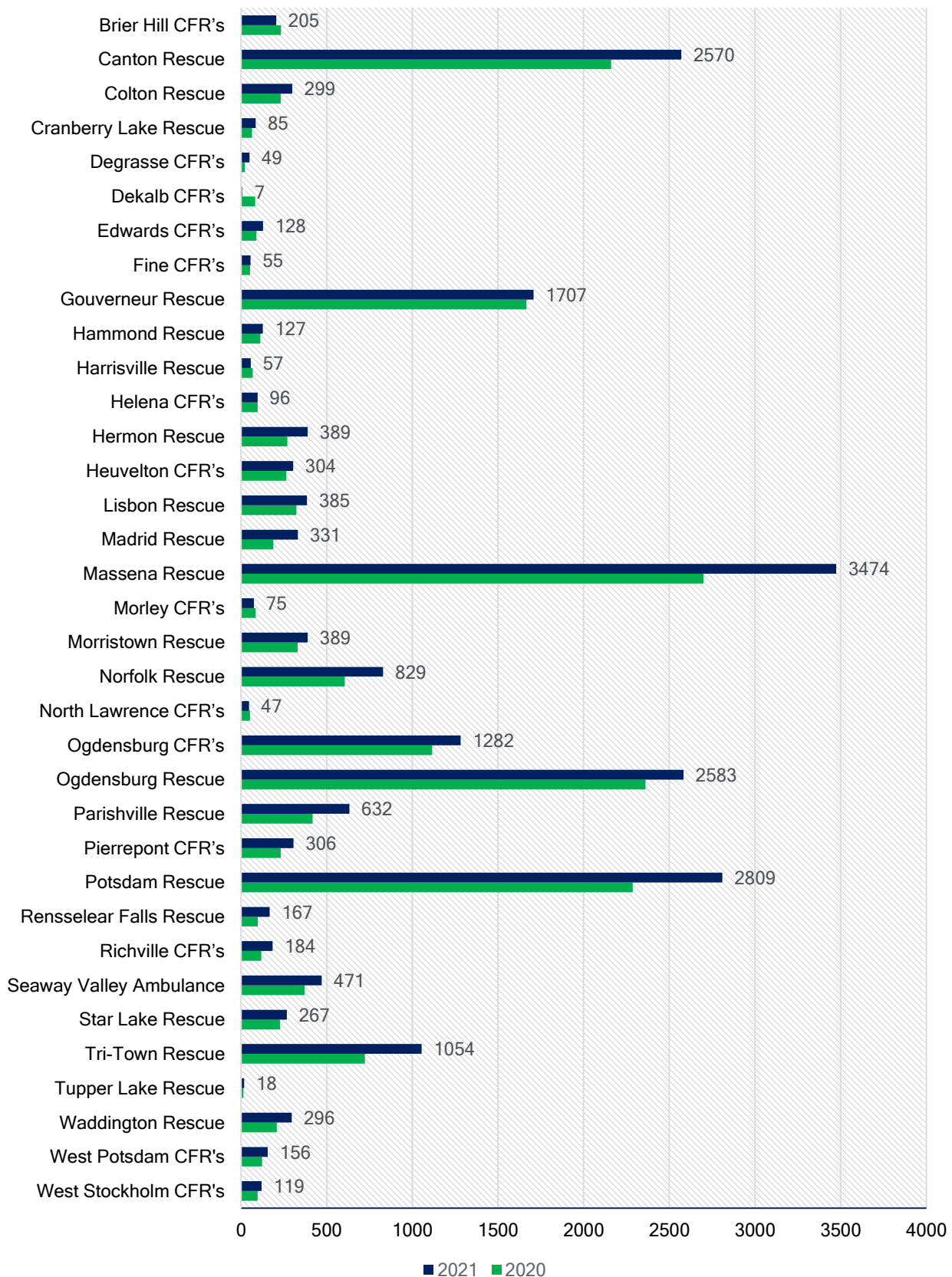


*In 2021, 2,739 EMS calls out of 21,952 were turned over to another agency due to the inability to provide the required crew and/or staff apparatus

