



ST. LAWRENCE COUNTY  
**EMERGENCY MEDICAL SERVICES**  
ADVISORY BOARD

Minutes of the St. Lawrence County EMS Advisory Board  
January 26, 2021

Meeting called to order by Chair Mark Deavers at 1905 hours, roll call taken and duly recorded.

Members Present: Nicholas Wildey, Carol Muench, Aaron Johnson, Storm Cilley, Doug Bohl, Mark Deavers, Chris Towler, Jay Moore, James Blackburn, James Barr, Chris Velez, Dr. Coates,

Ex Officio Members Present: Ann Smith, Jonathan Mitchell.  
Members Excused: Kevin Wells

Members Absent: Donald Thompson, Tammy Sykes, Chelsea Snyder Dennis, Rita Curran (Ex-Officio)

Guests: Colleen Gleeson.

All attending via zoom

November 17, 2020 Minutes were accepted as presented, with correction. The stipend provided to the first 120 agencies to have 50% of their providers complete the stroke education initiative is \$229, not \$200.

Office of Emergency Services Report: Jonathan Mitchell. Monthly and Annual Report attached.

North Country EMS Program Agency / REMSCO / REMAC Report: Ann Smith.

The State is looking to sunset the Critical Care level, probably within the next 10 years.

SEMAC Minutes presented by Mark Deavers - attached

The state DOH is receiving complaints about providers not wearing PPP while not on calls. Providers can no longer work after a positive test, even if asymptomatic.

New Part 800 required equipment list is finalized. It will probably be a year before implemented.

New EMT cards will probably be issued in April.

Air Medical report presented by Colleen Gleeson - attached.

Air Methods will begin a free monthly CME training program in March.

COVID-19 The State site at SUNY Potsdam is open and currently vaccinating 500/ day. The county site is open and doing 100-150 / day. There is an issue with the site refusing to do required practical and sign off for EMS providers to administer vaccinations. Contractors are not willing to accept the liability. The State is working on a solution. Providers have been called to work, and were unable to due to this situation.

N95 masks continue to be in short supply

Waddington Rescue has extra supply of gloves that they would like to get rid of before they expire.

James Blackburn reports an issue with disposing of PPP and cleaning supplies at CHMC.

#### Training

Virtual EMT class at Clarkson has started.

A reminder that the NYSDOH Vital Signs Academy continues to be on line and free.

#### Committee Reports - None

#### Old Business

The county mutual aid policy is progressing.

#### Bylaws/Membership

Carol Muench reported on the proposed realignment of the seat categories on the board. She will present the proposal at the next meeting.

#### New Business

There was a discussion regarding purchasing requirements for pharmaceuticals. Small squads such as Rensselaer Falls are being forced to purchase in quantities which are not practical. The will expire before they are used.

There was a discussion regarding increasing scratch rates for county agencies, and how to assure that an ambulance is enroute and on scene in a timely manner. Jonathan Mitchell will provide a report to the EMSAB showing scratch rates by agency. The only suggested solution at this time is to enforce the time frames in the dispatch policy. Also discussed a known status policy.

The next meeting is March <sup>23</sup>~~25~~, 2021

Motion to adjourn by James Blackburn, Second by James Barr.  
Meeting adjourned at 2030.

**ST. LAWRENCE COUNTY**  
**OFFICE of EMERGENCY SERVICES**  
*48 Court Street*  
*Canton, New York 13617-1194*  
*(315) 379-2240 - Fax (315) 379-0681*

**FIRE**  
**E.M.S.**

**EMERGENCY**  
**MANAGEMENT**

TO: Ruth Doyle, County Administrator  
 FROM: Jonathan Mitchell, Deputy Director  
 DATE: January 4, 2021

The following is a report of CAD calls for DECEMBER 2020:

	DEC 20	YEAR 2020
FIRE DEPTS DISPATCHED	305	4,087
EMS DISPATCHED	1,535	18,083
LOCAL PD CALLS TO 911	156	3,834
NYSP DISPATCHED BY SLC ES	78	2,932
INFORMATIONALS CALLS*	898	13,183
SHERIFF'S CALLS FOR SERVICE	<u>1,195</u>	<u>12,731</u>
TOTAL CALLS DISPATCHED IN SLC	4,167	54,850

\*Informational calls include pocket dials, hang up calls, and test calls

The following are law enforcement calls dispatched by their own dispatchers  
 CAD cards created for the Law Enforcement Departments (from their start date)

NYSP DISPATCHED BY B-COMM	1288	13,341
CANTON PD DISPATCHED	334	2,136
MASSENA PD DISPATCHED	467	3,936
POTSDAM PD DISPATCHED	427	6,542
OGDENSBURG PD DISPATCHED	<u>669</u>	<u>4,780</u>
TOTAL OUTSIDE LAW DISPATCHED CALL	3,185	30,735

Phone calls handled in dispatch center incoming and outgoing by line:

Emergency Services Dispatchers handled:	
911	2,600
EMS	3,183
TEXT_2_911	1
NYSP	112
SHERIFF	<u>2,707</u>
TOTAL	8,603

YTD: 106,721

*Matt Denner, Director*  
*Jon Mitchell, Deputy Director*

# 2020 YEAR END COUNTY EMS REPORT

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**St. Lawrence County**  
**Office of Emergency Services**  
**Bureau of EMS**





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## Message from the EMS Coordinator

Beginning in 2021, and herein released annually, the St. Lawrence County Office of Emergency Services Bureau of EMS will publish a countywide comprehensive Emergency Medical Services (EMS) data report. This report will utilize data obtained by the St. Lawrence County Dispatch Center, North Country EMS Program Agency, New York State Department of Health, and individual EMS agencies in order to identify the effectiveness of the EMS system in St. Lawrence County.

In 2020, first responders across the globe have had the arduous task of facing the CoVid-19 pandemic, putting their personal safety at risk to care for others. Our community in St. Lawrence County have risen to battle doing everything in their power to combat Coronavirus. Dedicated first responders and medical professionals have been working around the clock responding to and treating suspected and confirmed cases. Our community's local businesses and non-profit organizations have submitted monetary and equipment donations to first response agencies struggling with the acquisition of proper personal protective equipment (PPE). Clinical researchers and other professionals have worked tirelessly to search for treatment and effective intervention. I am proud to be a member of this community; a community that has banded together to fight for life.

This year, strides have been made to improve the EMS system as a whole. Three new communication towers, located in Gouverneur, Waddington, and Hammond, have been constructed to patch gaps in our land-mobile radio communications system. Two EMT-Basic classes have been conducted, one at SUNY Canton and one at Gouverneur Rescue; both classes achieved a full roster. Clarkson University became a new EMT course sponsor, becoming the sole EMT course sponsor in St. Lawrence County. New York State Department of Health extended all EMT cards by one year, and began offering virtual "live" CME opportunities in an attempt to give current EMS providers every opportunity to recertify certifications. It is important to stay on this positive track to ensure that everyone in our community receives exceptional, proper, and emergent emergency medical care that they require.

Unfortunately, even with the dedication and commitment of local EMS departments during this pandemic, EMS in our county is struggling. For the year of 2020, there was an 8.4% call turnover rate, up from 7.3% in 2019. In addition, the average dispatch to onscene time was 0:13:53 minutes, being about 1.5 minutes greater than 2019. With the average call turnover/mutual aid time being 12 minutes, it was not abnormal that 8.4% of the time an ambulance was requested, the response time was in excess of 25 minutes. Both the turnover rate and the average response times for 2020 are currently the highest values since data collection began in 2015.

These increased statistics are the result of a multitude of factors. The stress that CoVid-19 is placing on EMS providers and agencies is prodigious, and unfortunately with EMS strain being predominant prior to the start of the pandemic, is resulting in an increasingly stressed EMS system. Inability to obtain proper PPE due to inflated costs and shortages, EMS providers contracting CoVid-19, increased dispatch-to-in service call times due to extended equipment and provider decontamination periods, and the steadily decreasing state of volunteerism are just a few contributing factors. Unfortunately, our entire EMS system is on the verge of its breaking point.

