



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Agenda November 29th, 2016

Meeting Call to order 7PM

Correspondence-

Motion to accept prior minutes from September 27th

Reports:

- Office of Emergency Services
 - Fire Calls
 - EMS Calls
- REMSCO/REMAC and Program Agency
- Air Methods

Upcoming Trainings:

Committee Reports:

- Executive-
- Communications- Known Status Dispatch
- Legislative- A03590B/S05542B was signed into NYS law by Governor Cuomo on 11/14/16 and takes effect in 120 days. The new law requires a check of the sex offender registry when emergency medical technicians and other first responders apply for membership to an ambulance company or service. The NYS Division of Criminal Justice Services Sex Offender Registry is on line at <http://www.criminaljustice.ny.gov/nsor/>
- Personnel- Waiting for legislative approval for renewal Brenton LaGrow, Joyce Dalton, Wayne Love Art Garno, waiting on endorsement for REMSCO Mike Abrunzo

Old Business

- Hospital letter requesting representation on board from Massena, Clifton-Fine, and Gouverneur Hosp. and one physician for board
- Leadership Meeting
- Fire Fighter Rehab
- County Report

New Business

- Proposed 2017 Schedule
 - January 24th, 2017
 - March 28th, 2017- Annual Election of Officers
 - May 23rd, 2017- Committee Appointments
 - September 26th, 2017
 - November 28th, 2017

Next meeting: December 15th joint fire advisory board
January 24th, 2017?

Motion to adjourn.



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Proposed 2017 Meeting Schedule

January 24th, 2017

March 28th, 2017- Annual Election of Officers

May 23rd, 2017- Committee Appointments

September 26th, 2017

November 28th, 2017

Meetings are held at the Public Safety Building, Court Street, Canton, NY at 7 pm.



ST. LAWRENCE COUNTY
EMERGENCY MEDICAL SERVICES
ADVISORY BOARD

Minutes of the St. Lawrence County EMS Advisory Board
May 24, 2016

Meeting was called to order at 1905 by Chairperson Carol Muench, roll call taken and duly recorded.

Members present: Ann Smith, Richard McDougal, Brenton LaGrow, Carol Muench, Ken Gardner, Wayne Love, Christopher Adams, Donald Thompson, Julianne Sciorra, James Barr, Mark Deavers, David Sherman, Tammy Sykes

Members excused- Storm Cilley Phyllis McDougall, Kevin Wells Joyce Dalton, Ron Hance, Michael Abrunzo, Gregory Paquin

Guests: - Michael LeCuyer- St. Lawrence County Office of Emergency Services
Travis Dann- St. Lawrence County Legislature
Members from the Fire Advisory Board Ronald Streeter, Craig Laplante, Joe Finnegan, Tom Popham, Jeff Hammond, Art Howie

Joint meeting with Fire Advisory Board to discuss recommendation for new district 1 and district 4, interviews held in August

Mike asking for recommendations for Nick Friot to be recommended for district 4 and Jeff Hammond for district 4, motion made by Don Thompson, seconded by Ann Smith, motion carried. They will take over as of October 1st. This recommendation will be forwarded to the legislatures. Legislator present will sponsor the resolution.

Mike LeCuyer discussed budget challenges and they are being held to zero increase.

New major from the State Police said it will be sooner rather than later that they are moving dispatch, this may affect the sheriff road patrol, so please support keeping the road patrol for the sheriff. All phone lines will be answered in Essex County for State Police, will still be able to dispatch and track state police. The uniformed officers will still be here, just not the civilian dispatcher.

Firefighter Rehab discussed at the last fire advisory board or lack thereof at major fire. Questioned if this is getting relayed to the line officers on the fire side. EMS fire and EMS advisory board, joint committee to develop policies and procedures and educate. Will look for support from legislative since we are a self-insured and ultimately all claims end up with the legislature, will also discuss with county risk manager

Ad-Hoc joint committee to be developed between both boards James Barr, Dave Sherman, and Chris Adams from the EMS Advisory-Chris Adams to Chair. Craig Laplante, Scott McRobbie, and Mike will find one more

Moment of silence- for battalion chief from Bronx who died today.
Will look into having another joint meeting on December 15th with the Fire Advisory Board.

Correspondence:

Craig Ballard has retired; we have that opening.