St. Lawrence County EMS Agency Response Times Agency Dispatched to Onscene

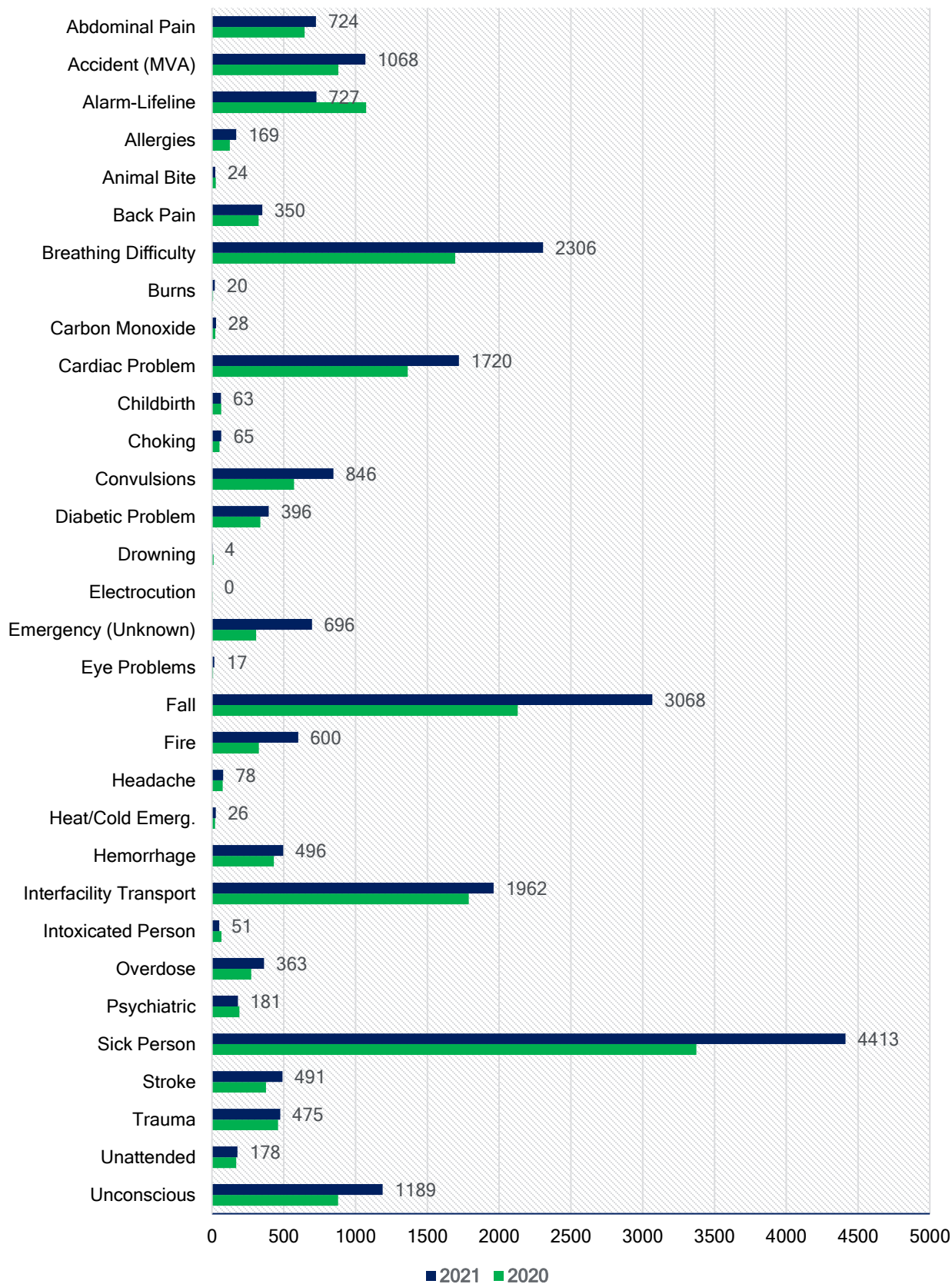


Call Volume by Department



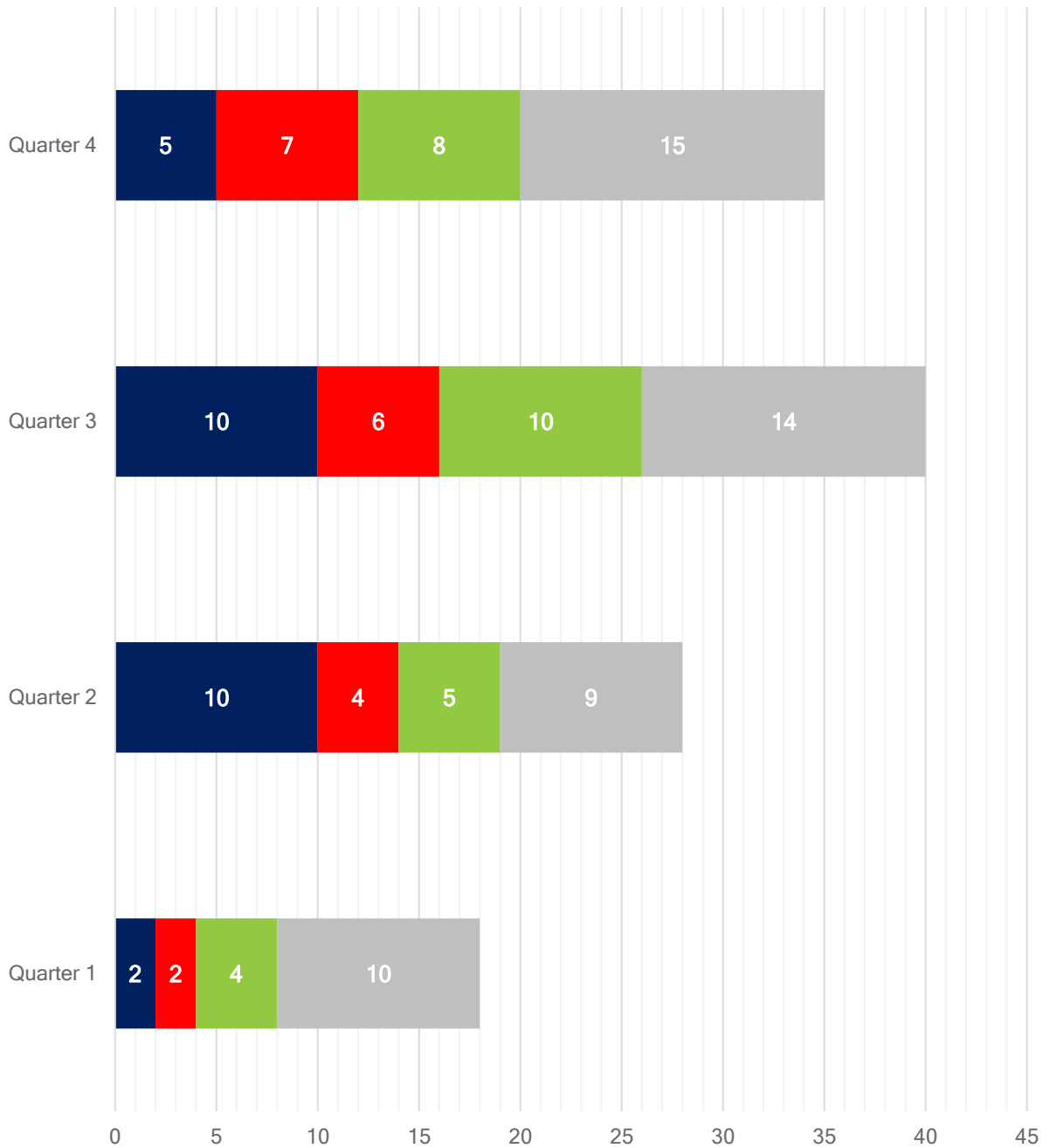
*Data labels are for 2021 data

Call Volume by Nature



*Data labels are for 2021 data

LifeNet Transports by Quarter (2021)



	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Completed	2	10	10	5
Cancelled	2	4	6	7
Aborted	4	5	10	8
Declined/Missed	10	9	14	15

Completed Cancelled Aborted Declined/Missed

*Report from LifeNet of NY

St. Lawrence County Agencies (Transporting)