It is strongly recommended that EMS agency administrators and Chiefs utilize the data presented in this report for policy development, mutual aid planning, mass-casualty incident planning, and staffing considerations. St. Lawrence County Office of Emergency Services Bureau of EMS will remain committed to continuously finding ways to improve the County EMS system and emergency response procedures through collaborative data collection and innovative solutions to benefit the residents and visitors of our county. If there are any questions regarding any of the information presented in this report, please contact the St. Lawrence County Office of Emergency Services Bureau of EMS.



A handwritten signature in black ink, appearing to read 'J. Mitchell', written in a cursive style.

Jonathan W. Mitchell  
County EMS Coordinator  
St. Lawrence County Office of Emergency Services

## St. Lawrence County Agencies (Transporting)

Agency	Unit Type	Unit Number
Canton Rescue	Ambulance	A131
77 Riverside Drive Canton, NY 13617  Agency Capabilities: 9 Paramedic Ambulances	Ambulance	A132
	Ambulance	A133
	Ambulance	A134
	Ambulance	A135
	Ambulance	A136
	Ambulance	A137
	Ambulance	A138
	Ambulance	A139
	Colton Rescue	Ambulance
87 Riverside Drive Colton, NY 13625	Ambulance	A232
Agency Capabilities: 2 AEMT Ambulances		
Cranberry Lake Rescue	Ambulance	A551
7115 NY-3 Cranberry Lake, NY 12927		
Agency Capabilities: 1 Basic Ambulance		
Gouverneur Rescue	Ambulance	A171
1024 US-11 Gouverneur, NY 13642  Agency Capabilities: 3 Paramedic Ambulances 1 Basic Ambulance	Ambulance	A172
	Ambulance	A173
	Ambulance	A174

Hammond Rescue	Ambulance	A951
300 Lake Street Hammond, NY 13646		
Agency Capabilities: 1 Basic Ambulance		
Hermon Rescue	Ambulance	A182
1651 County Route 21 Hermon, NY 13652		
Agency Capabilities: 2 Basic Ambulances		
Lisbon Rescue	Ambulance	A191
7002 County Route 10 Lisbon, NY 13658		
Agency Capabilities: 1 AEMT Ambulance		
Madrid Rescue	Ambulance	A201
2 Depot Street Madrid, NY 13660		
Agency Capabilities: 2 AEMT Ambulances		
Massena Rescue	Ambulance	A211
341 East Orvis Street Massena, NY 13662		
Agency Capabilities: 4 Paramedic Ambulances 3 Rescue Trucks 3 Marine Units		
	Ambulance	A212
	Rescue	R213
	Ambulance	A214
	Rescue	R215
	Ambulance	A216
	Rescue	R217
	Marine	MAR13
	Marine	MAR14
	Marine	MAR15



Morristown Rescue	Ambulance	A228
200 Morris Street	Ambulance	A229
Morristown, NY 13664		
Agency Capabilities: 2 Basic Ambulances		
Norfolk Rescue	Ambulance	A141
7 Sedwick Street	Ambulance	A142
Norfolk, NY 13667		
Agency Capabilities: 2 AEMT-CC Ambulances		
Ogdensburg Rescue	Ambulance	A241
1223 Pickering Street	Ambulance	A242
Ogdensburg, NY 13669	Ambulance	A243
	Ambulance	A244
Agency Capabilities:	Rescue	R245
4 Paramedic Ambulances	Utility	M246
1 Rescue Truck	Marine	MAR3
1 Utility SUV	Trailer	SR1
1 Marine Unit		
1 Trailer		
Parishville Rescue	Ambulance	A251
6 Catherine Street	Ambulance	A252
Parishville, NY 13676		
Agency Capabilities: 2 Paramedic Ambulances		
Seaway Valley	Ambulance	A841
202 North Main Street	Ambulance	A842
Massena, NY 13662	Ambulance	A843
	Ambulance	A844
Agency Capabilities:	Ambulance	A845
6 Paramedic Ambulances	Ambulance	A846
1 Paramedic Fly Car	Medic	M8410

Potsdam Rescue	Ambulance	A261
29 Elm Street Potsdam, NY 13676  Agency Capabilities: 4 Paramedic Ambulances 1 Rescue Truck 1 Paramedic Fly Car 1 Marine Unit	Ambulance	A262
	Rescue	R263
	Ambulance	A264
	Ambulance	A265
	Medic	M266
	Marine	MAR21
Rensselaer Falls Rescue	Ambulance	A971
424 Rensselaer Street Rensselaer Falls, NY 13680  Agency Capabilities: 1 AEMT-CC Ambulance		
Star Lake Rescue	Ambulance	A281
Main St, 4078 NY-3 Star Lake, NY 13690  Agency Capabilities: 2 AEMT-CC Ambulance	Ambulance	A282
Tri-Town Rescue	Ambulance	A531
900 NY-11C Brasher Falls, NY 13613  Agency Capabilities: 3 Paramedic Ambulance 1 Rescue Truck	Ambulance	A532
	Ambulance	A533
	Rescue	R534
Waddington Rescue	Rescue	R301
48 Maple Street Waddington, NY 13694  Agency Capabilities: 2 Basic Ambulance 1 Rescue Truck	Ambulance	A303
	Ambulance	A304

## St. Lawrence County Agencies (First Response)

Agency	Level of Care
Brier Hill Fire Department 2680 NY-37 Brier Hill, NY 13614	EMT-Basic
Clarkson University EMS Clarkson University EMS 8 Clarkson Avenue Potsdam, NY 13676	EMT-Basic
Degrasse Fire Department 2211 County Route 27 Russell, NY 13684	CFR
Edwards Fire Department 115 New Street Edwards, NY 13635	EMT-Basic
Fine Fire Department 582 Spring Street Fine, NY 13639	EMT-Basic
Heuvelton Fire Department 95 State Street Heuvelton, NY 13654	EMT-Basic
Morley Fire Department 7220 County Rd 27 Canton, NY 13617	EMT-Basic
North Lawrence Fire Department 9 County Route 52 North Lawrence, NY 12967	EMT-Basic

Ogdensburg Fire Department	EMT-Basic
718 Ford Street Ogdensburg, NY 13669	
Pierrepont Fire Department	EMT-Basic
62 Old County Road Canton, NY 13617	
Potsdam College Campus Rescue	EMT-Basic
Potsdam Campus Rescue 44 Pierrepont Avenue Potsdam, NY 13676	
Richville Fire Department	AEMT
71 Main Street Richville, NY 13681	
St. Lawrence University EMS	EMT-Basic
SLU EMS 23 Romoda Drive Canton, NY 13617	
SUNY Canton EMS	EMT-Basic
SUNY Canton EMS 34 Cornell Drive Canton, NY 13617	
West Potsdam Fire Department	AEMT
801 County Rd 34 Potsdam, NY 13676	
West Stockholm Fire Department	EMT-Basic
143 County Road 57 West Stockholm, NY 13696	