Minutes from January-

Motion to approve March and May minutes with the following corrections
May minutes reflected Dave Sherman as being both absent and excused, he
was excused. Motion made by James Barr, seconded by Mark Deavers

Office of Emergency Services –

Mr. LeCuyer presented the Office of Emergency Services Report for closing out September 1st.
Report attached.

**NCEMS Program Agency and REMSCO/REMAC report together
See attached report**

Life Net/Air Methods – No report

Upcoming Trainings – Vital Signs October 13th -16
Spring Fling- April 27 to 30th, Steve Berry will be Key Note Speaker

Executive Committee- No report

Communications Committee- No report

Legislative Committee- No report, will need another member. Wayne Love added to committee.
Dave Sherman reported additional information regarding legislation S01990/A05287 that NYS did
not support because it was missing wording that would actually increase municipality liability.
Community paramedicine is being challenged by nursing unions and the public health care folks, as
they are worried about it taking jobs away. It is intended that community paramedicine could help
stop abuse of ambulance system, not take jobs away. Community Paramedicine now being called
mobile integrated health care.

Personnel- Seconded motion from the personal committee for reappointment of Brenton, Wayne,
and Joyce for another Term. All approved. They were instructed to complete biodata sheet and get to
Tammy as soon as possible.

Old Business –

Discussion on Hospital doing training, Tammy asked about communications to send out. Claxton
Hepburn will discuss at their October 18th EMS Meeting.

Art Garno was approved to be recommended for REMSCO board. David Sherman approved,
Wayne seconded to move forward, contact to send biodata sheet to legislature

Bryan Goyette is no longer in area, no known contact information, removed from old business

Letters were sent to all hospitals for representatives and emergency physician.

Leadership meeting did move for advisory board to work on known status policy, this was assigned
Next leadership meeting is the 4th Tuesday in October.

New Business:

It was brought forth that the Program Agency should forward scratch rate to municipalities,
discussion on money for postage. It was also discussed that we should do a state of the EMS in St.
Lawrence. Have something in place by November 29th for January 9th operations committee. Work
with Debbie Singleton as this was discussed, Jim Barr is heading up the project to gather information
for this.

Dick McDougall asked about AEMT being considered ALS, for dispatch purposes they will be
dispatched with BLS.

Motion by Mark Deavers, seconded by Wayne Love Meeting adjourned at 2045

Respectfully submitted,

Ann Smith

Ann Smith
Secretary

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*FIRE
E.M.S.*

*EMERGENCY
MANAGEMENT*

TO: Ruth Doyle, County Administrator
FROM: James Chestnut, Supervisor of Dispatch Operations
DATE: September 1, 2016

The following is a report of CAD calls for August 2016:

	AUG. 16	YEAR 2016
FIRE DEPTS DISPATCHED	431	2,757
EMS DISPATCHED	1,648	12,340
LOCAL PD CALL FOR SERVICE	180	1,363
NYSP DISPATCHED	889	2,526
INFORMATIONALS CALLS*	1,344	9,226
SHERIFF'S CALLS FOR SERVICE	<u>907</u>	<u>6,436</u>
 TOTAL CALLS DISPATCHED	 5,399	 34,648

Phone calls handled in dispatch center incoming and outgoing by line:

Emergency Services Dispatchers handled:

911	3055
EMS	3754
TEXT_2_911	1
NYSP	521
SHERIFF	<u>3614</u>
TOTAL	10,945

NYSP Dispatchers Handled:

911	17
EMS	766
NYSP	3109
SHERIFF	<u>54</u>
TOTAL	3,946

TOTAL PHONE CALLS HANDLED FOR AUGUST: 14,892
YTD: 103,495

*Informational calls include pocket dials, hang up calls, and test calls

*Michael LeCuyer, Director
James Chestnut, Supervisor of Dispatch Operations*



North Country EMS Program Agency

"Serving Jefferson, Lewis & St. Lawrence Counties"