Agency	Unit Type	Unit Number
Canton Rescue	Ambulance	A131
77 Riverside Drive Canton, NY 13617 Agency Capabilities: 9 Paramedic Ambulances	Ambulance	A132
	Ambulance	A133
	Ambulance	A134
	Ambulance	A135
	Ambulance	A136
	Ambulance	A137
	Ambulance	A138
	Ambulance	A139
Colton Rescue	Ambulance	A231
87 Riverside Drive Colton, NY 13625	Ambulance	A232
Agency Capabilities: 2 AEMT Ambulances		
Cranberry Lake Rescue	Ambulance	A551
7115 NY-3 Cranberry Lake, NY 12927		
Agency Capabilities: 1 Basic Ambulance		
Gouverneur Rescue	Ambulance	A171
1024 US-11 Gouverneur, NY 13642	Ambulance	A172
	Ambulance	A173
	Ambulance	A174
	Agency Capabilities: 3 Paramedic Ambulances 1 Basic Ambulance	

Hammond Rescue	Ambulance	A951
300 Lake Street Hammond, NY 13646		
Agency Capabilities: 1 Basic Ambulance		
Hermon Rescue	Ambulance	A182
1651 County Route 21 Hermon, NY 13652		
Agency Capabilities: 2 Basic Ambulances		
Lisbon Rescue	Ambulance	A191
7002 County Route 10 Lisbon, NY 13658		
Agency Capabilities: 1 AEMT Ambulance		
Madrid Rescue	Ambulance	A201
2 Depot Street Madrid, NY 13660		
Agency Capabilities: 2 AEMT Ambulances		
Massena Rescue	Ambulance	A211
341 East Orvis Street Massena, NY 13662		
Agency Capabilities: 4 Paramedic Ambulances 3 Rescue Trucks 3 Marine Units		
	Ambulance	A212
	Rescue	R213
	Ambulance	A214
	Rescue	R215
	Ambulance	A216
	Rescue	R217
	Marine	MAR13
	Marine	MAR14
	Marine	MAR15

Morristown Rescue	Ambulance	A228
200 Morris Street Morristown, NY 13664	Ambulance	A229
Agency Capabilities: 2 Basic Ambulances		
Norfolk Rescue	Ambulance	A141
7 Sedwick Street Norfolk, NY 13667	Ambulance	A142
Agency Capabilities: 2 AEMT-CC Ambulances		
Ogdensburg Rescue	Ambulance	A241
1223 Pickering Street Ogdensburg, NY 13669	Ambulance	A242
	Ambulance	A243
	Ambulance	A244
	Rescue	R245
	Utility	M246
	Marine	MAR3
	Trailer	SR1
Agency Capabilities: 4 Paramedic Ambulances 1 Rescue Truck 1 Utility SUV 1 Marine Unit 1 Trailer		
Parishville Rescue	Ambulance	A251
6 Catherine Street Parishville, NY 13676	Ambulance	A252
Agency Capabilities: 2 Paramedic Ambulances		
Seaway Valley	Ambulance	A841
202 North Main Street Massena, NY 13662	Ambulance	A842
	Ambulance	A843
	Ambulance	A844
	Ambulance	A845
	Ambulance	A846
	Medic	M8410
Agency Capabilities: 6 Paramedic Ambulances 1 Paramedic Fly Car		

Potsdam Rescue	Ambulance	A261
29 Elm Street Potsdam, NY 13676 Agency Capabilities: 4 Paramedic Ambulances 1 Rescue Truck 1 Paramedic Fly Car 1 Marine Unit	Ambulance	A262
	Rescue	R263
	Ambulance	A264
	Ambulance	A265
	Medic	M266
	Marine	MAR21
Rensselaer Falls Rescue	Ambulance	A971
424 Rensselaer Street Rensselaer Falls, NY 13680 Agency Capabilities: 1 AEMT-CC Ambulance		
Star Lake Rescue	Ambulance	A281
Main St, 4078 NY-3 Star Lake, NY 13690 Agency Capabilities: 2 AEMT-CC Ambulance	Ambulance	A282
Tri-Town Rescue	Ambulance	A531
900 NY-11C Brasher Falls, NY 13613 Agency Capabilities: 3 Paramedic Ambulance 1 Rescue Truck	Ambulance	A532
	Ambulance	A533
	Rescue	R534
Waddington Rescue	Rescue	R301
48 Maple Street Waddington, NY 13694 Agency Capabilities: 2 Basic Ambulance 1 Rescue Truck	Ambulance	A303
	Ambulance	A304