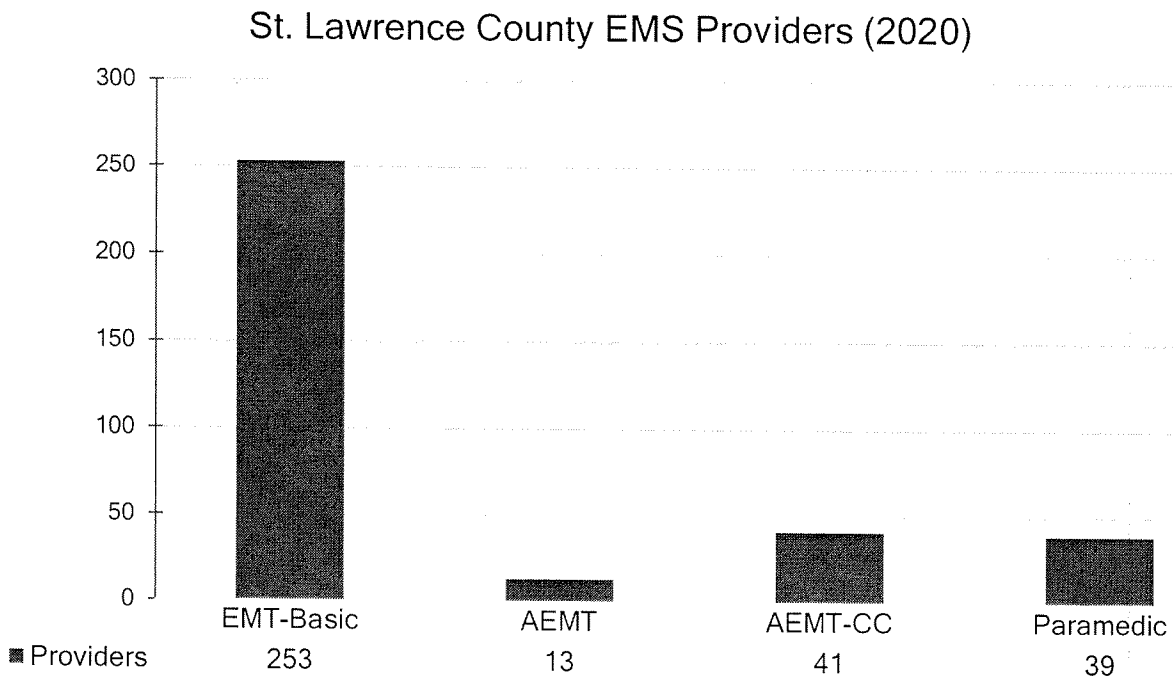
## Area Hospitals

Hospital	County	Designation	Disposition Code
Adirondack Medical Center, Saranac Lake 2233 NY-86 Saranac Lake, NY 12983	Franklin	Level 1 Perinatal Center	162
Alice Hyde Medical Center 133 Park Street Malone, NY 12953	Franklin	Level 1 Perinatal Center	161
Canton-Potsdam Hospital 50 Leroy Street Potsdam, NY 13676	St. Lawrence	Level 1 Perinatal Center Level 3 Adult Trauma Center SAFE Designated Hospital	446
Carthage Area Hospital Inc. 1001 West Street Carthage, NY 13619	Jefferson	Level 1 Perinatal Center	221
Champlain Valley Physicians Hospital 75 Beekman Street Plattsburgh, NY 12901	Clinton	Level 1 Perinatal Center Level 3 Adult Trauma Center Psychiatric Facility Catheterization Laboratory	091
Claxton-Hepburn Medical Center 214 King Street Ogdensburg, NY 13669	St. Lawrence	Level 1 Perinatal Center	441
Clifton-Fine Hospital 1014 Oswegatchie Trail Road Star Lake, NY 13690	St. Lawrence	None	442

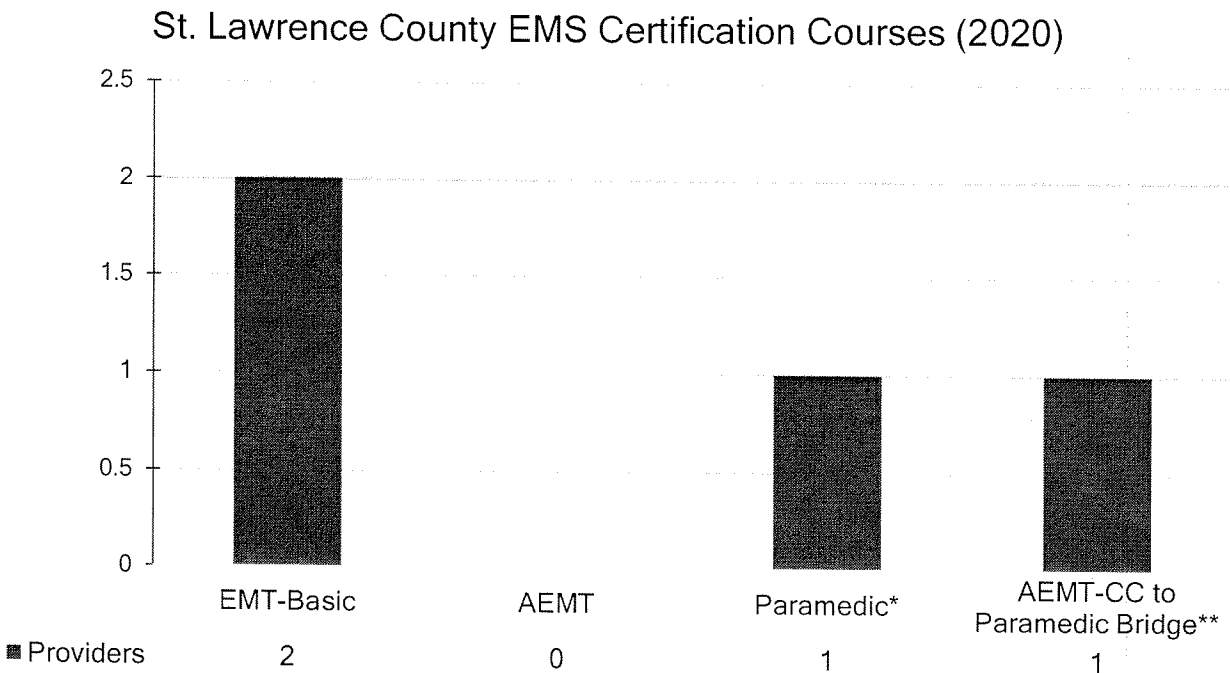


Gouverneur Hospital 77 West Barney Street Gouverneur, NY 13642	St. Lawrence	None	448
Lewis County General Hospital 7785 North State Street Lowville, NY 13367	Lewis	Level 1 Perinatal Center	241
Little Falls Hospital 140 Burwell Street Little Falls, NY 13365	Herkimer	None	212
Massena Memorial Hospital 1 Hospital Drive Massena, NY 13662	St. Lawrence	Level 1 Perinatal Center SAFE Designated Hospital Dialysis Center	442
River Hospital, Inc. 4 Fuller Street Alexandria Bay, NY 13607	Jefferson	None	227
Samaritan Medical Center 830 Washington Street Watertown, NY 13601	St. Lawrence	Level 2 Perinatal Center Psychiatric Facility Primary Stroke Center Dialysis Center	223

# St. Lawrence County EMS Providers



\*This data reflects providers currently registered in North Country EMS Program Agency's CME database

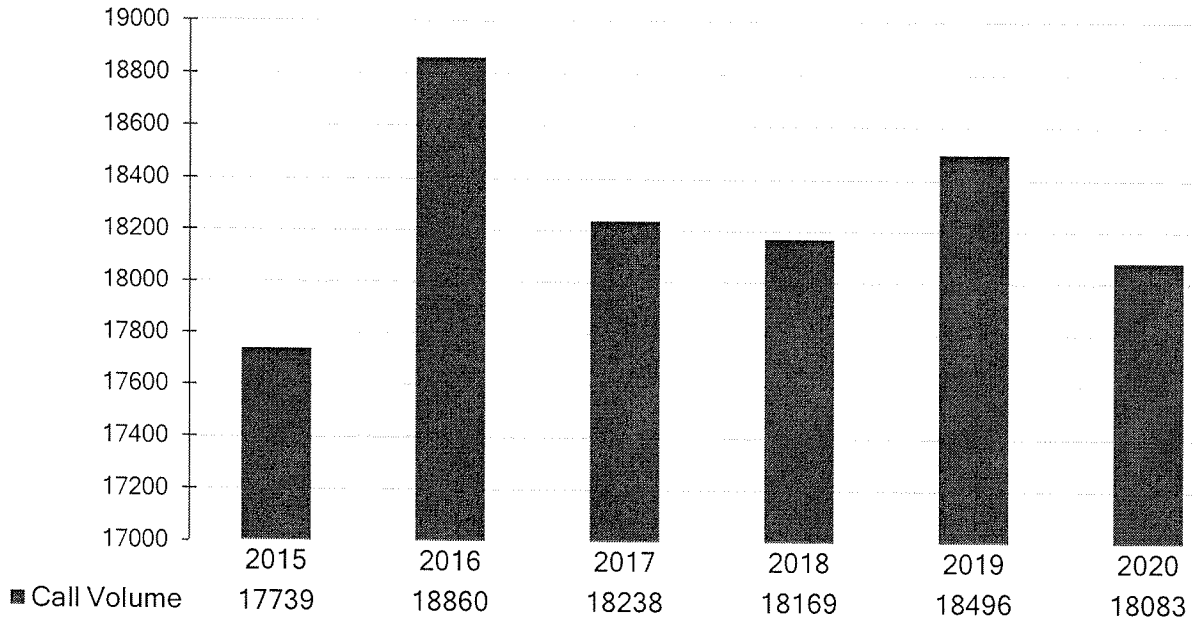


\*Paramedic course was taught out of Elizabethtown, with a satellite learning location at Potsdam Rescue Squad