www.ncemsprogramagency.org

September 2016 St. Lawrence County EMS Advisory report

- Colton changed medical directors to Dr. Vieth from Canto Potsdam Hospital
- Madrid Rescue approved for downgrade of level of care to AEMT
- Hammond Rescue Approved for a downgrade of level of care to AEMT
 - (need to discuss dispatching AEMT agencies)
- Farm Day Camp in Canton approved to carry Epi Auto-injectors
- Waddington Rescue approved for BLS CPAP, Narcan, and Blood Glucometry once they get Limited lab registration
- Gouverneur Rescue approved for BLS CPAP
- West Stockholm BLSFR for BLS Narcan
- ALS Inspections have been completed at the following departments in County
 - Norfolk- upgrade to Paramedic complete
 - Star Lake, Cranberry Lake, Hammond, Potsdam, Richville (today)
- A motion was made and approved by the REMAC/REMSCO that all items on an ambulance must be within the manufacturers expiration date.
- The requirement for Narcotics when into legislation in July and the REMAC/REMSCO has put forth and approved a motion that all agencies without narcotics must have an application for their controlled substance license into the Department of Health by December 31st, 2016 or their level of care will be downgraded to BLS. This is for all Critical Care and Paramedic Agencies
 - Agencies without in St. Lawrence County at this time are Dekalb- Richville ALSFR.
 - Norfolk is awaiting inspection of safes but have their license.
- Star Lake is working on converting to EMS Charts, reminder if you are a non-billing agency, FDRHPO can help you get on EMS charts at a per chart rate that is cheaper if you have a small call volume then purchasing it outright.
- Spring Fling 2016- Save the Date April 27th to the 30th, Steve Berry will be Key Note Speaker and we will continue to offer the core content programs as in the past
- Vital Signs is coming up in October 13th to the 16th
- Ogdensburg Rescue CON Expansion deemed complete, public hearing on October 20th at Dobisky Visitor Center in Ogdensburg, notices went in mail yesterday for all departments.
- New REMAC operating guidelines approved which will mean some changes in the structure and regional CQI, they also approved to move forward with a new CME evaluator program that will include regional CME night trainings in each county.

**NYS DOH State Emergency Medical Advisory Committee (SEMAC)
and**

NYS DOH Emergency Medical Services Council (SEMSCO)

Meeting Notes - 9/13/16 & 9/14/16

Prepared by James Downey, Editor, BLANKET Newsletter from Viewing Webcasts
(Official minutes of the meetings will be released later by NYS DOH)

Michael J. Mastrianni, Jr, President of the NYS Volunteer Ambulance & Rescue Association and Steve Dziura, Vice President are the Association's representatives to SEMAC/SEMSCO. Michael has a seat on SEMAC and is a member of the Legislative and Systems Sub-Committees and is a voting member of SEMSCO. Steve is the Alternate Representative to SEMSCO and a member of the Education and Training and Legislative Sub-Committees.

CHECK & INJECT DEMONSTRATION PILOT

1050 ambulance services with 4615 ambulances

450 BLS First Responder Services with 1533 vehicles

NYS records indicate there are 175 to 180 uses of epinephrine autoinjectors annually, or 1 use for every 6,500 EMS calls.

Estimate that NYS services spend \$6 to 10 million annually on unused epinephrine autoinjectors which expire and are discarded.

476 agencies are enrolled in the Check & Inject Demonstration Project

All 18 regions have authorized agencies to participate

5262 kits distributed

3250 training kits distributed

32 documented uses of Check & Inject

Average age of patient – 36 years old with a range of 17 months to 88 years old,
68% female

70% administered to thigh and 30% administered to deltoid area – all EMT levels considered.

No dosing errors, no adverse events and administration appropriate in all cases including asthma patient administered EPI by EMT under regional protocol Medical Control order.

Pre and post tests were administered to over 5,000 EMTs who went through training and results of from 3,804 have been evaluated. There were 3 of the 12 questions where results indicated more training and understanding of anaphylaxis may be needed.

There were 3 motions submitted by Medical Standards Committee that were approved by SEMAC and SEMSCO:

- *Move that the scope of practice and training of EMTs in New York be amended to include the drawing up and administration of intramuscular epinephrine with an approved syringe.*
- *Move that syringes as approved by the SEMAC are an acceptable alternative to epinephrine autoinjectors as specified in policies 10-01 and 14-02*
- *Move that this Demonstration Project continue until a decision is made by the New York State Commissioner of Health, the BEMS&TS has in place the necessary educational component for original and refreshing EMTs, and the Department of Health issues requisite policy statements and updates to reflect the change in training and scope of practice of EMTs.*

PROVIDERS REMEMBERED

At the start of the SEMSCO meeting there was a moment of silence to remember 2 well known EMS providers. Rich Beebe from the Capitol area was an EMS Educator of the highest caliber and a major contributor to NYSVA&RA's PULSE CHECK conference including the "Three Wise Men" presentations. Tom Lateulere from Suffolk County was also an EMS Educator who served on SEMSCO and touched many lives as chief of Education and Training for the county's Regional EMS Council.