St. Lawrence County Agencies (First Response)

Agency	Level of Care
Brier Hill Fire Department 2680 NY-37 Brier Hill, NY 13614	EMT-Basic
Clarkson University EMS Clarkson University EMS 8 Clarkson Avenue Potsdam, NY 13676	EMT-Basic
Degrasse Fire Department 2211 County Route 27 Russell, NY 13684	EMT-Basic
Edwards Fire Department 115 New Street Edwards, NY 13635	EMT-Basic
Fine Fire Department 582 Spring Street Fine, NY 13639	EMT-Basic
Heuvelton Fire Department 95 State Street Heuvelton, NY 13654	EMT-Basic
Morley Fire Department 7220 County Rd 27 Canton, NY 13617	EMT-Basic
North Lawrence Fire Department 9 County Route 52 North Lawrence, NY 12967	EMT-Basic

Ogdensburg Fire Department	EMT-Basic
718 Ford Street Ogdensburg, NY 13669	
Pierrepont Fire Department	EMT-Basic
62 Old County Road Canton, NY 13617	
Potsdam College Campus Rescue	EMT-Basic
Potsdam Campus Rescue 44 Pierrepont Avenue Potsdam, NY 13676	
Richville Fire Department	EMT-Basic
71 Main Street Richville, NY 13681	
St. Lawrence University EMS	EMT-Basic
SLU EMS 23 Romoda Drive Canton, NY 13617	
SUNY Canton EMS	EMT-Basic
SUNY Canton EMS 34 Cornell Drive Canton, NY 13617	
West Potsdam Fire Department	AEMT
801 County Rd 34 Potsdam, NY 13676	
West Stockholm Fire Department	EMT-Basic
143 County Road 57 West Stockholm, NY 13696	

Area Hospitals

Hospital	County	Designation	Disposition Code
Adirondack Medical Center, Saranac Lake 2233 NY-86 Saranac Lake, NY 12983	Franklin	Level 1 Perinatal Center	162
Alice Hyde Medical Center 133 Park Street Malone, NY 12953	Franklin	Level 1 Perinatal Center	161
Canton-Potsdam Hospital 50 Leroy Street Potsdam, NY 13676	St. Lawrence	Level 1 Perinatal Center Level 3 Adult Trauma Center SAFE Designated Hospital	446
Carthage Area Hospital Inc. 1001 West Street Carthage, NY 13619	Jefferson	Level 1 Perinatal Center	221
Champlain Valley Physicians Hospital 75 Beekman Street Plattsburgh, NY 12901	Clinton	Level 1 Perinatal Center Level 3 Adult Trauma Center Psychiatric Facility Catheterization Laboratory	091
Claxton-Hepburn Medical Center 214 King Street Ogdensburg, NY 13669	St. Lawrence	Level 1 Perinatal Center	441
Clifton-Fine Hospital 1014 Oswegatchie Trail Road Star Lake, NY 13690	St. Lawrence	None	442

Gouverneur Hospital 77 West Barney Street Gouverneur, NY 13642	St. Lawrence	None	448
Lewis County General Hospital 7785 North State Street Lowville, NY 13367	Lewis	Level 1 Perinatal Center	241
Little Falls Hospital 140 Burwell Street Little Falls, NY 13365	Herkimer	None	212
Massena Memorial Hospital 1 Hospital Drive Massena, NY 13662	St. Lawrence	Level 1 Perinatal Center SAFE Designated Hospital Dialysis Center	442
River Hospital, Inc. 4 Fuller Street Alexandria Bay, NY 13607	Jefferson	None	227
Samaritan Medical Center 830 Washington Street Watertown, NY 13601	St. Lawrence	Level 2 Perinatal Center Psychiatric Facility Primary Stroke Center Dialysis Center	223