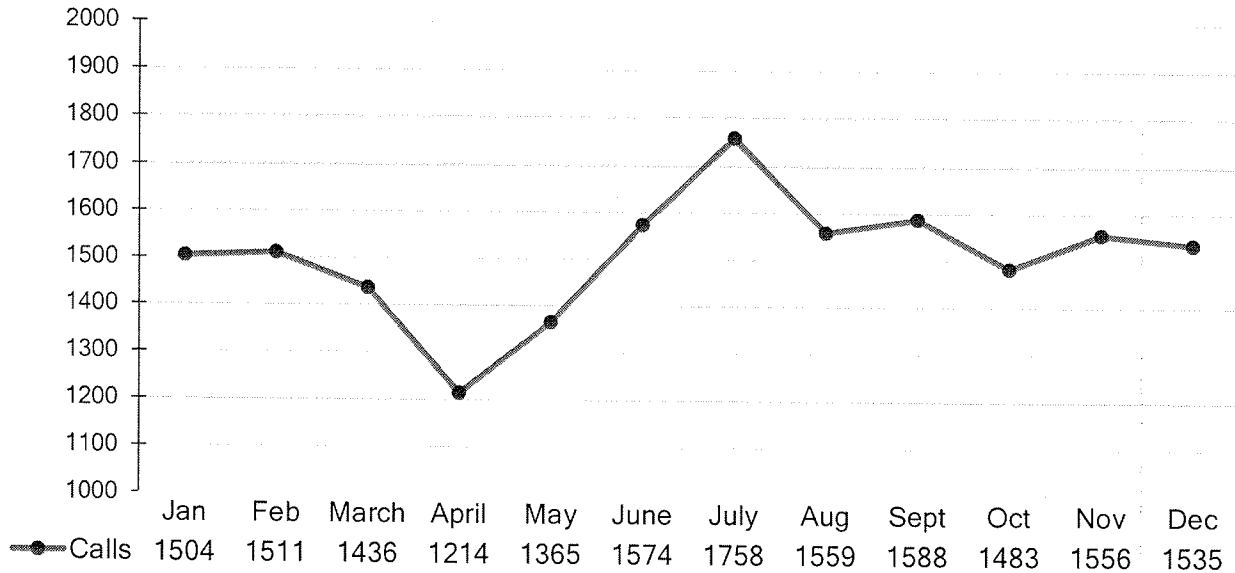
\*\*AEMT-CC to Paramedic Bridge taught virtually via online learning

# St. Lawrence County Call Summary

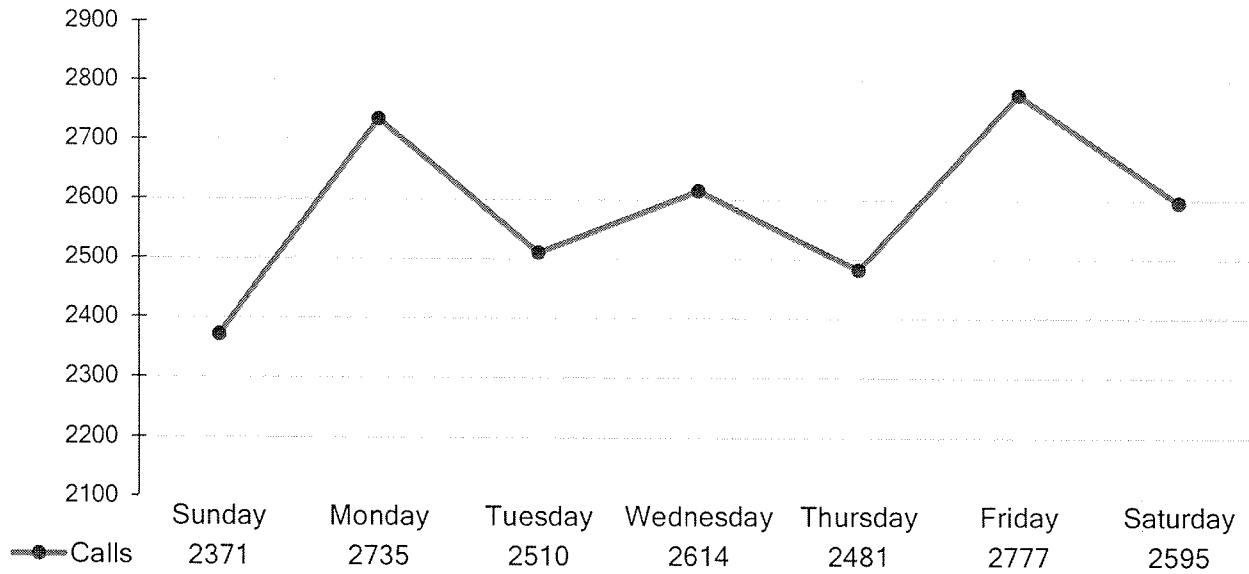
## St. Lawrence County Call Volume by Year



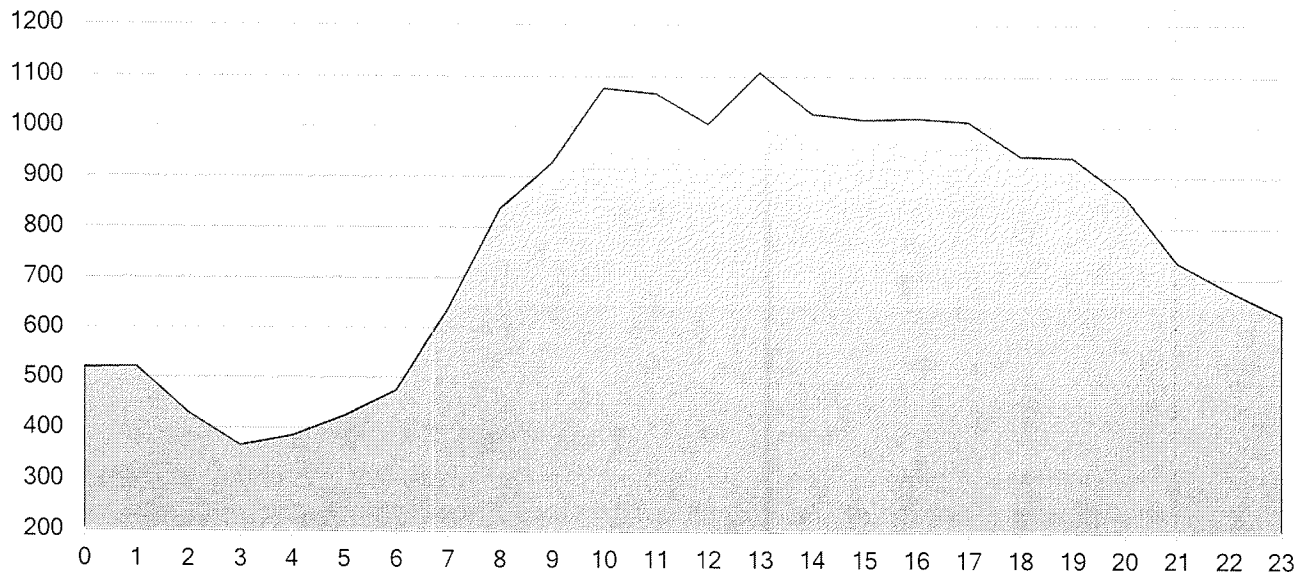
## St. Lawrence County Call Volume by Month (2020)