STATEWIDE PHONE DISCUSSIONS – THE CHANGING FACE OF EMS IN NYS

Steve Kroll, Chair of SEMSCO, has been hosting a series of statewide phone discussions on the changing face of EMS in NYS looking at both the strengths and weaknesses, with the goal of accumulating information that can inform the EMS community, policymakers, and the general public about the vulnerabilities that need to be addressed before the cracks in the system lead to community-wide failures. These conversations are meant to elicit feedback on the strengths, weaknesses, opportunities, and threats impacting EMS in discrete topic areas.

Calls are open to anyone who considers themselves a "leader" in EMS. You are welcome to just listen or participate with comments.

Steve commented that there has been a good number of people that dialed in. There was a good amount of discussion on Fiscal Sustainability, Workforce Recruitment and Retention and Rural EMS. There was much less robust discussion on the subjects of Integration of EMS into the Health Care System and Patient Centered EMS.

Schedule of calls and subjects:

- June 17 – Business Model and Financial Sustainability
- July 7 – Workforce Recruitment and Retention
- July 26 – Integration of EMS into the Health Care System
- August 15 – Rural EMS
- September 6 - Patient-Centered EMS
- October 6 – Quality, Value and Outcomes (call (518) 549-0500 or (844) 633-8697. Meeting profile number is 19290245#)
- November 9 - Regulatory Barriers
- December (TBD) – Use of Data

An online survey of 10 to 12 questions on staffing shortages is planned. There may also be a "White paper" on the State of EMS in NYS" published.

LEE BURNS, DIRECTOR, BUREAU OF EMS & TRAUMA SYSTEMS

- Staff shortages continue in central office and the regions. Trauma Coordinator position is still vacant.
- Agencies need to establish official e-mail addresses that are not those of individual members. Too often there are officer changes but e-mails are going to old or inactive addresses. The Health Commerce System was suggested as a good way of getting reliable contact information.
- State Trauma Advisory Council still complaining about lack of Trauma Notifications from incoming ambulances. There are also complaints about crews

not leaving or timely transmitting PCR information. However, it may be more of a problem with communications within the hospitals. Stroke Centers are echoing complaints about notifications and also missing essential information on when patient was last seen well.

- Hospitals are complaining they are not receiving copies of REMSCO/REMAC Advisories issued by the regions.
- Controlled substances applications are coming in at a trickle rate. BEMS&TS will be working with REMACs/REMSCO's in 2017 to move ALS services that do not have narcotics licenses into applying or going to another care level. Some agencies have gone from EMT-CC to AEMT level. BEMS&TS considers AEMT to be a robust level for rural and suburban volunteer agencies.
- NYS Bureau of Narcotics Enforcement is moving to raise Fentanyl limits at agencies. Currently, only two (2) 2ml vials or ampules containing 50mcg/ml - totaling 200 mcg may be carried in each sub-stock. The BNE is considering raising the limit of each sub-stock to 400mcg. BNE can give exemptions to services that need a higher limit.
- New agency semi-annual reporting form is in draft stage.
- Commissioner of DOH is pushing distribution of a "File of Life" home record much like the refrigerator pouch or "Vial-of-Life" that had been distributed by agencies in the past. There will be an online fillable PDF they will be hopefully used to ensure readability and make it easier for patient and caregivers to keep current.
- Question was raised from floor about protocol directives on "Call for ALS" and whether it can be satisfied by an AEMT responder. Reply from Burns was that protocols were written before AEMT level was established and SEMAC needs to look at issue.
- Vetting has been completed on 2 SEMSCO members and they were voted in for their seats: Robert Delagi, Suffolk REMSCO and Allison Burke, Greater NY Hospital Association, for At-large seat.
- DHSES State Preparedness Training Center in Oriskany will be offering more EMS related courses. The facility has an indoor street façade used for active shooter and other courses.
- New Regulations on Narcotics and Reciprocity went into effect 7/27/16. Reciprocity meets pending federal regulations on former military personnel.
- American College of Surgeons hospital trauma Level verifications have been completed for 19 hospitals in the state with 11 on site visits scheduled for the fall.

EMS SYSTEMS SUBCOMMITTEE

- 3 Certificate of Need (CON) appeals are at the Administrative Law Judge (ALJ) level. There are a number of services in distress across the state. Problems include staffing and finances.
- Dormant ambulance operating certificates and their transfer are an issue being reviewed. Some agencies have not served parts of their authorized operating area for many years. Unserved area can be village(s), town(s) or as large as a whole county. DOH position has been that if any part of an authorized operating area is served the entire authorized operating area remains valid.
- Transfer of Operating Authority draft revision was issued and 3 of 18 regions have made comments.