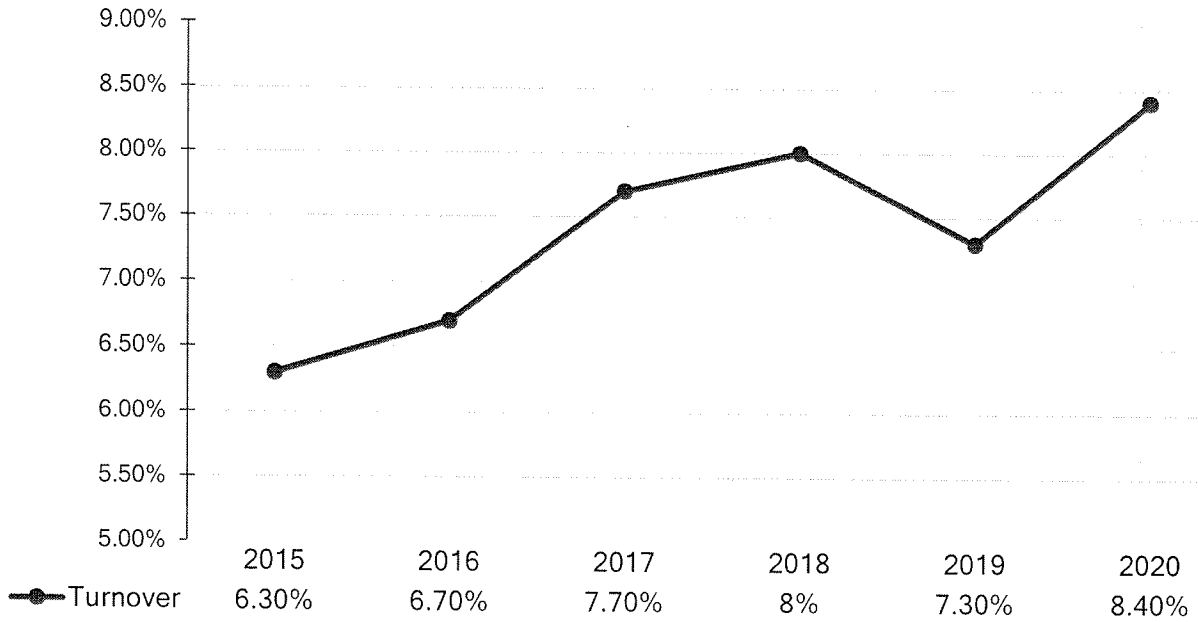
St. Lawrence County Call Volume by Day (2020)



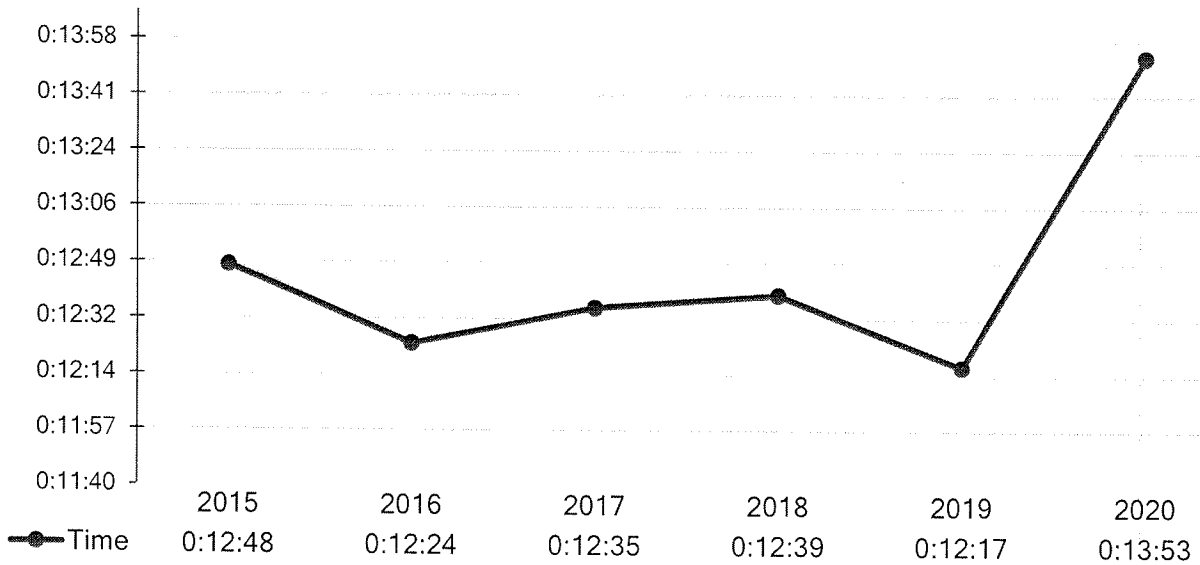
St. Lawrence County Call Volume by Time of Day (2020)



### St. Lawrence County EMS Agency Turnover Percentage

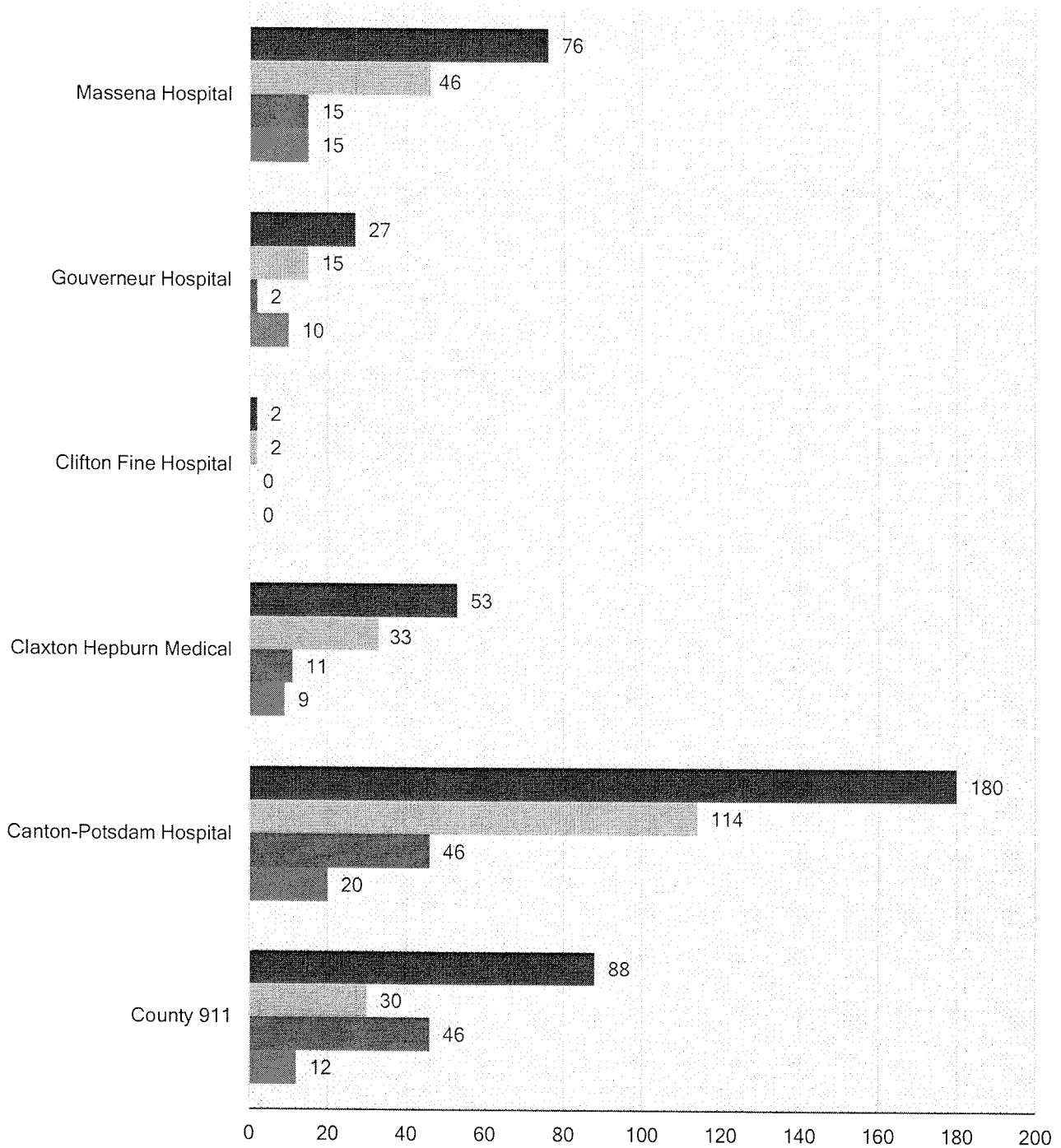


### St. Lawrence County EMS Agency Response Times Agency Dispatched to Onscene





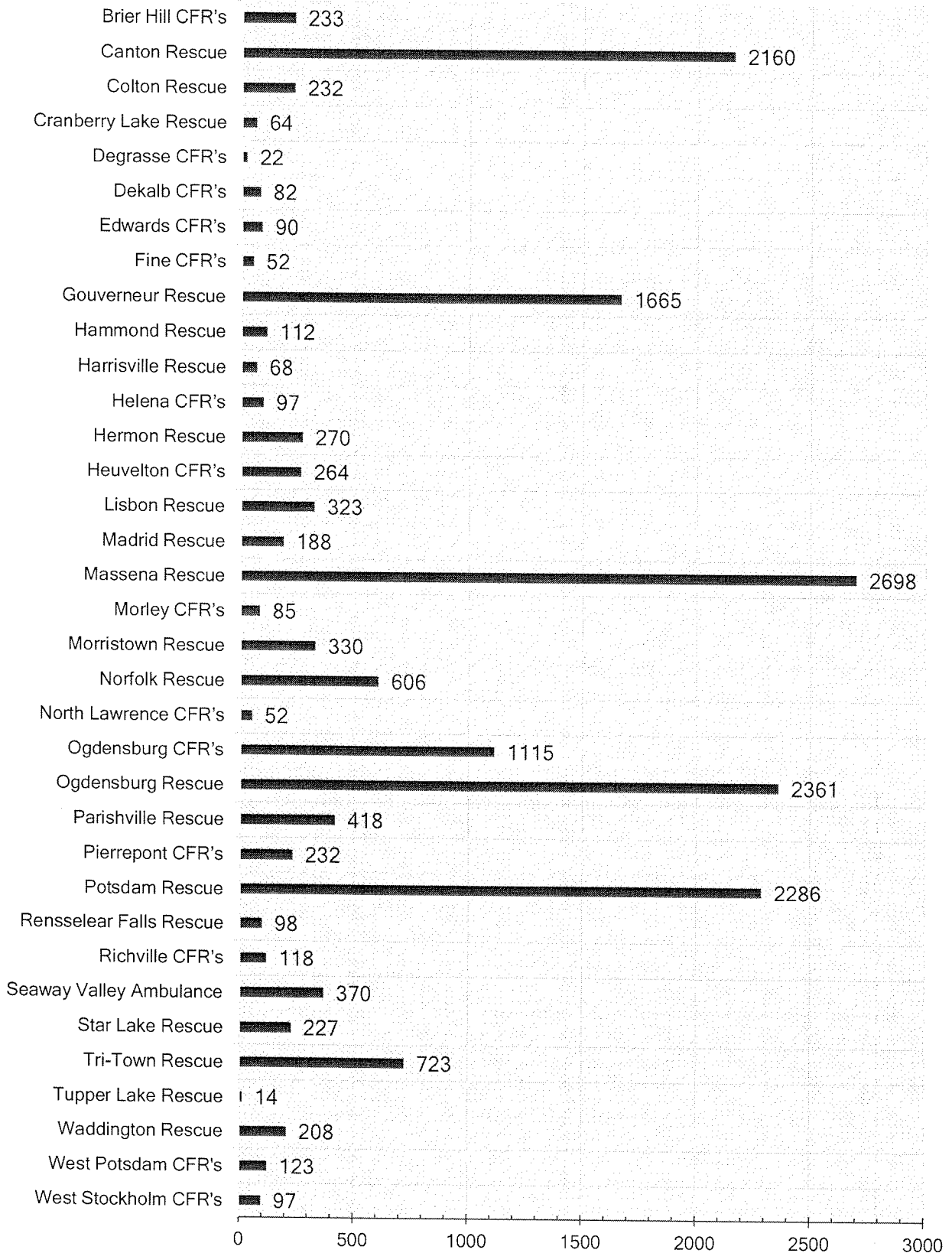
### LifeNet Transports By Requesting Entity (2020)



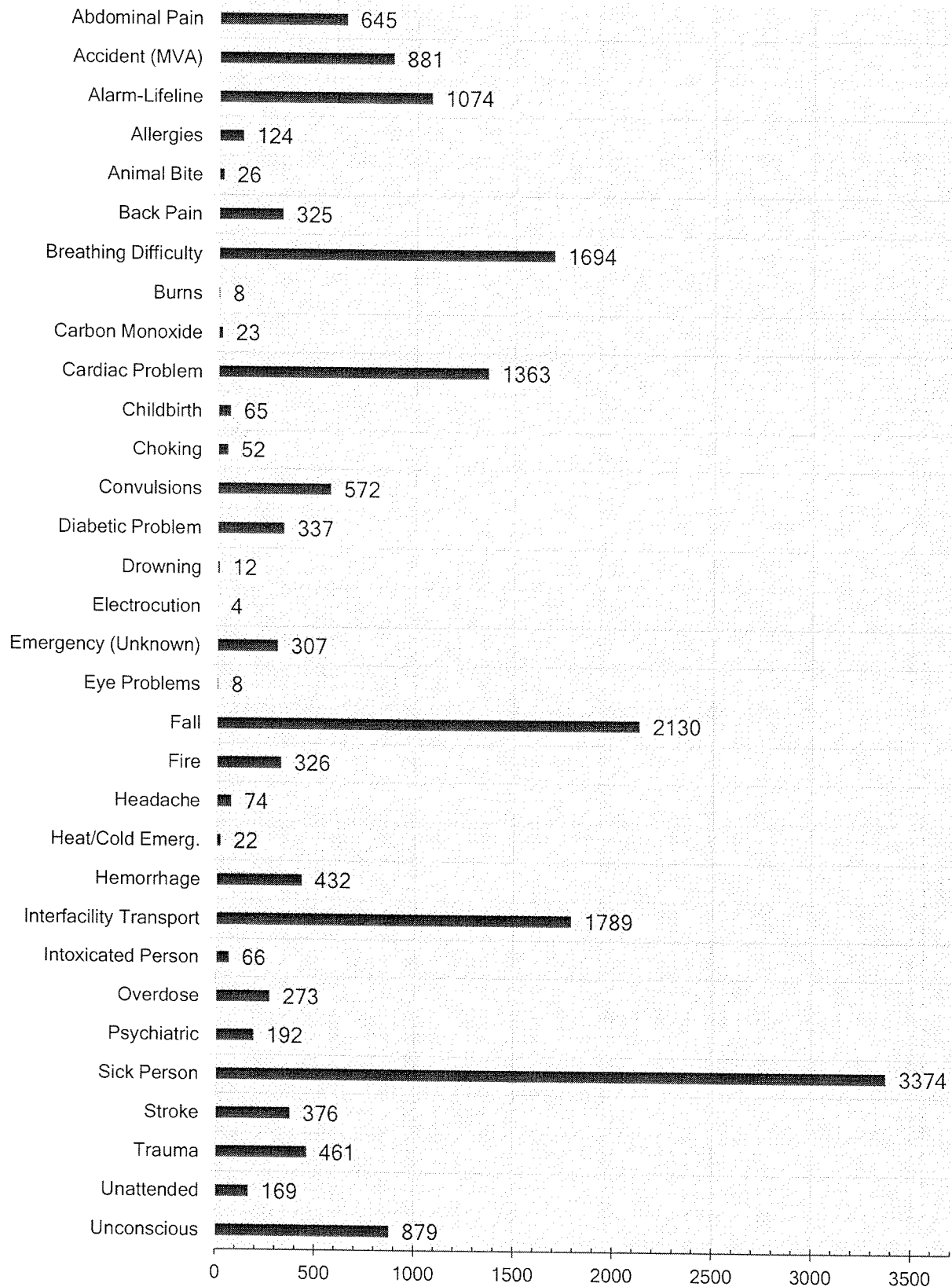
	County 911	Canton-Potsdam Hospital	Claxton Hepburn Medical	Clifton Fine Hospital	Gouverneur Hospital	Massena Hospital
■ Requests	88	180	53	2	27	76
■ Completed Transports	30	114	33	2	15	46
■ Other Cancel	46	46	11	0	2	15
■ Cancelled	12	20	9	0	10	15