EDUCATION & TRAINING SUBCOMMITTEE

- Robert Delagi, Suffolk County Department of Health, is the new Chair of the Committee.
- EMT-CC provider level is being reviewed by a 20 person Working Group that will be doing fact finding. All regions are represented. Group is drilling down through data to course sponsor information including age of providers and instructors and regions that rely heavily on the CC level – everything is on the table. A decision about the CC level and where system should be in 10, 20, 30 years down the road is expected to be made in Spring 2017.
- 13,548 EMS providers at all levels have been tested so far this year.
- Instructor exams continue and a remediation course has been implemented for those in need of assistance.
- It is taking about 12 business days to issue results and cards to those tested.
- One EMT-P Course Sponsor had to end a course when the sole EMT-P program director became unavailable.

LEGISLATIVE SUBCOMMITTEE

- Sex offender screening and suitability decisions by volunteer and private agencies will be required by pending legislation S05542B/A03590B if signed by the governor. There is concern about the additional liability agencies will be exposed to.
- NYS Division of Criminal Justice Services' online Sex Offender Registry is at <http://www.criminaljustice.ny.gov/nsor/>
- S01990/A05287 If passed would require any municipality which receives and responds to 4 or more calls for emergency medical service in a 30 day period for an individual to report the circumstances of such calls to the local social services district and the office of the Medicaid Inspector General. SEMSCO voted not to support the proposed legislation.
- To search a bill's text, legislative history, votes and current status go to <http://nyassembly.gov/leg/>

EMS FOR CHILDREN

- Policies that allow pediatric patients to be transported in ambulances in parent's arms or on parent's lap are being reviewed. Suggestions on revisions will be made to SEMAC/SEMSCO.
- Committee has openings for MDs and RNs with interest in pediatrics.
- Looking at hospital standards for care of pediatric patients.

PUBLIC INFORMATION, EDUCATION AND RELATIONS (PIER) SUBCOMMITTEE

- DOH Award winners will be announced at Vital Signs Conference.
- Initial response for award nominations came from only 8 of the 18 regions. Eventually additional nominations came in.
- Deadline for next year is 5/1/17.
- Basis for award should be substantial. If criteria is not met the Committee may not make an award in a category.

SAFETY SUBCOMMITTEE

- Regulation 800.22 is being reviewed. It involves industry standards issued by NFPS, CAAS and the NHTSA. There may be consideration of a NYS standard.
- Policy Statement 00-13 involving Emergency Vehicle Operations is being reviewed. Committee is looking at training and best practices.
- Committee is working on 3 initiatives:
 - Culture of Safety including situations/scene awareness and use of EMS Safety Officer position.
 - Defensive tactics
 - Realm of EMS in active shooter and sudden violent encounters.

COVERDELL ACUTE STROKE QUALITY IMPROVEMENT AND REGISTRY PROGRAM and effort to improve stroke care and outcomes through better data collection. It is funded by the federal CDC. 50 of 120 stroke hospitals in NYS are participating. Protocols to be reviewed to as they are all over the map on what info is needed and to be communicated to hospitals.

FEDERAL FINAL RULE ON DISASTER PREPAREDNESS has been issued requiring hospitals to do an annual full scale drill involving local EMS, fire and police agencies.

MEDICAL ORDERS OF LIFE SUSTAINING TREATMENT (MOLST) form belongs to the patient and should accompany patient on any ambulance transfers. An electronic EMOLST is coming.

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT

Subsequent to the SEMSCO meeting there was a very informative presentation on the NYS Delivery System Reform Incentive Payment (DSRIP) program by Denise Young, Executive Director of the Fort Drum Region Health Planning Organization located in Watertown, NY. DSRIP's purpose is to fundamentally restructure the health care delivery system by reinvesting in the Medicaid program, with the primary goal of reducing avoidable hospital use by 25% over 5 years. Up to \$6.42 billion dollars are allocated to this program with payouts based upon achieving predefined results in system transformation, clinical management and population health. EMS will be effected by the program but has not been adequately represented on panels around the state.

Next SEMAC meeting – Tuesday, 1/10/17

Next SEMSCO meeting – Wednesday, 1/11/17