\*Report provided by LifeNet of New York

## Call Volume by Department (2020)



## Call Volume by Nature (2020)



**Medical Standards**

- Approve revision to the medication formulary alternative medication list.  
Add the Tylenol dose formulation to the alternative medication list  
Regions may make urgent or emergency changes to medication formulary dosing as long as there is no impact to patient care, and so long as the bureau is made aware so other regions can be aware of the issue.
- Approve the request from Susquehanna to use 4 doses of Acetaminophen 160 mg/5ml (total 640 mg)
- **Approve Revisions to the collaborative Trauma Hemorrhagic Shock-Adult protocol as presented- Needs approval from Commissioner- BEMS will provide the education after approval**
  - The changes include addition of Tranexamic Acid infusion and blood transfusion of 1-unit type O-negative per protocol. Both options would be available if approved by medical director and available by trained providers. Also, will allow the use of Tranexamic Acid in specific non-trauma hemorrhage related to post-partum hemorrhage. Blood is expected to have some waddsworth regs.
  - Approve Changes to the collaborative nausea protocol to include patient self-administration of isopropyl alcohol inhalation in the treatment of nausea
  - Approve the changes to the collaborative excited delirium protocol adding the use of waveform capnography to all patients receiving sedation when safe and feasible
  - Approve the new collaborative epistaxis protocol as presented
  - Approve changes to the collaborative airway management and oxygen administration to maintain O2 sat at or above 92% and require viral filter for all patients with supraglottic airway or ETT
  - Approved NYC Vaccination protocol as presented with changes to allow flexibility in needle size and length

I-gel supraglottic airway pilot as presented was discussed, referred to training and ed (see below).

Specialty care protocols were presented to the committee for informational purposes, stated they do not need SEMAC approval

**Training and Education**

Staff Report – Jean Taylor

Testing is getting better, smoother process, changes-

- students who tested after policy 8/24 now 3 attempts all together
- Score reports are being provided to bureau and they are posting daily (business days)

Issues with students email addresses. If the students email is incorrect, or not legible will not receive testing approval.

Sponsor Renewals that were due June are extended to May

CME program online portal is not online in full yet

Instructor certifications/recertifications being worked on

For sponsor, save the spreadsheet as a new document, label as course #, and name end of course – This will enable changes to email be made

CIC Bridge Update- Seeing decrease in number of enrollees- They are looking to see if all CC's who want to take have had the opportunity.

Up and coming in 2021 all original (not refresher) paramedics will take national registry exam in 2021, BLS can take either. Paramedic PSEs need to be set up so retesting can be done same day if possible, as they require a NREMT rep. Quickly moving to out of hospital scenarios for testing.

### **Review of Supraglottic airway Demo for BLS – Motion approved**

- Needs to be in cardiac arrest situation only
- Should be required to be documenting electronically
- Need to use waveform capnography
- Important to have another provider (intercept) or physician at hospital verify placement
- Not within the new scope of practice model nationally, do we want to be a follower and conform, or be a leader and move forward despite the goal of NYS to align with national standards
- Hudson Valley Regional office would work as central hub for this process. It is open to entire state.
- Will host zoom meeting for QA case
- Each case must have an ALS request- if no ALS available then physician to verify placement.
- Will need to go to commissioner's office for approval and have a set time.

Letter from North Country on stay of change in AEMT removal of intubation- recommend to SEMAC/SEMSCO that it be stayed until bureau can address changes and edits can be made. Recommendation is that we delay until updates are made to protocols and education. **Approved**

**Delay implementation of move to National AEMT educational standards until such time as the Bureau can make the necessary changes to protocols, exams, and curricula. Approved**

### **EMSC**

Next meeting March 9<sup>th</sup>

National level survey went out last Wednesday- everyone should have the survey

### **Bureau Staff Report**

More and more forms and processes are being moved online

CON paperwork should be submitted in a timely manner, agencies will receive their CON electronically and they should print and post

Data and informatics department has grown- 3 new staff



- **Finalizing new documentation standard**
  - ET3 fields and validation rules
  - Program agencies have helped immensely with these projects
  - **Paper PCR portal will go live around 2/2/1 and will change the way paper PCR's are submitted.**
  - **There will be free ePCR platform, please understand that this will limit the use of hospital hub and other programs that are beneficial and will not work offline.**
    - **Is free, but add-ons do cost money.**
    - [emsdata@health.ny.gov](mailto:emsdata@health.ny.gov) for more information

EMS please let bureau know when hospital transfer wait times become routinely excessive so they can help with surge planning

Kathy Burns, Trauma Program Manager will be retiring in February. Dan Clayton will be moving over to chief of trauma

Vital signs educational platform continues

Weekly operational calls being done again

Bi-weekly course sponsor calls will be starting again

New Certification cards will be coming out in 2021, Claim they can survive washing machine. Currently agencies should be verifying (and using if needed) off HCS.

They are also working on possible electronic version.

Vaccinator training online- if provider wants to assist in giving vaccinations

Program agency contracts and REMSCO contracts are in different stages of approval- Lynn and team continue to work on them. No answer on timeline

Increase in COVID exposure among crews. The new DOH guidance from 12/26 states that anyone who is exposed to either known or suspected will be quarantined for 10 days, if no symptoms can return to work (note change). This does not include providers who had proper PPE. State is requesting that if crews become quarantined, they should contact BEMS if going to impact operations. Expressed concerns about crews not in PPE when not on calls. Still receiving complaints about improper PPE.

### **Old Business**

Discussed Viral Triage protocol and it has been recommended that medical control should be contacted before leaving patients at home. This was tabled and would like to look at this data.

### **Finance Committee**

Cost of training – New survey spread sheet for course sponsors (to complete) to determine the cost of education.

### **Safety**

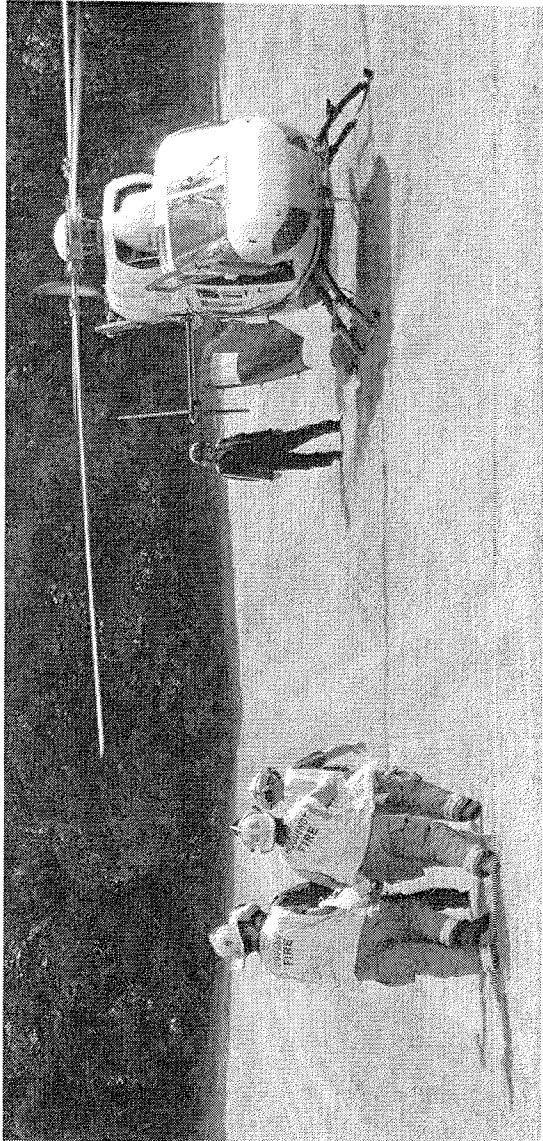
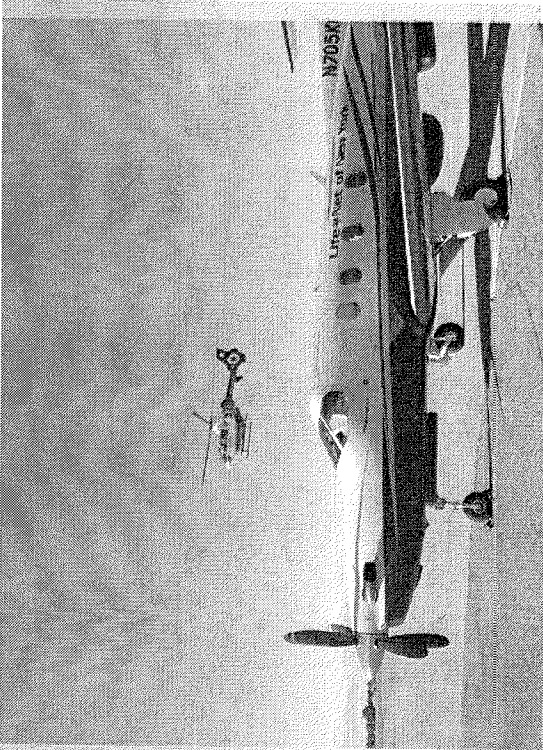
- Equipment list changes discussed
- New “800” list will move to the division of legal affairs, out to public comment, back to SEMSCO for ratification and then will be made a standard in a policy statement that can be updated in a timelier manner versus being in part 800
- Part of the change to move “part 800” under the commissioner instead of legislative.

### Legislative

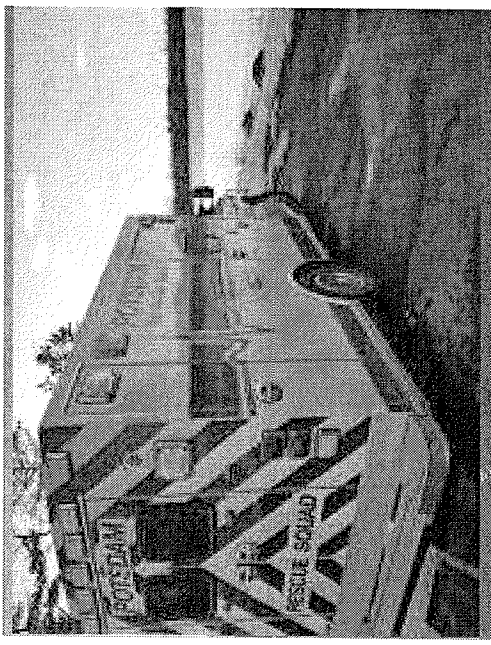
- Direct pay bill- Worried that sponsor of bill will not be back in new legislative session

Changes in the way medicine is done may change the landscape all together as many agencies may not be transporting as much do to medical needs being met in house or by telemedicine

Enact to amend WCL due to COVID- has not been reintroduced



**St. Lawrence County  
Year End Report for 2020  
January 1<sup>st</sup> – December 31, 2020**

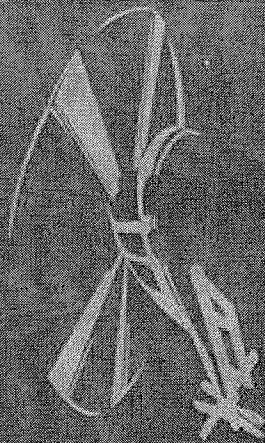




# Requests/Transports/Cancelled

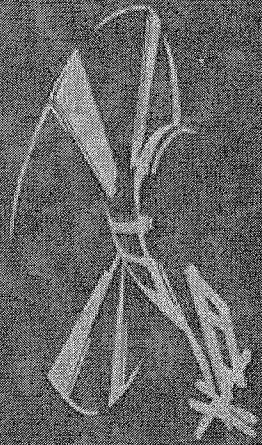
## YTD Totals For 2020

Requesting Agency	2019 Requests	2020 Request	2019 Completed Transports	*2020 Completed Transports	2019 Weather Cancelled		*2020 Weather Cancel		2019 Cancelled Other		*2020 Cancel/Other	
					Weather Cancelled	Other	Weather Cancel	Other	Weather Cancelled	Other	Weather Cancel	Other
St. Lawrence County 911	56	88	19	30	9	9	12	12	28	28	46	46
Canton Potsdam Hospital	188	180	115	114	34	34	20	20	39	39	46	46
Claxton Hepburn Medical	61	53	41	33	7	7	9	9	13	13	11	11
Clifton Fine Hospital	3	2	3	2	0	0	0	0	0	0	0	0
Gouverneur Hospital	24	27	18	15	5	5	10	10	1	1	2	2
Massena Hospital	77	76	55	46	9	9	15	15	13	13	15	15
<b>TOTALS</b>	<b>409</b>	<b>426</b>	<b>251</b>	<b>240</b>	<b>64</b>	<b>64</b>	<b>66</b>	<b>66</b>	<b>94</b>	<b>94</b>	<b>120</b>	<b>120</b>



**Requests/  
Transports/  
Cancelled**





# Scene Calls and Nature of Call

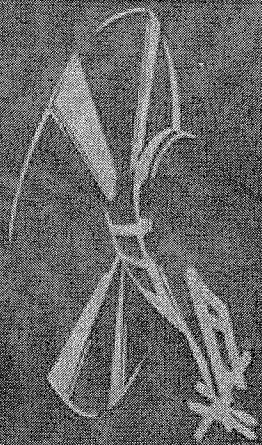


## Scene Calls and Nature of Call

Requesting Agency	2020 Scene Requests	Adult Medical	Adult Neurology	Adult Neurosurgical	Peds Trauma	Adult Trauma
St. Lawrence County 911	88	2	20	2	3	61







## Breakdown of 2020 Scene Call Requests

**AirMethods**  
DEFENDERS OF TOMORROW

## Breakdown of 2020 Scene Call Requests

Requesting Agency	2020 Requests	*2020 Completed Scene Call	*Declined Weather Other	*Aborted Pt Cond	*Cancelled
St. Lawrence County/ 911	88	30	12	19	27

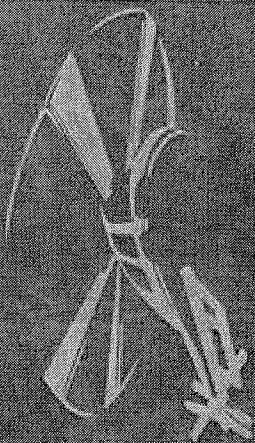


# Thank you!

It has been a pleasure to provide Critical Care Air Medical transport to your community and patients.

Stay safe and healthy this 2021.

Colleen Gleeson



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